NOTICE TO THE PUBLIC

Vermont DMV's Title VI Notice to Public/Beneficiaries/Participants

Vermont DMV hereby gives notice that it is the policy of the Department to assure full compliance with Title VI of the Civil Rights Act of 1964, the Civil Rights Restoration Act of 1987, E.O. 12898, and related Nondiscrimination authorities in all programs and activities. Title VI requires that no person in the United States shall, on the grounds of race, color, national origin, sex, age, disability, low-income or LEP, be excluded from the participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity for which the Vermont DMV receives Federal financial assistance.

Any person who believes they have been aggrieved has a right to file a formal complaint with the Vermont DMV. Any such complaint must be filed with the Department Title VI Coordinator within one hundred eighty (180) days following the date of the alleged discriminatory occurrence.

The mailing address for written complaints is as follows: Vermont Agency of Transportation Office of Civil Rights & Labor Compliance 219 North Main Street Barre, VT 05641

Complaints may also be submitted by telephone and email. Email: <u>patricia.martin@vermont.gov</u> Phone: (802) 595-6959

Electronic submission of complaints may be submitted online by the <u>Title VI Complaint form on</u> <u>our website</u>.

Written complaints must be signed by the complainant. Complaints submitted by telephone or e-mail, or unsigned written complaints must be followed by a complaint in writing, signed by the complainant or his/her representative within 10 business days of the initial verbal/electronic/unsigned complaint. If the complainant requires assistance to submit a written document, a member of the AOT Office of Civil Rights will interview the complainant and assist the person in converting verbal complaints to writing. This document must be signed by the complainant or his/her representative.

To obtain additional information regarding the Title VI Program or the implementation of the AOT Vermont DMVs' Title VI Program requirements, please contact Patricia Martin, Title VI Coordinator, AOT Office of Civil Rights & Labor Compliance by phone: (802) 595-6959 or email: <u>patricia.martin@vermont.gov</u>.