

From: USAA Claims<49ljqb7gl84k@claims.usaa.com>

Sent: Monday, July 06, 2020 01:56 PM

To: ken@kenpaxtonlaw.com

Subject: Claim Message from USAA

Dear Mr. Paxton,

This correspondence is regarding the following USAA claim:

USAA policyholder: Warren K Paxton
Claim number: [REDACTED]

Good afternoon Mr. Paxton, I did try to return your call today. I could not leave a voicemail as your mailbox is full. I did get a request from The Steam Today asking if they were going to be proceeding with the work and I advised them I was waiting to speak to you. Have you had a chance to call them to discuss if they will be completing the work? Due to The Steam Team needing an answer as soon as possible, can you please reply to this email and let me know what you decide?

You may reply to this message. If you need to provide documentation, you can attach documents to your email. We can't guarantee the security of any medical, financial or other personally identifiable information sent by email.

Email Delivery Criteria

To ensure delivery of your email, please make sure it meets the following criteria:

- The size of the message can't exceed 30 MB.
- These attachments are supported: .bmp, .jpe, .jpeg, .jpg, .pdf, .doc, .docx, .xls and .xlsx.
- Individual attachments must not exceed 7 MB.
- Include no more than 10 attachments.
- Attachments can't be password-protected.

Sincerely,



Wendy O'Neil
CAT Claims Operations
USAA Casualty Insurance Company

[01243:005:54]