

California Department of Justice  
CALIFORNIA JUSTICE  
INFORMATION SERVICES DIVISION  
Veronica Gilliard, Chief/CIO



# INFORMATION BULLETIN

*Subject:*

Federal Bureau of Investigation (FBI) National Threat Operations Center (NTOC) Information Sharing – Effective January 1, 2024

*No.*

24-02-CJIS

*Date:*

01-10-2024

*Contact for information:*

FBI's NTOC at (304) 625-0990.

## TO: ALL CALIFORNIA LAW ENFORCEMENT AGENCIES

The purpose of this information bulletin is to inform all California law enforcement agency users of a new administrative message that will be sent via the National Law Enforcement Telecommunications System (NLETS) by the Federal Bureau of Investigation's (FBI's) National Threat Operations Center (NTOC).

The FBI's NTOC serves as the primary communication channel through which the public provides tips to the FBI. The NTOC receives, prioritizes, and processes actionable information tips from the public via telephone, electronic tips, and tips from the FBI's social media accounts and private sector companies.

Due to the need to push non-emergency state, local, and tribal matters directly to agencies in a timely manner, the NTOC has partnered with NLETS to provide information via existing NLETS Administrative Message infrastructure.

Effective **January 1, 2024**, the NTOC will begin to provide pertinent non-emergency state, local, and tribal tip information directly to respective agencies via an NLETS Administrative Message. The following examples include tips received by the NTOC which could be within state, local, and tribal jurisdictions with a non-federal nexus that will be shared:

- Drug-related information
- Stalking/harassment complaints
- Suspicious activity/noise complaints
- Burglary/theft reports
- Poisoning complaints
- Missing persons reports (no FBI case)

Tips are informational in nature and may be acted upon by state/local law enforcement at their discretion. Any tips received by the NTOC that contain urgent or emergency matters will continue to follow current processes in place to be shared with the appropriate agencies.

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Sample NTOC Administrative Message:

AM. DCFBIWAE1

12:30 07/7/2023

TITLE: FBI NATIONAL THREAT OPERATIONS CENTER INFORMATION SHARING

CAVEAT:

- THE INFORMATION HEREIN WAS SUBMITTED BY THE PUBLIC, SOCIAL MEDIA OR PRIVATE SECTOR COMPANIES TO THE FBI TIP LINE AND HAS NOT BEEN CONFIRMED, INVESTIGATED, OR VETTED BY THE FBI. THE INFORMATION PROVIDED IS TO BE USED AT THE DISCRETION OF THE RECEIVING AGENCY TO FURTHER ITS LAW ENFORCEMENT FUNCTIONS. **YOU ARE RECEIVING THIS MESSAGE BASED ON ZIP CODE MAPPING.**

ORI RECIPIENTS: WVX000000 WV2345670 FBIHQ09842

TRANSACTION REFERENCE NUMBER: 1234xyz

SYNOPSIS: CALLER REPORTED SUSPICIOUS ACTIVITY IN THE PARKING LOT OF THE MOVIE THEATRE DOWNTOWN. CALLER STATED HE SAW 5 MEN COME OUT OF A WHITE VAN, ALL HEADED IN SEPARATE DIRECTIONS AND HAD THEIR PHONES OUT. IT APPEARED THEY WERE VIDEOING RANDOM FEMALES IN THE PARKING LOT. WHILE CALLER WAS WALKING INTO WORK, AT THE THEATRE, ONE OF THE MEN HE SAW LEAVE THE VAN WAS FOLLOWING CLOSELY BEHIND A SINGLE FEMALE AND APPEARED TO BE RECORDING HER ON HIS PHONE. THE CALLER RECOGNIZED THE MAN TO BE TIMMY TESTING.

INCIDENT ZIP CODE: 12345

DATE: 7/7/2023

COMPLAINANT:

NAME: TOMMY TESTER

PHONE NUMBER: 222-333-1234

SUBJECT:

NAME: TIMMY TESTING

PHONE NUMBER: 222-333-1235

IF YOU HAVE ANY QUESTIONS, PLEASE CONTACT THE FBI NATIONAL THREAT OPERATIONS CENTER: 304-625-0990 **AND REFERENCE THE TRANSACTION NUMBER LISTED ABOVE.** DO NOT RESPOND VIA ADMINISTRATIVE MESSAGE TO THIS ORI.

SOME ADDITIONAL NTOS RELATED DATA, ALONG WITH UNCLASSIFIED CRIMINAL JUSTICE INVESTIGATIVE INFORMATION, MAY BE FOUND IN THE FBI'S NATIONAL DATA EXCHANGE (N-DEX) SYSTEM. THE N-DEX SYSTEM IS A NO COST NATIONWIDE INFORMATION SHARING SYSTEM WITH ACCESS TO OVER ONE BILLION FEDERAL, STATE, LOCAL, AND TRIBAL RECORDS. FOR MORE INFORMATION ABOUT THE N-DEX SYSTEM, PLEASE CONTACT [NDEX@LEO.GOV](mailto:NDEX@LEO.GOV).

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If there are any questions regarding the process described above, please reach out to the FBI's NTOC at (304) 625-0990.

Sincerely,

*Veronica Gilliard*

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California Justice Information Services Division

For ROB BONTA  
Attorney General