

NAIC

FALL NATIONAL MEETING
NOV 30 – DEC 4 | HYBRID

ORLANDO

TO: State Legislators and Government Officials

FROM: Taylor Walker, NAIC Chief of State Relations and Policy Advisor

DATE: November 22, 2023

SUBJECT: State Government Program at NAIC 2023 Fall National Meeting

The National Association of Insurance Commissioners (NAIC) looks forward to hosting you in Orlando at our 15th Annual State Government Program as part of the NAIC's [2023 Fall National Meeting](#).

To ensure your time in Orlando is enjoyable and productive, please review the information below, including the State Government Program schedule beginning on page 5 of this memo.

All times are local (Eastern Time).

If you have questions, please contact Taylor Walker at twalker@naic.org.

HOTEL INFORMATION

State officials will be staying at the Signia by Hilton Orlando Bonnet Creek ("Hilton Bonnet Creek").

Meeting sessions will take place at both the Hilton Bonnet Creek and the Waldorf Astoria Orlando ("Waldorf Astoria") hotels, which are considered NAIC host hotels. The hotels are connected via indoor walkway.

Check-in time: 4:00 p.m.

Check-out time: 11:00 a.m.

Hilton Orlando Bonnet Creek
14100 Bonnet Creek Resort Lane
Orlando, FL 32821
(407) 597-3600
[website](#)

Waldorf Astoria Orlando
14200 Bonnet Creek Resort Lane
Orlando, FL 32821
(407) 597-5500
[website](#)

WHAT TO PACK

The dress code is business casual for daytime sessions and business casual to smart casual for evening events, with the exception of dinner with the commissioners on Saturday, during which state officials are encouraged to dress comfortably.

As of November 22, the [forecast](#) for Orlando from 11/30-12/4 is daily high temperatures in the low 80s with lows in the mid-60s.

AIRPORT GROUND TRANSPORTATION

State officials are responsible for arranging their own ground transportation to and from the airport. The Hilton Bonnet Creek is approximately 22 miles (30 minutes) from Orlando International Airport (MCO), depending on route and traffic. An Uber ride to/from the hotel is approximately \$45-\$60. Taxis will also be available.

For an Uber fare estimate, visit <https://www.uber.com/global/en/price-estimate/>.

FLIGHTS/TRAVEL

State officials were asked to book their flights through NAIC's travel coordinator, Kay Pierce. If you have questions about your flights or need to make a change, please contact Kay as soon as possible.

Kay Pierce

Acendas Travel

kay.pierce@acendas.com

913-671-7700 | Toll Free 888-221-9596

REIMBURSEMENT (KEEP YOUR RECEIPTS!)

As a guest of the NAIC, we will reimburse your travel, hotel, and meal expenses. Please note: If you booked your flights through NAIC travel coordinator, Kay Pierce, and requested a hotel room when you registered, there is no need to submit those expenses as they were billed directly to the NAIC. When seeking reimbursement, please follow the NAIC expense guidelines and submit an expense form (, including copies of applicable receipts. **The NAIC requires copies of receipts for all expense items of \$50 or more.**

Upon your return, please submit your expense form and copies of receipts to the NAIC Finance Department at reimbursements@naic.org and copy Taylor Walker at twalker@naic.org. **Please submit your items within 10 business days of the meeting if possible.**

Please direct all expense-related questions to reimbursements@naic.org.

MEETING APP AND WEBSITE LOGIN INSTRUCTIONS

You should have received an email with instructions for downloading/accessing the app on or around Nov. 22 from NAIC Meetings, Events & Travel Services (meetingsmail@naic.org) with the subject line: "There's an app for the NAIC 2023 Fall National Meeting!"

Event App: To access the event app, download the [Cvent Events app](#) from your phone's app store. (You will be asked to log in and verify your identity using the same email address you used to register for the NAIC State Government Program/Fall National Meeting.) Once you're

logged in, enter "NAIC 2023 Fall National Meeting" into the search bar. Click on the arrow to download the event. In the event app, you'll be able to customize your schedule and view an attendee list, registration information, food/beverage information, floor plans, and more.

