

**From: USAA Claims<49ljqb7gl84k@claims.usaa.com>**

**Sent: Thursday, June 25, 2020 03:46 PM**

**To: ken@kenpaxtonlaw.com**

**Subject: Claim Message from USAA**

Dear Mr. Paxton,

This correspondence is regarding the following USAA claim:

**USAA policyholder:** Warren K Paxton  
**Claim number:** [REDACTED]

Hello Mr. Paxton, I am sorry I missed your call. I did try to call you back today and your voicemail was full.

You may reply to this message. If you need to provide documentation, you can attach documents to your email. We can't guarantee the security of any medical, financial or other personally identifiable information sent by email.

**Email Delivery Criteria**

To ensure delivery of your email, please make sure it meets the following criteria:

- The size of the message can't exceed 30 MB.
- These attachments are supported: .bmp, .jpe, .jpeg, .jpg, .pdf, .doc, .docx, .xls and .xlsx.
- Individual attachments must not exceed 7 MB.
- Include no more than 10 attachments.
- Attachments can't be password-protected.

Sincerely,



Wendy O'Neil  
CAT Claims Operations  
USAA Casualty Insurance Company

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