

HOW TO RECOVER YOUR USERNAME

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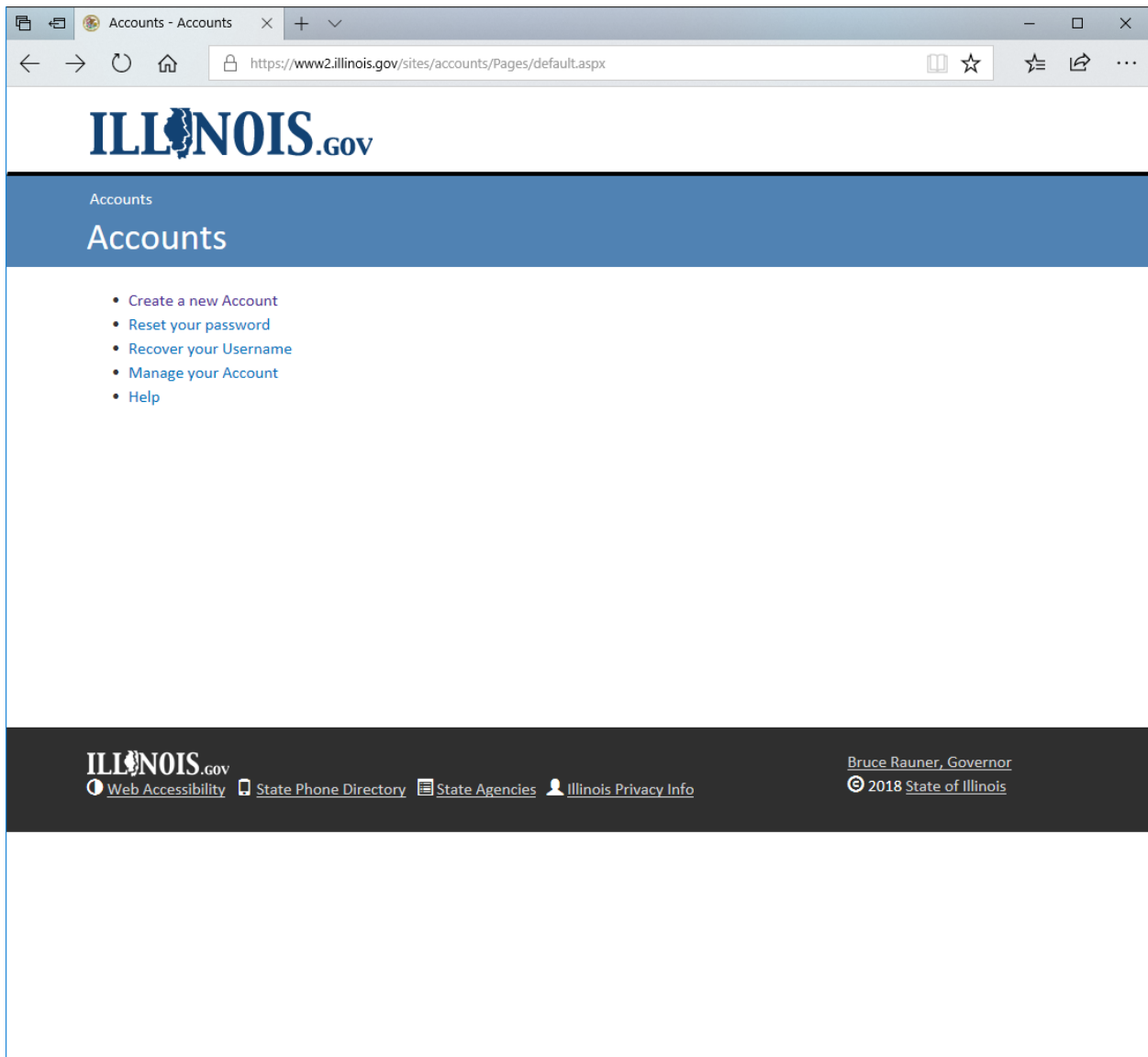
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How to recover your username

The state of Illinois has implemented public accounts for electronic filing systems. Before using the electronic filing system, each person must register for a public account. To proceed, select the *Recover your username* link.

