

WELCOME!

- We'll get started momentarily.
- Your microphone, video, and chat features are not needed and will remain deactivated.
- To view closed captioning, select the *Closed Captioning* icon at the bottom of the screen or the three-dots icon then *View Sub-titles*.
- Please submit questions at any time in the Q&A feature.
- If you still have questions at the end of this session, please contact Health Center Program Support.





Today with Macrae: Health Center Program Updates

Thursday, April 25, 2024

Jim Macrae

Associate Administrator

Health Resources and Services Administration (HRSA), Bureau of Primary Health Care (BPHC)

Vision: Healthy Communities, Healthy People



Today with Macrae

AGENDA

- April Observances
- On My Mind
- A Word from CDC
- Funding and Program Updates
- Mark Your Calendar
- Q&A



Stay Cool and Hydrated! Know the Symptoms.

How?

- [HeatRisk Forecast Tool](#) tells you when temperatures may reach levels that could harm your health
- [HeatRisk Dashboard](#) gives personalized heat forecast information for your location and protective actions to take
- [CDC clinical guidance](#) helps clinicians keep at-risk individuals safe when temperatures rise

Why?

- Heat can harm physical and mental health.
- Warmer temperatures can contribute to unhealthy air quality.
- Making a heat action plan with your patient can help them stay safe on hot days.



National Infant Immunization Week



- You play an important role in ensuring families make and keep vaccine appointments
- It's crucial that children stay on track with their well-child visits and routine vaccinations
- CDC has resources and strategies to encourage catching up on routine vaccinations

Check out CDC's resources

- [National Infant Immunization Week \(NIIW\)](#)
- [Routine Immunizations on Schedule for Everyone \(RISE\)](#)
- [Common Questions About Vaccines](#)



Be the Source for Better Health



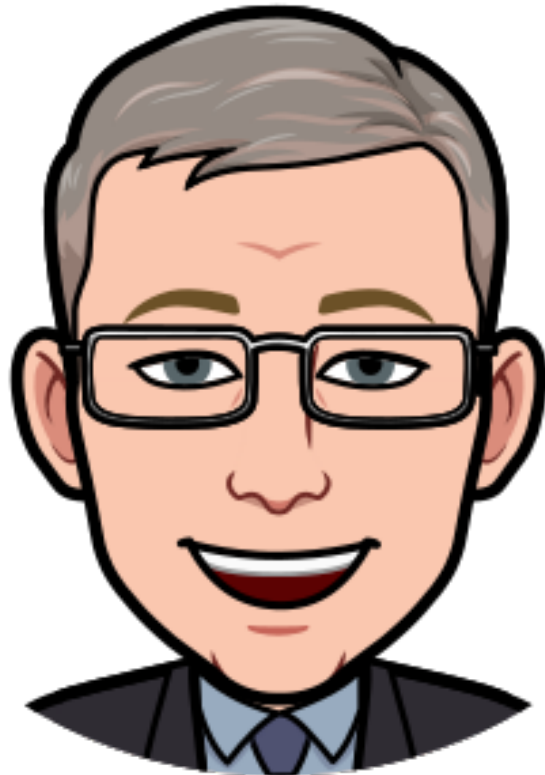
A Word from the HHS Office of Minority Health



RDML Felicia Collins, M.D., M.P.H., FAAP
Deputy Assistant Secretary for Minority Health
Director, Office of Minority Health
U.S. Department of Health and Human Services