Event Website: You can access the event website [here](#). The website contains the same information as the app. You will be asked to login and verify your identity.

BADGE PICKUP LOCATION/REGISTRATION DESK

A name badge must be worn for entry into meeting sessions, receptions, and meal spaces. Please pick up your name badge from the registration desk in the Bonnet Creek West Foyer, Level 1, Hilton Bonnet Creek. **If you also registered a spouse or guest, be sure to pick up his/her badge.**

Hilton Bonnet Creek - Bonnet Creek West Foyer, Level 1	
For assistance, call 816-783-8962.	
Thursday, November 30	7:00 a.m. - 5:30 p.m.
Friday, December 1	7:00 a.m. - 7:00 p.m.
Saturday, December 2	7:00 a.m. - 5:00 p.m.

WI-FI INFORMATION

Wi-Fi will be available in the meeting areas of the hotels.

Network Name: NAIC2023

Password (case sensitive): Fall2023

DINNER WITH COMMISSIONERS: RSVP REQUIRED

State officials and their registered guests are invited to attend dinner with insurance commissioners on Saturday, December 2. You should have received a calendar invitation with more details. **Please email Taylor Walker (twalker@naic.org) to RSVP or accept/decline the calendar invitation you received.**

MEALS

Complimentary breakfast and lunch are available for state officials and their registered guests in regulator dining areas at the host hotels. **You must have your badge for entry.**

Thursday, November 30

Breakfast	7:00 a.m. - 9:00 a.m.	Waldorf, Grand Ballroom - Level 1
Lunch	11:00 a.m. - 1:00 p.m.	Waldorf, Grand Ballroom - Level 1

Friday, December 1

Breakfast	7:00 a.m. - 9:00 a.m.	Waldorf, Grand Ballroom - Level 1
Lunch	11:00 a.m. - 1:00 p.m.	Waldorf, Grand Ballroom - Level 1

Saturday, December 2

Breakfast 7:00 a.m. – 9:00 a.m. Hilton, Bonnet Creek I-III – Level 1
Lunch 11:00 a.m. – 1:00 p.m. Hilton, Bonnet Creek I-III – Level 1

Sunday, December 3

Breakfast 7:00 a.m. – 9:00 a.m. Waldorf, Grand Ballroom – Level 1
Lunch 11:00 a.m. – 1:00 p.m. Waldorf, Grand Ballroom – Level 1

Monday, December 4

Breakfast 7:00 a.m. – 9:00 a.m. Waldorf, Grand Ballroom – Level 1

COMMISSIONER SERVICES

State officials are welcome to use the following facilities provided to commissioners, regulators, and NAIC staff. **You must have your badge for entry.**

Hilton Bonnet Creek, Lower Level	
Commissioner Services/Regulator Lounge commsvc@naic.org 816-783-8961 <i>After Hours: 816-783-8961</i>	Citrus Room
Computer Lab <i>Computers and printers available 24/7</i>	Dixie Room
Copy Center nmprint@naic.org 816-783-8961	Bay Room

STATE GOVERNMENT PROGRAM SCHEDULE

Friday is considered a travel day. Opening Session attendance is optional.

Please note: Your name badge is required for entry into all sessions, meal spaces, and receptions.

