

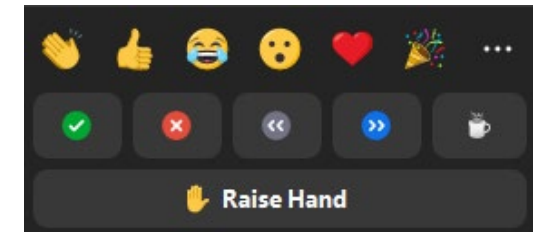
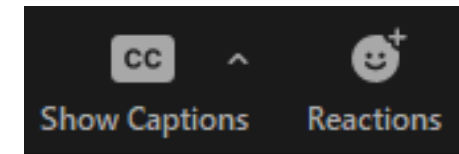
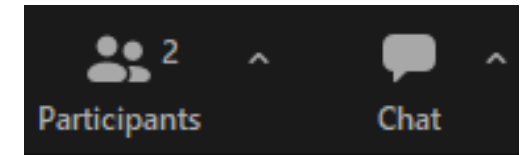
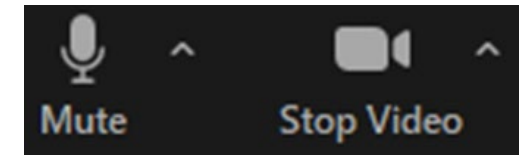
Welcome to the Workgroup on Expediting Rental Assistance!

Please use this time to get settled and test out Zoom features.

- **Mute/Unmute:** Turn your microphone on/off. Use the arrow to adjust settings.
- **Stop/Start Video:** Turn your camera on/off. Use the arrow to adjust settings.
- **Participants:** See who's currently in the meeting.
- **Chat:** Open the chat panel.
- **Show Captions:** Turn on live captions (it only turns on for you, not everyone).
- **Reactions:** Use the Raise Hand feature to show you'd like to talk.

Please ensure Zoom shows your preferred name, and (if you like) add your pronouns.

- Click the “Participants” button.
- Hover your mouse over your name, then click the three dots beside it.
- Click “Rename.” A pop-up box will appear – edit your name and your pronouns.
- Click “Change.”



1. Workgroup business
2. Define interests
3. Challenges and hurdles
4. External consultation approach
5. Wrap-up and next steps

Workgroup business

Operations

1. Cynthia Fahland
2. Ellen Sahli
3. Kristyn Stephens
4. Lindsey Port
5. Michael Howard
6. Rinal Ray

Date: September 29, 1-2pm

Topic: Review October WERA agenda

FHPAP

1. Andrea Palumbo
2. Annie Shapiro
3. Ellen Sahli
4. Jen Frisbie
5. Julie Ogunleye
6. Lindsey Port
7. Rebekah Grimm
8. Rinal Ray
9. Theresa Dahlheimer

Date: October 3, 1-3pm

Topic: Further analyze challenges and hurdles

EA/EGA

1. Cassandra Barden
2. Cynthia Fahland
3. Ellen Sahli
4. Jeremy Galley
5. Kristyn Stephens
6. Mary Kaczorek
7. Michael Howard
8. Nicole Worlds
9. Theresa Dahlheimer

Date: October 4, 1-3pm

Topic: Further analyze challenges and hurdles

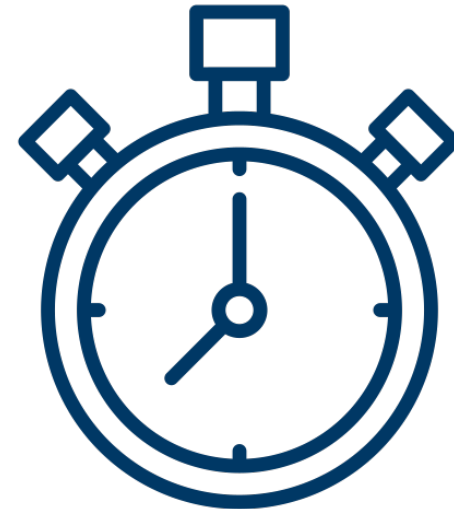
Meeting flow

Month	WERA meeting	FHPAP and EA/EGA meetings
September	Build common knowledge	Further analyze issues
October	Brainstorm options	Refine options
November	Select options to turn into recommendations	Prepare to draft recommendations
December	Refine draft recommendations	Refine draft recommendations
January	Finalize and vote on recommendations Review draft legislation	-
February	Finalize and vote on legislation Discuss final report Wrap up and celebration	-

- Any changes to the August meeting summary?
- Background materials
- Program Q&A

EGA application processing time

- In FY2023, the statewide average time to process EGA applications was **29.7 days**.
 - 51,052 applications total.
- The average time varied by county:
 - from 1 day to 33 days.
 - DHS suspects it's likely a function of size.
 - Some counties get a handful of EGA applications each year, while Hennepin gets 18,000.



Average time may depend on approval



- **Only 12.36%** of EGA applications were approved.
- DHS suspects most applications eventually denied are allowed to pend until MAXIS **auto-denies after 30 days**.
- If true, this would skew the average processing time upwards, and explain why the average is nearly 30 days.
- DHS is analyzing the average processing time for approved applications.
 - Staff suspect it will be much lower than 27.9 days.

Trends over time

Year	Average application processing time	Total number of EGA applicants	Percentage of EGA applications approved
2020	18.5 days	33,600	23.5%
2021	20.0 days	34,780	16.8%
2022	23.5 days	43,161	12.19%
2023	29.7 days	51,052	12.36%

Facilitated conversations

Group work on interests and challenges/hurdles

1. **Defining Interests** – members will work in pairs.

What are the key **interests** (needs, desires, concerns, fears) for you in addressing timely application determinations and payment of emergency assistance?

2. **Break**

3. **Challenges and Hurdles** – members will work in small groups.

What are the known **challenges and hurdles** to timely application determinations and payment of emergency assistance?

Members will use an online whiteboard tool called Mural for group work.

Wrap-up and next steps

Successes and strengths

- Be prepared to share strengths, successes, and learnings around these programs.

External consultation

- Complete at least one external consultation activity on your own.
- Document your consultation work in Google Drive.

- **Next workgroup meeting** is Thursday, October 9, 9:00 am – 12:00 pm.
- **Subgroup meetings:**
 - **Operations:** September 29, 1-2pm
 - **FHPAP:** October 3, 1-3pm
 - **EA/EGA:** October 4, 1-3pm
- MAD will email the **meeting summary** to members and post it on the website.
- MAD will email members information about the **assignments**.

Thank you!

Contact us:

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Katie.Hatt@state.mn.us

Workgroup website:

<https://mn.gov/mmb/mad/clients/expediting-rental-assistance/>