

From: USAA Claims<49ljqb7gl84k@claims.usaa.com>

Sent: Thursday, May 28, 2020 05:15 PM

To: [REDACTED]@gmail.com

Subject: Claim Message from USAA

Dear Mr. Paxton,

This correspondence is regarding the following USAA claim:

USAA policyholder: Warren K Paxton

Claim number: [REDACTED]

I apologize again for missing your call. I called you back, but your voicemail is full. I can call you again in the morning.

You may reply to this message. If you need to provide documentation, you can attach documents to your email. We can't guarantee the security of any medical, financial or other personally identifiable information sent by email.

Email Delivery Criteria

To ensure delivery of your email, please make sure it meets the following criteria:

- The size of the message can't exceed 30 MB.
- These attachments are supported: .bmp, .jpe, .jpeg, .jpg, .pdf, .doc, .docx, .xls and .xlsx.
- Individual attachments must not exceed 7 MB.
- Include no more than 10 attachments.
- Attachments can't be password-protected.

Sincerely,



Wendy O'Neil
CAT Claims Operations
USAA Casualty Insurance Company

[01243:005:54]