Benefits of eCCF

Employer/TPA

Paper CCF	eCCF
Must keep a paper copy on hand.	Don't need to keep track with paperwork.
Creates an inconsistency with protocols as the employer or TPA have to manually distribute the instructions.	Protocols and proper procedures are easily enforced by the software, and the instructions are clearly laid out in the pre-order.
A paper chain causes more errors, thus reducing the turnaround time. Handwritten document mistakes often have missing signatures, incorrect accounts, etc.	Prevents errors, which in turn creates a more efficient, and faster turnaround time.

Collection Site

Paper CCF	eCCF
Inconsistencies with the paper CCF that the employer possesses and the TPA systems.	All data is transferred over to the eCCF reducing inconsistencies.
Errors due to illegible handwriting, incorrect procedures, having the wrong paper CCF, or inaccurate accounting/billing information.	Less errors due to handwriting, and having the donor procedure and event record in the system.
Supplying storage capabilities for paper versions are not cost efficient.	Storing eCCFs are cost efficient, much more secure, and flexible.
The manual process tends to yield a lower quality experience overall.	The process is of a higher quality, and creates a more accurate result and reduces costs.
Manual faxing of the second copy is time consuming and inefficient.	The distribution of the documents do not need to be faxed and are automatic, reducing errors, time, and cost.

MRO

Paper CCF	eCCF
Makes more work for the staff as they have to remain focused on obtaining physical copies of the CCF.	CCF data and image delivery is automated electronically so that staff does less work.
Matching the results manually is time consuming and tedious work for staff.	Much easier process for staff to complete.
Faxing creates visibility issues.	Reduces the issue of legibility and handwriting errors.
The manual paper process from start to finish creates poor customer experience, delays the results, and can negatively impact the overall quality.	Turnaround times are improved thanks to the electronic distribution process.
Increased costs due to affidavits and error handling.	Decreased costs due to affidavits and error handling.

Lab

Paper CCF	eCCF
Data and numbers are thrown off and disproportionate between the number of CCFs given to the actually tests being performed.	Eliminates the cost and need of printing and shipping the paper CCFs.
Manual entry of information are more error prone.	Labs receive pre-accessioned data making the testing faster for turnaround time.
Due to errors, there is an increased rate of failure this is because handwriting can lead to illegibility issues, and the paper documents themselves have a greater risk of physical damage.	Eliminating handwriting allows for eligibility, and the electronic distribution will keep the eCCFs from physical damage or harm.

For more Information Contact DISA:

http://disa.com/contact