

Goose Creek, AK Secure Mail Program

Frequently Asked Questions

1. How do I receive Secure Mail messages from my family and friends?

Have your loved ones go to www.accesscorrections.com and register. They can then select the Secure Mail box, add you as a recipient and send you messages.

2. Who pays for the messages?

Your family and friends pay for messages.

3. Can I respond to their messages?

Yes, if they choose to share credits with you.

4. How exactly do I respond?

If you have an MP3 player, you will need to order a keyboard to respond using your player. If you do not want to purchase a keyboard, you should ask your loved ones to send a printed copy and you will be able to use the scan back page to respond. If you receive a printed message because you do not have a player and your loved ones are sharing their credits, you will receive a blank scan back response page to compose a message.

5. How do I receive messages?

If you have an MP3 player, they are delivered to the player. Printed copies will be given to you from the mailroom staff if you do not have an MP3 player. Printed copies can also be given to those with players, if your loved one selected a printed copy. Please note that all messages must be approved by the mailroom staff before you receive them.

6. Can I receive photos?

Yes, they are delivered the same way messages are delivered. Again, photos must be approved by mailroom staff before you will receive them.

7. How much do messages cost my loved ones?

Messages to the player are \$0.40 and an additional printed copy is \$0.10.

Messages to inmates without players are \$0.50

Responses using the MP3 player are \$0.40

Printed responses are \$0.50

Message plans are available to your loved ones that bring down the price of messages based on the quantities selected. The larger the quantity of credits selected, the less the per message cost.

SECURE MAIL PACKAGE PRICING		
Message Package	Price of Package	Price per message/photo
1 Message/ Photo	-	\$0.50
5 Messages/ Photos	\$2.25	\$0.45
20 Messages/ Photos	\$8.00	\$0.40
40 Messages/ Photos	\$14.00	\$0.35

We hope you enjoy this new opportunity to connect with family and friends.



Providing access to your loved ones.

