

IDX
973 Houston Northcutt Blvd., Ste. 101
Mount Pleasant, SC 29464



To Enroll, Please Call:
(833) 933-1094
Or Visit:
<https://app.idx.us/account-creation/protect>
Enrollment Code: [REDACTED]

April 1, 2021

Dear Valued Client,

Dodds, Hennessy & Stith Law Firm values the privacy and confidentiality of our clients' information. In this regard, I want to inform you that on February 1, 2021, we discovered that an unauthorized person accessed information on our computer network. The information may have included your name, social security number, driver's license number, and/or employer identification number. This incident did not affect the integrity of any legal documents prepared by our office.

As a result of this incident, we retained an outside computer security firm to conduct an investigation, which is ongoing. This incident has been reported to law enforcement as a precautionary measure. To guard against such an event occurring again, with the assistance of the computer security firm, we have reviewed our computer security to identify areas in which security can be improved. We are also evaluating our internal policies and procedures to identify areas of potential improvement.

At this time, we do not have any information indicating your personal information was improperly used. However, in order to assist you, we have arranged for identity theft protection services for 12 months at no cost to you. The identity theft protection services are offered through IDX, a firm specializing in data breach and recovery services. IDX identity protection services include: 12 months of credit monitoring, an insurance reimbursement policy, and fully managed ID theft recovery services. With this protection, IDX will help you resolve issues if your identity is compromised. Below, we outline how to access the free identity protection services, steps you can take to safeguard your identity, and government resources you can contact for more information.

We truly regret any concern or inconvenience this incident may cause. We remain committed to protecting the confidentiality and security of our clients' information and providing you the best information and support that we can.

If you have any additional questions, please contact us at (833) 933-1094. Thank you for choosing Dodds, Hennessy & Stith Law Firm for your legal needs.

Sincerely,

M. Anthony Stith, Jr.
Member



Recommended Steps to Help Protect Your Information

- 1. Website and Enrollment.** Go to <https://app.idx.us/account-creation/protect> and follow the instructions for enrollment using your Enrollment Code provided at the top of the letter.
- 2. Activate the credit monitoring** provided as part of your IDX identity protection membership. The monitoring included in the membership must be activated to be effective. Note: You must have established credit and access to a computer and the internet to use this service. If you need assistance, IDX will be able to assist you.
- 3. Telephone.** Contact IDX at (833) 933-1094 to gain additional information about this event and speak with knowledgeable representatives about the appropriate steps to take to protect your credit identity.

Remain Vigilant by Monitoring Your Financial Statements and Credit Reports.

You can also order free copies of your credit reports through www.annualcreditreport.com. You may also place a fraud alert on your credit file. A fraud alert tells creditors to contact you before they open any new accounts or change your existing accounts. You can call any one of the three major credit bureaus at the contact information below or place fraud alerts online at the websites below. As soon as one credit bureau confirms your fraud alert, the others are notified to place fraud alerts.

	Equifax	Experian	TransUnion
Phone	1-800-525-6285 or 1-888-766-0008	1-888-397-3742	1-800-680-7289
Address	Equifax Consumer Fraud Division PO Box 740256 Atlanta, GA 30374	Experian Fraud Division P.O. Box 9554 Allen, TX 75013	TransUnion LLC P.O. Box 2000 Chester, PA 19016
Online Credit Report Fraud Alert Form	https://www.alerts.equifax.com/AutoFraudOnline/jsp/fraudAlert.jsp	https://www.experian.com/consumer/cac/InvalidateSession.do?code=SECURITYALERT	http://www.transunion.com/corporate/personal/fraudIdentityTheft/fraudPrevention/fraudAlert.page

Place a Security Freeze on Your Account.

In addition to a fraud alert, you may also have a security freeze placed on your credit file. A security freeze is free and will block a credit bureau from releasing information from your credit report without your prior written authorization. However, please be aware that it may delay, interfere with, or prevent the timely approval of any requests you make for new loans, mortgages, employment, housing, or other services.

If you have been a victim of identity theft, and you provide the credit reporting agency with a valid police report you have filed about such identity theft, it will not charge you to place, lift or remove a security freeze. In all other cases, each credit reporting agency may charge you a fee, which varies by state, to place, temporarily lift, or permanently remove a security freeze.

To place a security freeze on your credit report, you may send a written request to each of the major consumer reporting agencies by visiting each consumer reporting agency online or writing to each agency by regular, certified, or overnight mail, as follows:

	Equifax	Experian	TransUnion
Address	Equifax Security Freeze P.O. Box 105788 Atlanta, Georgia 30348	Experian Security Freeze P.O. Box 9554 Allen, TX 75013	TransUnion LLC P.O. Box 2000 Chester, PA 19016
Online Credit Report Fraud Alert Form	https://www.freeze.equifax.com/Freeze/jsp/SFF_PersonalIDInfo.jsp	https://www.experian.com/freeze/center.html	https://freeze.transunion.com/sf/securityFreeze/landingPage.jsp

When you receive your credit reports, make sure that your personal information is accurate. If you see anything that you do not understand, call the credit bureau at the telephone number on the report. We advise you to remain vigilant by reviewing your account statements and monitoring your free credit reports. If you see any suspicious activity, please contact the Town of Mount Pleasant Police Department at (843) 884-4176.

You can obtain additional information about the steps you can take to avoid identity theft from the following agencies.

Maryland Residents: Office of the Attorney General of Maryland, Consumer Protection Division 200 St. Paul Place Baltimore, MD 21202, www.oag.state.md.us/Consumer, Telephone: 1-888-743-0023.

New Mexico Residents: You have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting agencies must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to your file is limited; you must give your consent for credit reports to be provided to employers; you may limit "prescreened" offers of credit and insurance you get based on information in your credit report; and you may seek damages from a violator. You may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. You can review your rights pursuant to the Fair Credit Reporting Act by visiting www.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf, or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

New York Residents: the Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; <https://ag.ny.gov/>.

North Carolina Residents: Office of the Attorney General of North Carolina, 9001 Mail Service Center Raleigh, NC 27699-9001, www.ncdoj.gov, Telephone: 1-919-716-6400.

Oregon Residents: Oregon Department of Justice, 1162 Court Street NE, Salem, OR 97301-4096, www.doj.state.or.us/, Telephone: 877-877-9392

All US Residents: Identity Theft Clearinghouse, Federal Trade Commission, 600 Pennsylvania Avenue, NW Washington, DC 20580, www.consumer.gov/idtheft, 1-877-IDTHEFT (438-4338), TTY: 1-866-653-4261.