The URL for the Illinois Public Account website is the following:

<https://www2.illinois.gov/sites/accounts/Pages/default.aspx>



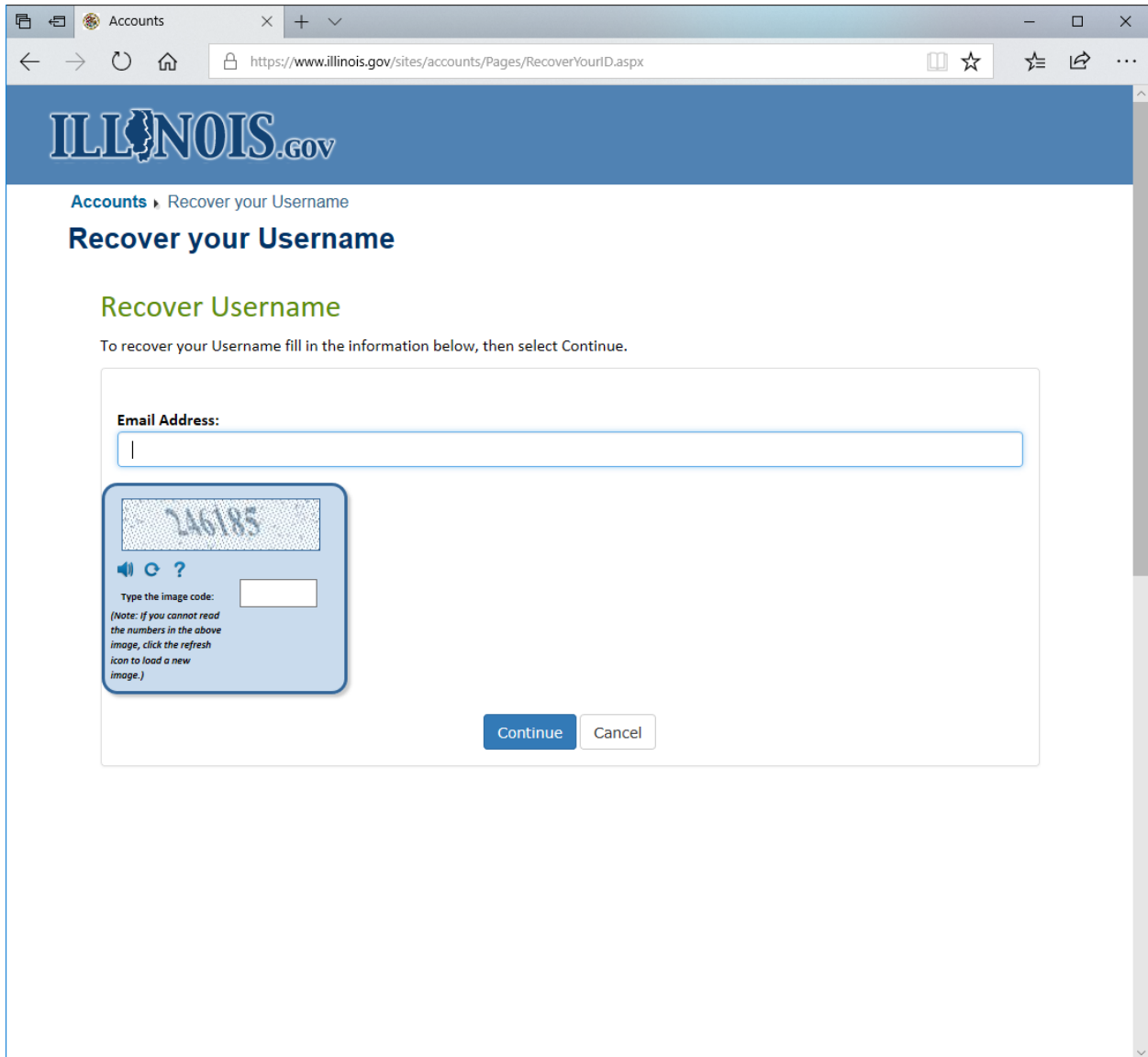
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Recover your username

To recover your username fill-out the form and select the Continue button.

See figures 1 and 2.

Figure 1: Recover your username



The screenshot shows a web browser window with the following elements:

- Browser tab: Accounts
- Address bar: <https://www.illinois.gov/sites/accounts/Pages/RecoverYourID.aspx>
- Page header: ILLINOIS.GOV
- Breadcrumbs: Accounts > Recover your Username
- Section title: Recover your Username
- Sub-section title: Recover Username
- Instruction: To recover your Username fill in the information below, then select Continue.
- Form fields:
 - Email Address:
 - CAPTCHA: Image showing the code 246185. Below the image are icons for refresh and help, and a text input field for the code.
- Buttons: Continue, Cancel

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Figure 2: E-Mail Sent

