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AFFAIRS

South Carolina Dept of Consumer Affairs
PO Box 5757
Columbia, SC 29250
VIA Email: scdca@scconsumer.gov

aetnaSM

November 30, 2023

RE: Notification of PBI Security Incident

Dear Administrator Carri Grube Lybarker:

Aetna Life Insurance Company (hereinafter "Aetna") is writing to supplement our initial notice regarding the security event involving Pension Benefits, LLC, dba PBI Research Services. In our initial notification, Aetna identified that 4,916 South Carolina consumers were impacted. As the investigation continued, an additional 286 South Carolina residents were identified, and notices were sent out to those individuals. The total number of South Carolina residents impacted by this breach is 5,202.

If you need any additional information, or have any questions, please do not hesitate to contact me at: 609-313-2608 or Jeremy.Abidiwan-Lupo@cvshealth.com

Thank you,

Jeremy Abidiwan-Lupo