



OUR VISION

To provide *every* customer the best experience *every* time.



OUR MISSION

To enhance the lives of Missourians by anticipating their tax, motor vehicle and driver licensing needs.

- ✓ We deliver exceptional customer service.
- ✓ We are good stewards of the people's money.
- ✓ We make data-driven decisions.
- ✓ We foster a positive work environment.



OUR VALUES

Integrity

Service

Respect

Community