



MARYLAND DEPARTMENT OF TRANSPORTATION (MDOT)
MARYLAND TRANSPORTATION AUTHORITY (MDTA)
TITLE VI - LIMITED ENGLISH PROFICIENCY (LEP)
POLICY STATEMENT

The Maryland Transportation Authority (MDTA) touches the lives of almost all Maryland residents and individuals who travel on our network of roadways, bridges, tunnels, and who utilize our travel plazas. To this effort, the MDTA's vision is to "Create EZ Passage Throughout Maryland" for ALL of our customers in a safe, efficient, and non-discriminatory manner.

It is the policy and practice of the MDTA to assure non-discrimination in the development, implementation and delivery of our agency's programs, services and activities to ALL individuals, specifically persons who are defined to be Limited English Proficient (LEP). LEP persons are individuals for whom English *is not* their primary language and they have a limited ability to read, write, speak or understand English.

Agency Commitment – MDTA is committed to ensuring full and equal access by LEP persons in accordance with the spirit and intent of Federal Executive Order 13166, aimed at "Improving Access to Services for persons with Limited English Proficiency." Executive Order 13166 requires agencies receiving federal financial assistance to examine the services that the agency provides, identify any need for services to individuals defined as LEP, and to develop and implement a system to provide language assistance services so that LEP persons can have meaningful access. Because the MDTA is a recipient of federal financial assistance, this commitment shall extend to all employees, programs, services, and activities of MDTA, its contractors, and sub-recipients.

Agency Responsibility - MDTA will provide interpretation and translation language assistance services to the general public and LEP persons and/or beneficiaries of agency programs, services and activities, *free of charge*, through the use of competent, voluntary bilingual staff and state-contracted vendors.

MDTA will regularly examine its policies and procedures, and conduct compliance reviews of all of its internal/external operations and its sub-recipients to ensure effective implementation of this policy within the agency and organizations with which it does business.

MDTA will monitor and take reasonable steps (where appropriate) to ensure that LEP persons and the population that the MDTA serves or encounters have meaningful access and an equal opportunity to participate in agency programs, services, and activities.

It shall be the responsibility of all MDTA employees to work diligently and cooperatively to foster the spirit and intent of Title VI of the Civil Rights Act of 1964, Executive Order 13166, and all applicable non-discrimination laws, regulations and policies in all phases of MDTA operations.

Executive Director Commitment – As the Executive Director of the MDTA, I am fully committed to the goal of achieving equal opportunity throughout the agency in compliance with all applicable federal and state non-discrimination laws, executive orders, statutes, and regulations.

William N. Pines

William Pines, PE
Executive Director
Maryland Transportation Authority

4/18/2022

Date