Eastern Time		
Friday, December 1		
11:45 a.m. - 12:45 p.m.	<u>Lunch Available</u> <i>Following lunch, NAIC staff will escort available state officials to Opening Session.</i>	<u>Waldorf Astoria</u> Grand Ballroom, Level 1
1:00 p.m. - 1:45 p.m.	<u>NAIC Opening Session</u> <i>The NAIC President will welcome National Meeting attendees and announce special guests, including state officials. This meeting is open to all attendees.</i>	<u>Hilton Bonnet Creek</u> Bonnet Creek IV-XII & Corridor I, Level 1
2:00 p.m. - 6:30 p.m.	<u>Free Time</u> <i>State officials may use this time to attend any open National Meeting sessions. The NAIC Innovation, Cybersecurity, and Technology (H) Committee meeting and the joint meeting of the Catastrophe Insurance (C) Working Group and NAIC/FEMA (C) Advisory Group may be of particular interest.</i>	
6:30 p.m. - 7:30 p.m.	<u>NAIC Welcome Reception</u> <i>Gather with meeting attendees to kick off Fall National Meeting.</i>	<u>Hilton Bonnet Creek</u> Signature Island (Outdoors)
Saturday, December 2		
7:30 a.m. - 8:00 a.m.	State Government Welcome Breakfast with Commissioners	For details, contact twalker@naic.org .
8:00 a.m. - 9:00 a.m.	<u>Commissioner/State Government Dialogue</u> <i>Following the Dialogue, meet in the foyer outside of the ballroom to gather for a photo.</i>	<u>Hilton Bonnet Creek</u> Floridian Ballroom A-C & Corridor I, Level 1
9:00 a.m. - 9:15 a.m.	State Government Photo with Commissioners	<u>Hilton Bonnet Creek</u> Center Foyer, Level 1
9:15 a.m. - 11:00 a.m.	<u>Breakout Sessions</u> <i>Open only to state officials, regulators, and NAIC staff.</i>	<u>Hilton Bonnet Creek</u> Palm Beach, Lower Level
11:00 a.m. - 1:00 p.m.	Lunch Available	<u>Hilton Bonnet Creek</u> Bonnet Creek I-III, Level 1
11:30 a.m. - 12:30 p.m.	<u>State Insurance Department Legislative Liaison Roundtable</u> <i>Open only to state officials, regulators, and NAIC staff.</i>	<u>Hilton Bonnet Creek</u> Floridian Ballroom A-C & Corridor I, Level 1
12:30 p.m. - 3:00 p.m.	<u>Breakout Sessions</u> <i>Open only to state officials, regulators, and NAIC staff.</i>	<u>Hilton Bonnet Creek</u> Palm Beach, Lower Level
3:00 p.m. - 6:30 p.m.	<u>Free Time</u> <i>State officials may use this time to attend any open National Meeting sessions.</i>	
6:45 p.m.	Shuttle to Dinner <i>Transportation begins at 6:45 p.m. from the Hilton Bonnet Creek lobby.</i>	<u>Hilton Bonnet Creek</u> Lobby
7:00 p.m. - 10:00 p.m.	Dinner with Commissioners	For details, contact twalker@naic.org .

Sunday, December 3		
7:00 a.m. - 9:00 a.m.	Breakfast Available	<u>Waldorf Astoria</u> Grand Ballroom, Level 1
9:00 a.m. - 12:00 p.m.	Breakout Sessions <i>Open only to state officials, regulators, and NAIC staff.</i>	<u>Hilton Bonnet Creek</u> Palm Beach, Lower Level
END OF OFFICIAL PROGRAM		
12:00 p.m. - 1:00 p.m.	Lunch Available	<u>Waldorf Astoria</u> Grand Ballroom, Level 1
1:00 p.m. - 3:30 p.m.	Free Time <i>State officials may use this time to attend any open National Meeting sessions.</i>	
3:30 p.m. - 5:00 p.m.	<u>Insurance Compact Meeting</u> <i>This includes the Compact Legislative Committee</i>	<u>Hilton Bonnet Creek</u> Bonnet Creek IV-XII & Corridor I, Level 1
5:15 p.m. - 6:15 p.m.	<u>Joint Reception of State Government Officials, CIPR, & Insurance Compact</u> <i>Open only to invited guests.</i>	<u>Hilton Bonnet Creek</u> Bonnet Creek I-III, Level 1

Breakout Sessions

You will receive a separate agenda for the Breakout Sessions.

NATIONAL MEETING SESSIONS

In addition to the State Government Program, during the Fall National Meeting, various NAIC committees, task forces, and working groups meet in person to advance their work. State officials are welcome to any attend sessions that are not labeled as “regulator only.” Please consult the event app for the most up-to-date meeting information. A complete schedule can also be accessed [here](#).