On My Mind



BPHC Priorities

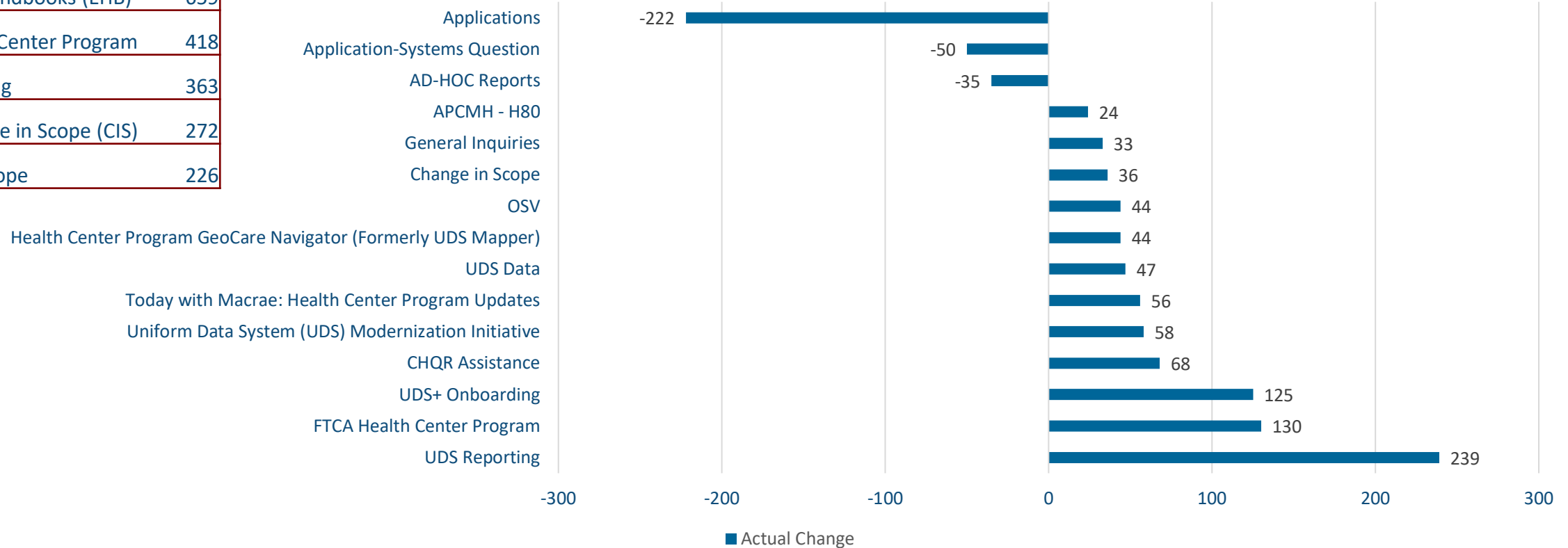


Top Ticket Categories and Trends

From January 1 – March 31, 2024, there were 4,247 (non-COVID) tickets opened.

Top 5 Categories	
Electronic Handbooks (EHB)	659
FTCA Health Center Program	418
UDS Reporting	363
Scope/Change in Scope (CIS)	272
Change in Scope	226

Categories with Largest Actual Change
CY24 Q1 vs CY23 Q1



Source: Salesforce, calendar year (CY) 2024 Quarter 1 versus CY 2023 Quarter 1



Time to Close in Business Days

Calendar Year 2024 Q1 Tickets

Days	Number of Tickets	Percentage
1	2,348	55.3%
2	2,815	66.3%
5	3,313	78.0%
20	4,110	96.8%
21+ (or still open)	137	3.2%

