

LG Recycling Program for New York Consumers

“New York Consumers: For New York State consumers only, LG will accept all LG-branded covered electronic equipment* and, with any purchase of an LG-branded covered electronic equipment*, LG will recycle your old brand of the same type of covered electronic equipment* at no cost. Also, LG will provide the recycling program for all branded covered electronic equipment* where there is no physical collection site in county and municipality with 10,000 or more people at no cost

(A list of such municipalities is available on the Department's website:

https://www.dec.ny.gov/docs/materials_minerals_pdf/munipop.pdf).

If you purchased an LG-branded covered electronic equipment* and would like to return your old brand of the same type of covered electronic equipment*, please email lgmailback@eridirect.com. In that email, please include the following information:

o For your new LG-branded product, please include the:

§ Make/Brand

§ Product Type

§ Serial Number

o For the non-LG branded product you wish to return, please include the:

§ Make/Brand

§ Product Type

§ Model

§ Estimated Weight

§ Shipping Information:

· Name

· Address, City, State, Zip

· Phone Number

· Email Address

LG's contractor, Electronic Recyclers International, Inc., will contact you and provide a pre-paid shipping label to return your covered electronic equipment*.

LG partnered with ERI to establish a convenient take back program for New York Consumers. Please visit their website www.eridirect.com/consumer to search for program partners in your area as well as to search for upcoming events. You can also find information at LG's website www.lgreyclingprogram.com.

For all New York Consumers, LG encourages consumers to take additional steps to destroy all personal and confidential data contained on computers, data storage devices, and hard drives. While LG's partner, Electronic Recyclers International, Inc., provides data destruction on all products received, it is always a good idea for consumers to consider removing or wiping their data prior to return. The following are some options for destroying data on your device:

· Consult your product's user manual or manufacturer's website for information on factory reset buttons or reconfiguration menus.

· Utilize software programs for data erasure. Examples include but are not limited to DBAN or Eraser.

***Definitions:**

O New York Consumer: A person located in New York State who owns or uses covered electronic equipment*, including but not limited to an individual, a business, corporation, limited partnership, not-for-profit corporation, the state, a public corporation, public school, school district, private or parochial school or board of educational services or government entity, but does not include any entity involved only in a wholesale transaction between a distributor and retailer.

o Covered Electronic Equipment: Includes the following products:

§ Cathode Ray Tubes (CRTs);

§ Computers, including all-in-one, desktop, e-reader, interactive flat panel display (w/ processor), laptop, mini, notebook, smart display, tablet, thin client, virtual reality headset (w/ processor), workstation;

§ Computer peripherals, including 3-D printer (intended for use w/ a computer and weighing < 100 lbs.), digital picture frame (> 4" diagonally), document scanner (intended for use w/ a computer and weighing < 100 lbs.), electronic keyboard or keypad, electronic mouse or similar pointing device, external hard drive, facsimile machine (intended for use w/ a computer and weighing < 100 lbs.), label printer (intended for use w/ a computer and weighing < 100 lbs.), monitor (> 4" diagonally), printer (intended for use w/ a computer and weighing < 100 lbs.);

§ Small electronic equipment, including cable or satellite receiver, digital converter box, digital video disc (DVD) player, digital video recorder (DVR), electronic or video game console (handheld and those intended for use w/ a video display device); portable digital music player (w/ memory capability), projector w/ DVD player capability, videocassette recorder (VCR);

§ Small-scale servers; and

§ Televisions > 4" diagonally

* including any cable, cord, or wiring accompanying the covered electronic equipment.

If a New York Consumer is unable to utilize mail-back program or drop off, Consumer can contact LG at lgmailback@eridirect.com to arrange alternative methods of recycling.

Please call 1-866-372-2928 or email info@lgrecyclingprogram.com or lgmailback@eridirect.com, if you have any questions.