

From: USAA Claims<49ljqb7gl84k@claims.usaa.com>

Sent: Monday, April 06, 2020 08:34 AM

To: [REDACTED]@gmail.com

Subject: Claim Message from USAA

Dear Mr. Paxton,

This correspondence is regarding the following USAA claim:

USAA policyholder: Warren K Paxton

Claim number: [REDACTED]

Good morning Mr. Paxton, I did receive your voicemail and tried to call you back, but your voicemail is full. I did leave a voicemail with my contact information on the temporary number listed of 469-667-8168. I am in the office all day, so please call me at 210-531-8722 extension 40948 when you have a few minutes today and I can assist with your claim.

You may reply to this message. If you need to provide documentation, you can attach documents to your email. We can't guarantee the security of any medical, financial or other personally identifiable information sent by email.

Email Delivery Criteria

To ensure delivery of your email, please make sure it meets the following criteria:

- The size of the message can't exceed 30 MB.
- These attachments are supported: .bmp, .jpe, .jpeg, .jpg, .pdf, .doc, .docx, .xls and .xlsx.
- Individual attachments must not exceed 7 MB.
- Include no more than 10 attachments.
- Attachments can't be password-protected.

Sincerely,

Wendy O'Neil

Wendy O'Neil
CAT Claims Operations
USAA Casualty Insurance Company

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