

FY2017 Performance Accountability Report

The Performance Accountability Report (PAR) measures each agency's performance for the fiscal year against the agency's performance plan and includes major accomplishments, updates on initiatives, and key performance indicators (KPIs).

Mission

The mission of the Office of the Deputy Mayor for Public Safety and Justice is to provide direction, guidance, support and coordination to the District's public safety agencies to develop and lead interagency public safety initiatives to improve the quality of life in the District's neighborhoods.

Summary of Services

The Office of Deputy Mayor for Public Safety and Justice was created in January 2011 to provide guidance, support, and coordination of public safety and justice agencies of the District. During FY 2013 and 2014, the role of the agency has been expanded to include oversight of service programs that previously had operated as independent agencies. This structure enhances the oversight function and improves service delivery.

FY17 Top Accomplishments

Accomplishment	Impact on Agency	Impact on Residents
Beginning around 2012, MPD began experiencing significant numbers of officers becoming eligible to retire and leaving the Department. As a result, we launched a number of initiatives designed to increase the number of police recruits, as well as retain a larger number of experienced officers who were eligible to retire: Increasing the number and maximum age of police cadets; simplify the hiring process for applicants with experience in the military or other law enforcement agencies; provide college tuition reimbursement for experienced officers; expanded the EAHP program for first responders; and create a housing incentive for new recruits.	These initiatives have resulted in the first net positive year in MPD staffing levels since FY2013.	Residents benefit from having more officers on the street. In FY17, the District experienced a significant drop in both violent crime and property crime.
Of the 20 different provisions of the NEAR Act, all have either been implemented or are in the process of being implemented. The NEAR Act provisions included creating an incentive to re-hire retiring MPD officers to serve as crime scene specialists at the Department of Forensic Sciences, launching a private security camera rebate program, implementing a work release program for people being held at the D.C. Jail for misdemeanors to be released for work while awaiting trial, narrowing the definition of assault on a police officer, launching a hospital-based violence intervention program at hospital emergency rooms, and establishing a violence prevention office.	The NEAR Act implementation impacts several agencies, including DMPSJ, MPD, DFS, OVSJG, DOH, and it creates a new agency, the Office of Neighborhood Safety and Engagement. Each agency has worked to fully implement the provisions.	The NEAR Act implementation impacts several agencies, including DMPSJ, MPD, DFS, OVSJG, DOH, and it creates a new agency, the Office of Neighborhood Safety and Engagement. Each agency has worked to fully implement the provisions.
Over 35,000 residents trained in Hands on Hearts program	A better survival rate for cardiac arrest that occurs outside the hospital, a medical condition that has high fatality rates, greatly improves public health and safety.	Bystander intervention rates have greatly increased from FY 2014, from 16% to 26% in FY 2017. This enables employees to have a greater opportunity for survival when they arrive on the scene.

2017 Strategic Objectives

Objective Number	Strategic Objective
1	Participate in and encourage community engagement to develop public safety strategies.
2	Employ a comprehensive evidence and data-based evaluation of agency decisions to improve public safety in the District.
3	Foster collaboration and coordination among District agencies, federal, state, and local partners to achieve District goals.
4	Provide direction, guidance, and oversight of public safety agencies to enhance safety in the District.
5	Create and maintain a highly efficient, transparent and responsive District government.**

2017 Key Performance Indicators

Measure	Freq	Target	Q1	Q2	Q3	Q4	FY 2017	KPI Status	Explanation
1 - Participate in and encourage community engagement to develop public safety strategies. (3 Measures)									
Percentage of open correspondences responded to within 10 days	Annually	90%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	99%	Met	
Number of times DMPSJ interacted with the media	Annually	30	Annual Measure	Annual Measure	Annual Measure	Annual Measure	42	Met	
Number of Community Meetings Attended	Annually	12	Annual Measure	Annual Measure	Annual Measure	Annual Measure	11	Nearly Met	Due to scheduling conflicts with meetings, only 11 were attended this year.
2 - Employ a comprehensive evidence and data-based evaluation of agency decisions to improve public safety in the District. (1 Measure)									
Number of Rigorous Evaluations Conducted	Annually	2	Annual Measure	Annual Measure	Annual Measure	Annual Measure	2	Met	
3 - Foster collaboration and coordination among District agencies, federal, state, and local partners to achieve District goals. (3 Measures)									
Percentage of COG meetings attended	Annually	75%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	100%	Met	
Percentage of HSEMA meetings attended	Annually	75%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	100%	Met	
Percentage of appeals reviewed within 45 amount of days.	Annually	100%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	100%	Met	
4 - Provide direction, guidance, and oversight of public safety agencies to enhance safety in the District. (3 Measures)									

Number of public safety and justice cluster meetings held	Annually	11	Annual Measure	Annual Measure	Annual Measure	Annual Measure	11	Met	
Number of cluster agencies that fully achieve 75% of fiscal year performance targets	Annually	8	Annual Measure	Annual Measure	Annual Measure	Annual Measure	4	Unmet	
Number of cluster agencies that fully achieved 75% of fiscal year initiatives	Annually	8	Annual Measure	Annual Measure	Annual Measure	Annual Measure	5	Unmet	
5 - Create and maintain a highly efficient, transparent and responsive District government.** (3 Measures)									
Percentage of Quarterly Budget Meetings Held	Annually	100%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	100%	Met	
Percentage of Public Safety and Justice Agencies within Budget	Annually	100%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	100%	Met	
Percentage of FOIA Requests Processed within 15 days	Annually	100%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	0%	Unmet	IT issues and vacant FOIA officer position resulting in backlog of FOIA requests. Issues have now been resolved and there is no backlog.

