

**From: USAA Claims<49ljqb7gl84k@claims.usaa.com>**

**Sent: Wednesday, September 16, 2020 05:50 PM**

**To: ken@kenpaxtonlaw.com**

**Subject: Claim Message from USAA**

Dear Mr. Paxton Jr.,

This correspondence is regarding the following USAA claim:

**USAA policyholder:** WARREN K PAXTON  
**Claim number:** [REDACTED]

In follow up to our conversation this afternoon, I am providing you with a breakdown of the total approved estimate and payment amounts to be paid to Steam Team and yourself. The breakdown is as follows:

\$52,404.64 - Total approved estimate for covered repairs

\$20,178.71 - Total cost of roof repairs completed by Steam Team

-\$3620.00 - Deductible you have already paid to Steam Team

\$16,558.74 - Total amount due to Steam Team once Cenlar releases funds

\$32,225.93 - Total cashout to you for all other covered repairs. Breakdown of this amount:

\$28,213.61 - Amount for you to receive from the funds Cenlar is holding

\$4,012.32 - Supplemental amount I issued to today via EFT into account ending in 6406

Please let me know if I can be of any assistance once you have had the opportunity to contact Cenlar.

Thank you for your membership - I do hope the event you had this evening went well.

Best Regards,  
Eva Mayberry

You may reply to this message. If you need to provide documentation, you can attach documents to your email. We can't guarantee the security of any medical, financial or other personally identifiable information sent by email.

#### **Email Delivery Criteria**

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- The size of the message can't exceed 30 MB.
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- Individual attachments must not exceed 7 MB.
- Include no more than 10 attachments.
- Attachments can't be password-protected.

Sincerely,



Eva Mayberry  
CAT Claims Operations  
USAA Casualty Insurance Company

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