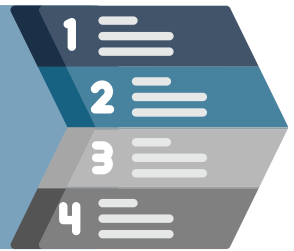




# Step by Step: BENEFITS FRAUD



If someone is using your personal information to get government benefits, be sure to act quickly and contact the agency that issues the benefit.

## HOW TO REPORT BENEFITS FRAUD

### STEP BY STEP:

### NOTES:

Contact the agency that issued the benefit.

- Send any information that supports your identity theft claim.
- Ask the agency to put a note in your file so no one else can get the benefit in your name.

**Who you contact will vary based on the benefit. Look below for the different agencies you can contact to report the misuse of benefits in your name.**

To report the misuse of your information to get employment benefits, contact the SC Department of Employment and Workforce.

1 (803) 737-2400, option 7  
[www.dew.sc.gov/fraud](http://www.dew.sc.gov/fraud)

SCDEW  
Attn: Benefit Payment Control  
PO Box 995  
Columbia, SC 29202

**Contact the U.S. Department of Labor if you have problems reporting the fraud.**

Office of the Inspector General  
1 (866) 487-2365  
[www.oig.dol.gov](http://www.oig.dol.gov)

U.S. Department of Labor Office of Inspector General  
Francis Perkins Building,  
200 Constitution Avenue NW (Room S-5502)  
Washington, DC 20210

Contact the SC Department of Social Services if someone is receiving **SNAP (Supplemental Nutrition Assistance Program)** benefits using your information.

1 (803) 898-7601  
[www.dss.sc.gov](http://www.dss.sc.gov)

SC Department of Social Services  
PO Box 1520  
Columbia, SC 29202-1520

**Contact the U.S. Department of Agriculture if you have problems reporting the fraud.**

1 (800) 424-9121  
[www.usda.gov/oig](http://www.usda.gov/oig)

U.S. Department of Agriculture  
Office of Inspector General  
PO Box 23399  
Washington, DC 20026-3399

<input type="checkbox"/> Report <b>Medicaid fraud</b> to the SC Department of Health and Human Services	<p>1 (888) 364-3224 <a href="http://www.scdhhs.gov">www.scdhhs.gov</a></p> <p><b>Contact the U.S. Department of Health and Human Services if you have problems reporting the fraud.</b></p> <p>1 (800) 447-8477 <a href="http://www.oig.hhs.gov">www.oig.hhs.gov</a></p> <p>U.S. Department of Health and Human Services Office of Inspector General 330 Independence Avenue, SW Washington, DC 20210</p>
<input type="checkbox"/> Report <b>Medicare fraud</b> to the Senior Medicare Patrol at the SC Department on Aging	<p>1 (800) 868-9095 <a href="http://www.aging.sc.gov">www.aging.sc.gov</a></p> <p>SC Department on Aging 1301 Gervais Street, Suite 350 Columbia, SC 29201</p>

<h2 style="text-align: center; background-color: #00728f; color: white; padding: 5px;">ADDITIONAL STEPS</h2>	
STEP BY STEP:	NOTES:
<input type="checkbox"/> Request your credit reports.	<input type="checkbox"/> Find additional information on page 1 of your toolkit.
<input type="checkbox"/> Place a fraud alert.	<input type="checkbox"/> Find additional information on page 2 of your toolkit.
<input type="checkbox"/> Consider a security freeze.	<input type="checkbox"/> Find additional information on page 1 of your toolkit.
<input type="checkbox"/> Update your files.	<input type="checkbox"/> Record the dates you made calls or sent letters. <input type="checkbox"/> Keep copies of letters in your files.

**Remember to get written confirmation of resolutions made by phone.**

For more information on filing a complaint or reporting a scam, visit [www.consumer.sc.gov](http://www.consumer.sc.gov) and "How Do I..."



South Carolina Department of Consumer Affairs  
293 Greystone Blvd., Ste. 400 • PO Box 5757 • Columbia, SC 29250  
(800) 922-1594 • [www.consumer.sc.gov](http://www.consumer.sc.gov)

