



THE STATE
of **ALASKA**
GOVERNOR MICHAEL J. DUNLEAVY

Department of Administration

KELLY TSHIBAKA, COMMISSIONER

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October 14, 2019

The Honorable Ben Stevens
Chief of Staff
Office of Governor Michael J. Dunleavy
550 West 7th Avenue, Suite 1700
Anchorage, Alaska 99501

Dear Mr. Stevens:

The process of centralizing information technology (IT) and back-office functions across the State to bring about more efficient and effective operations for our departments began years ago but has yet to be completed or reach success. Instead, we currently spend department PCNs and resources performing these functions, and the services we expect the Department of Administration (DOA) to perform are not consistently meeting our expectations.

We believe the best way forward is to invest the resources and effort required to make centralized IT and shared services functions ultimately successful. This will enable our departments to focus on mission and policy issues rather than back-office issues. We support centralizing IT and back office functions in DOA as quickly as possible, and we want to guarantee that those functions are performed with excellence, so our departments are not left "filling the gap."


For these reasons, we support AAPEX: Alaska Administrative Productivity and Excellence. AAPEX will empower peak performance of the State's administrative services. Through AAPEX, DOA will bring in a top-notch firm to evaluate the current status of IT and shared services centralization, determine what is necessary to reach completion, and actively work with executives and employees to fully implement effective centralized services within one year.

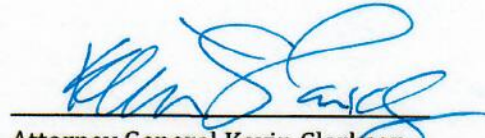
The results from AAPEX will be unprecedented customer satisfaction, centralized services, and cost savings.


We are committed to giving the Office of Information Technology (OIT) and Shared Services of Alaska (SSOA) the resources they need to accomplish their missions and respective consolidations in a manner that will lead the State of Alaska to success. Our departments will fully cooperate with AAPEX and the centralization of IT and shared


services. As the Governor's Cabinet of Commissioners, we would like to express our full support for AAPEX and our expectation to see the centralization completed and successful before December 1, 2020.


Respectfully,


Commissioner Kelly Tshibaka
Department of Administration



Attorney General Kevin Clarkson
Department of Law



Commissioner Julie Anderson
Department of Commerce, Community &
Economic Development



Adjutant General - Brigadier General
Torrence Saxe
Department of Military & Veteran Affairs

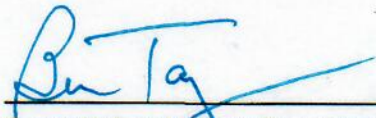

Commissioner Nancy Dahlstrom
Department of Corrections

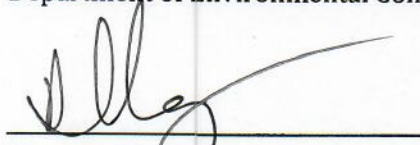

Commissioner Corri Feige
Department of Natural Resources



Commissioner Michael Johnson
Department of Education & Early Dev.

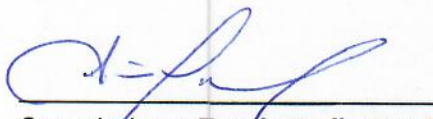

Commissioner Amanda Price
Department of Public Safety

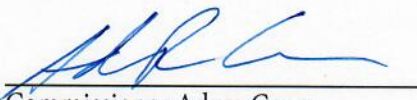

Commissioner Jason Brune
Department of Environmental Conservation


Commissioner Bruce Tangeman
Department of Revenue


Commissioner Doug Vincent-Lang
Department of Fish & Game


Commissioner John Mackinnon
Department of Transportation & Public Facs.


Commissioner Tamika Ledbetter, DR
Department of Labor & Workforce Dev.


Commissioner Adam Crum
Department of Health and Social Services