We've revisited a project to standardize District wide measures for the Objective "Create and maintain a highly efficient, transparent and responsive District government." New measures will be tracked in FY18 and FY19 and published starting in the FY19 Performance Plan.

2017 Workload Measures

Measure	Freq	Q1	Q2	Q3	Q4	FY 2017
3 - Co-Produce Public Safety Strategies with Federal, State and Local (1 Measure)						
Total Number of Meetings Attended with Federal Partners	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	20
3 - Community Stabilization Program (1 Measure)						
Number of Cases referred to the Community Stabilization Protocol Team	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	168
3 - Oversee Administration of the Concealed Pistol Licensing Review Board (1 Measure)						
Number of Cases Reviewed by the CPLRB	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	60
4 - Legislation (1 Measure)						

Number of Proposed Legislation Recommended	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	4
4 - Oversight of Public Safety Agencies Operations (2 Measures)						
Number of Monthly One-On-One Meetings Held with Agency Directors	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	88
Number of Public Safety and Justice Cluster Meetings	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	11
5 - FOIA Requests (2 Measures)						
Number of FOIA Requests Processed within 15 days	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	0
Number of FOIA Extensions DMPSJ Requested	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	0
5 - Quarterly Budget and Performance Meetings (1 Measure)						
Number of Budget Meetings Held	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	27

2017 Strategic Initiatives

Title	Description	Complete to Date	Status Update	Explanation
AGENCY MANAGEMENT (7 Strategic initiatives)				
Support Cluster Agencies in meeting Performance Plan goals.	ODMPSJ receives and approves all cluster agency performance plan goals prior to submission to the City Administrator, helping to ensure compliance with federal law, as well as the overall policy agenda for the Mayor and the city. In addition, ODMPSJ will assist agencies in meeting their target performance plan goals.	Complete	ODMPSJ has reviewed all cluster agency performance plans and has worked with each agency to ensure it is making progress in meeting their targets.	
Agency Director Monthly Meeting	Meet monthly with the Deputy Mayor and the Agency Directors on a regular basis.	Complete	Deputy Mayor Donahue meets with all agency directors at least monthly and, when needed, on a more frequent basis.	
Foster a collaborative relationship with all District Government agencies that allow for public	ODMPSJ will continue to work with the Deputy Mayor for Health and Human Services, Deputy Mayor for Education, and Deputy Mayor for Planning and Economic Development to implement strategies related to public safety and justice.	Complete	ODMPSJ has worked with the other clusters, and also the Deputy Mayor for Greater Economic Opportunity, to create and launch new strategies to reduce crime and increase neighborhood safety. The result	

safety goals to be achieved.			has been a significant decrease in crime in Calendar Year 2017 across all categories of offenses.	
Launch a Homicide Elimination Strategy Task Force .	Launch a Homicide Elimination Strategy Task Force composed of community health and safety experts. The Task Force will consider the most effective elements of a comprehensive plan that would lead to the elimination of murder in the District	Complete	Council appointed the final 10 members of the Task Force in December, so it is fully staffed. Deputy Mayor Donahue met several times with Task Force members during 2017 to get their views on how to reduce violence using non-law enforcement strategies.	
Expand use of the Community Stabilization Protocol.	In FY 2017, the CSP will now include responses to all homicides that take place in the District.	Complete	The CSP team responded to all homicide cases during Calendar Year 2017.	
Maintain the 50 Families program to offer services to families most at risk of violence, with a selection of a new list of 50 families each summer.	DMPSJ will continue to work with DMHHS and OUC to identify families with the most calls for service to their residence and identify the families' potential needs for government services. In FY 2016, home visits were conducted with the 50 families, expanded from a pilot program conducted in FY 2015 with 20 families. During these home visits, families are given short questionnaires about their immediate needs for services. Those families with long term needs for support and case management are referred to a program through the Child and Family Services Agency (CFSA) for case management.	Complete	Program has connected families with repeat calls for service with health and social services.	
Foster interactive relationship with federal, state, and local partners.	Collaborate with federal, state and local law enforcement partners to co-produce strategies that meet the needs of individuals and communities in the District by conducting monthly case reviews on Gun Stat candidates, as well as participation in Inauguration and Presidential Transition planning."	Complete	Monthly Gun Stat meetings assisted in focusing law enforcement efforts on the individuals most likely to commit repeat violent offenses. The interagency work on event planning ensured a successful Inauguration, even though substantial numbers of demonstrators attended both on January 20 and the Women's March the following day.	