

From: USAA Claims<49ljqb7gl84k@claims.usaa.com>

Sent: Tuesday, July 07, 2020 02:07 PM

To: ken@kenpaxtonlaw.com

Subject: Claim Message from USAA

Dear Mr. Paxton,

This correspondence is regarding the following USAA claim:

USAA policyholder: Warren K Paxton

Claim number: [REDACTED]

Hello Mr. Paxton,

I was just notified by The Steam Team that your mortgage company Cenlar holds the funds for this claim. You will need to reach out to Cenlar to advise of your new contractor information and they will advise how they are going to release the funds.

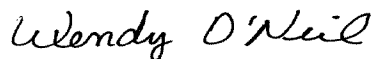
You may reply to this message. If you need to provide documentation, you can attach documents to your email. We can't guarantee the security of any medical, financial or other personally identifiable information sent by email.

Email Delivery Criteria

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- The size of the message can't exceed 30 MB.
- These attachments are supported: .bmp, .jpe, .jpeg, .jpg, .pdf, .doc, .docx, .xls and .xlsx.
- Individual attachments must not exceed 7 MB.
- Include no more than 10 attachments.
- Attachments can't be password-protected.

Sincerely,



Wendy O'Neil
CAT Claims Operations
USAA Casualty Insurance Company

[01243:005:54]