

From: USAA Claims<49ljqb7gl84k@claims.usaa.com>

Sent: Monday, June 15, 2020 11:30 AM

To: ken@kenpaxtonlaw.com

Subject: Claim Message from USAA

Dear Mr. Paxton,

This correspondence is regarding the following USAA claim:

USAA policyholder: Warren K Paxton

Claim number: [REDACTED]

Good morning Mr. Paxton, I am checking in with you to see if you have come to a decision on who will be doing the interior repairs? The Steam Team needs to know how they need to proceed. If you can please call The Steam Team at 512-451-8326 and speak to Zach or Dina about your decision, they will then update their file and send me notification.

You may reply to this message. If you need to provide documentation, you can attach documents to your email. We can't guarantee the security of any medical, financial or other personally identifiable information sent by email.

Email Delivery Criteria

To ensure delivery of your email, please make sure it meets the following criteria:

- The size of the message can't exceed 30 MB.
- These attachments are supported: .bmp, .jpe, .jpeg, .jpg, .pdf, .doc, .docx, .xls and .xlsx.
- Individual attachments must not exceed 7 MB.
- Include no more than 10 attachments.
- Attachments can't be password-protected.

Sincerely,

Wendy O'Neil

Wendy O'Neil
CAT Claims Operations
USAA Casualty Insurance Company

[01243:005:54]