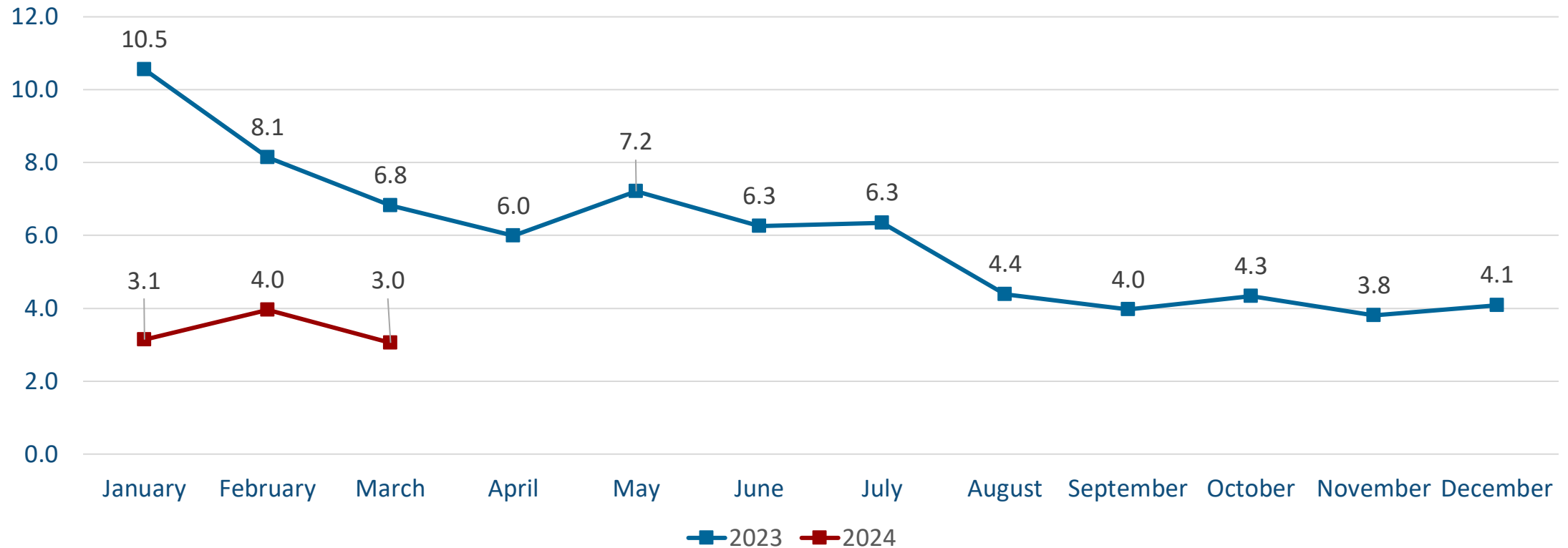


Source: Salesforce



Average Age of Tickets

Average Age of Tickets in Business Days Opened



Source: Salesforce



FY 2024/2025 Funding Outlook

FY 2024/25 Mandatory Funding

- Approximately \$5.345 billion for 15 months (10/1/2023 to 12/31/2024)
- Awaiting final decisions on award actions and timing

FY 2024 Discretionary Funding

- No increase – approximately \$1.8 billion
- Maintains FY 2023 targeted investments for
 - ✓ *Primary Care HIV Prevention*
 - ✓ *Early Childhood Development*
 - ✓ *School-Based Service Expansion*
- New investment for Cancer Screening



National Syphilis/Congenital Syphilis Syndemic (NSCSS) Federal Task Force

- [BPHC Bulletin: Joint HRSA-CDC Letter on Congenital Syphilis](#)
- [Missed Opportunities for Preventing Congenital Syphilis](#) + facilitated peer-to-peer learning follow-up
- National Committee for Quality Assurance (NCQA) Office Hours – May 24, 1 – 2 p.m. ET



Apply Now!



Health center applications for FTCA coverage
due by **11:59 p.m. ET on Monday, June 24**

Check out our resources

- [PAL 2024-03
Year 2025 Requirements for Federal Tort Claims Act
\(FTCA\) Coverage for Health Centers and Their Covered
Individuals \(PDF\)](#)
- [FTCA Deeming Application Step by Step Guide \(PDF\)](#)
- [FTCA Application Process](#)



Submit your questions via the [BPHC Contact Form](#).



Recently Released FTCA Program Assistance Letters (PALs)

PAL 2024-01

Temporary Privileging of Clinical Providers by Deemed Public Health Service Employee Health Centers Impacted by Certain Declared Emergencies or Other Emergency Situation (PDF)

Clarifies and updates the temporary credentialing and privileging (C&P) requirements during a declared emergency

PAL 2024-02

Instructions for Completing Federal Tort Claims Act Volunteer Health Professionals Emergency Deeming Sponsorship Applications (PDF)

Streamlines Volunteer Health Professional (VHP) application process during a declared emergency



2024 UDS PAL Now Available

- The final [2024 UDS PAL](#) is on [UDS Training and Technical Assistance](#)
- Final changes for 2024 UDS reporting include:
 - Align with current Centers for Medicare and Medicaid Services (CMS) electronic-specified clinical quality measures (eCQMs)
 - Number of patients screened for family planning needs, including contraceptive methods
- **Coming Soon**
 - 2024 UDS Manual: May
 - [Register](#) for 2024 UDS Changes Webinar: Wednesday, June 5, 2 – 3:30 p.m. ET



For general UDS reporting questions, submit inquiries via the [BPHC Contact Form](#)



Primary Health Care Digest Survey Update



Survey Fielded May – August 2023

You're the Key!

Help us unlock ways to improve the Primary Health Care Digest by taking our brief [reader survey](#).

It should only take about five minutes.

The Digest aims to provide health centers and the health center network with timely and relevant information. We constantly look for opportunities to better reach that goal. We value and appreciate your feedback!



Health Center Program Bulletin

July 19, 2023

Health centers and health center partners,

You are the most important audience for our weekly Primary Health Care Digest newsletter. As we consider future newsletter improvements, your input is **vital**.

Our brief reader survey allows you to share valuable feedback on what changes you would find helpful and what you do not want us to change. It should only take you about five minutes.



[Take the Survey](#)



Nearly 1,000 Survey Respondents

68% work at health centers

16% work *with* health centers

89% read the Digest on
a desktop computer

10% on a smartphone

thank you!



