



Gearing Up For Your Transitions

How to Call 911

BE CALM, Responder Needs to Understand What You are Saying

BE PREPARED IN ADVANCE WITH THE FOLLOWING INFORMATION:

Your Name

Your Phone Number

The Address of the Emergency – Look at landmarks if you don't know the road address. What is the name of the road? Are you near a crossroad.

Type of Emergency - What is wrong? Fire, need police, need medical help

Car license plate, make, model, color and year of car - If a car accident.

Make sure your cell phone GPS is on and leave your phone on so they can find you if you do not know the address.

You can have this form printed out and posted near your phone so you remember what to say when you call.

Dial 911 on your phone

Operator: 911. Is this an emergency?

Caller: _____

Operator: What is your name?

Caller: _____

Operator: What is the phone number you are calling from?

Caller: _____

Operator: What is the address?

Caller: _____

Address number, street name, city

Operator: What Kind of Emergency?

Caller: _____
(medical emergency, fire, accident, etc.)

Operator: How many cars or people are involved? What is your license plate, make, model and year of car?

Caller: _____

Operator: Is anyone hurt?

Caller: _____

Operator: OK, _____ . We'll send _____ right away.
(student's name) (e.g. an ambulance, fire truck, police)