Survey Says

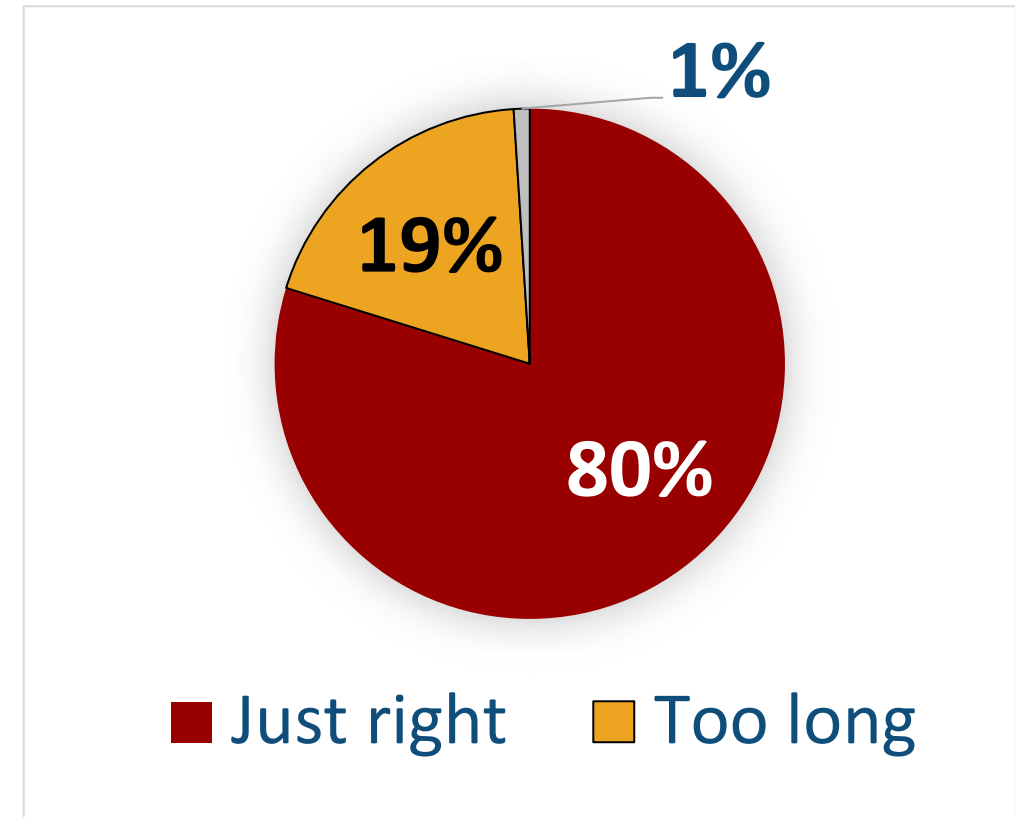
91%

It's easy to find what I need
in the Digest

90%

Frequency of bulletins is
about right

Digest Length



Changing to Meet Your Needs

Areas we expect to change

- ✓ Format
- ✓ Organization
- ✓ Notice on webinars



Digesting the Digest

BODY

What's New

Office Hour for FY 2021 ARP - Health Center Construction and Capital Improvements (ARP-Capital, C8E) Awardees

Our Capital Specialist team is hosting an office hour for recipients of fiscal year (FY) 2021 American Rescue Plan – Health Center Construction and Capital Improvement (ARP-Capital) funding. They'll be available to answer questions and assist awardees on topics including progress reports, extension without funds, and capital projects close-out.

Wednesday, April 24
2:00-3:00 p.m. ET
[Registration page](#)

Visit the [ARP-Capital TA webpage](#) for award recipient information, frequently asked questions (FAQs), and resources.

HRSA Alert About Phishing Emails

Last week, we amplified important security alerts recently sent to HRSA grantees. If you missed it, see the second part of [our March 28 bulletin](#) for direction on what to do if you accidentally shared Personally Identifiable Information (PII).



Pediatric Mobile Van Services: A Resource Document

Renaye James Healthcare Advisors' (RJHA) document outlines how to establish a mobile van service to reach hard-to-reach pediatric patients who need vaccines and other preventive services. It includes legal, compliance, infection prevention and control, staffing ratios, and safety topics. It also discusses how recent rules from CMS may change the trajectory of reimbursement. Visit [RJHA's website](#) to access.

Training Calendar



Visit our [online calendar](#) for details on these and all scheduled events.

Through April 9

Action Planning to Improve Workforce Well-being

Wednesday, April 3
2:00-3:00 p.m. ET
[Registration page](#)

Evidence-based Harm Reduction to Support HIV Screening – Strategies for Health Centers

Hosted by the Corporation for Supportive Housing
Wednesday, April 3
3:00-4:00 p.m. ET
[Registration page](#)

Utilizing Data for Quality and Integration

Hosted by the National Network for Oral Health Access (NNOHA)
Thursday, April 4
1:00-2:00 p.m. ET
[Registration page](#)
****1.0 CDE available****


Connecting the Dots: Data

TRAINING
CALENDAR

NOTE: For mobile users, this section appears *below* the body



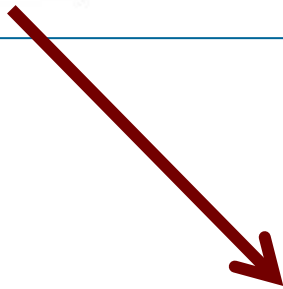
Don't Be Forward, Share Instead!



 **Primary Health**
Health Center Program

April 9, 2024

 SHARE



Primary Health Care Digest – Past Issues

The Primary Health Care Digest is HRSA's weekly newsletter for the health center community. We publish it on Tuesdays (except federal holidays).

Want to Subscribe?

[Sign up to receive the Primary Health Care Digest](#)

2024

April

- April 3 - [BPHC Bulletin: Joint HRSA-CDC Letter on Congenital Syphilis](#)



A Word from CDC



New Funding Opportunity

FY 2024 Behavioral Health Service Expansion

- \$240 million, 400 awards
- Increase access to mental health services and substance use disorder services by starting or expanding these services
- Applications are due:
 - [Grants.gov](https://www.grants.gov) by Wednesday, May 22
 - [EHBs](#) by Friday, June 21



Newly Released Funding Opportunity

FY 2025 Quality Improvement Fund - Transitions in Care for Justice-Involved Populations (QIF-TJI)

- \$51 million, ~51 awards
- Implement innovative approaches to support transitions in care for people leaving incarceration
- Applications are due:
 - [Grants.gov](https://www.grants.gov) by Monday, June 10
 - [EHBs](#) by Tuesday, July 2



Newly Released Draft Policy

Review [DRAFT Health Center Program Policy Guidance Regarding Services to Support Transitions in Care for Justice-Involved Individuals Reentering the Community](#) (PDF).

Submit your feedback in the [BPHC Contact Form](#).





Health Center Loan Guarantee Program

Health Center Loan Guarantee Recipients



We Want to Hear From You!



2024 Grantee Satisfaction Survey

Opens Monday, April 29

Mark Your Calendar

Today with Macrae: Health Center Program Updates

- [Thursday, May 30, 3 – 4 p.m. ET](#)
- [Thursday, June 27, 3 – 4 p.m. ET](#)

Join Us!



Questions?



Thank You!

Bureau of Primary Health Care (BPHC)

Health Resources and Services Administration (HRSA)



[Health Center Program Support](#)



877-464-4772, 8 a.m. – 8 p.m. ET, Monday – Friday (except federal holidays)

bphc.hrsa.gov



[Sign up for the *Primary Health Care Digest*](#)



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www.HRSA.gov



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View current
HRSA openings:



Appendix



Data for Categories with Largest Actual Change

CY24 Q1 vs CY23 Q1

Category	Actual Change
Applications	-222
Application-Systems Question	-50
AD-HOC Reports	-35
APCMH - H80	24
General Inquiries	33
Change in Scope	36
Health Center Program GeoCare Navigator (Formerly UDS Mapper)	44
OSV	44
UDS Data	47
Today with Macrae: Health Center Program Updates	56
Uniform Data System (UDS) Modernization Initiative	58
CHQR Assistance	68
UDS+ Onboarding	125
FTCA Health Center Program	130
UDS Reporting	239



Source: Salesforce, calendar year (CY) 2024 Quarter 1 versus CY 2023 Quarter 1



Data for Average Age of Tickets in Business Days Opened

Month	Average Age
January 2023	10.5
February 2023	8.1
March 2023	6.8
April 2023	6.0
May 2023	7.2
June 2023	6.3
July 2023	6.3
August 2023	4.4
September 2023	4.0
October 2023	4.3
November 2023	3.8
December 2023	4.1
January 2024	3.1
February 2024	4.0
March 2024	3.0



Source: Salesforce



Data for Digest Length

Category	Percentage (%)
Just Right	80
Too Long	19
Too Short	1



Source: Digest Survey

