

From: USAA Claims<49ljqb7gl84k@claims.usaa.com>

Sent: Wednesday, May 24, 2023 05:27 PM

To: ken@kenpaxtonlaw.com

Subject: Information About Your USAA Claim

Thank you for agreeing to accept messages and documents electronically for the duration of this claim. Here are the [terms and conditions](#) for electronic communication with you.

USAA Reference Number: [REDACTED]

Dear Mr. Paxton,

Please see attached for additional information.

You may reply to this message. If you need to provide documentation, you can attach documents to your email. We cannot guarantee the security of any medical, financial or other personally identifiable information sent by email.

[00817:007:73]



CLAIM INFORMATION

WARREN K PAXTON JR
[REDACTED]
MCKINNEY TX 75071-5562

➤ Review Information About Your Claim

May 24, 2023

Dear Mr. Paxton,

I'm writing regarding the following claim.






USAA policyholder:	Warren K Paxton
Claim number:	[REDACTED]
Date of loss:	January 15, 2020
Loss location:	Austin, Texas

This letter is to confirm that a check was issued for damage at [REDACTED] Austin Texas 78703 under the dwelling coverage. The deductible was applied to this payment in the amount of \$3,620. The check was issued 4/16/2020 to The Steam Team and Warren K Paxton and Angel S Paxton and Cenlar in the amount of \$44,772.32 The check number is 028255936. This check has cleared.

Important Legal Information

Your policy's Suit Against Us Provision prohibits you from taking any action against us unless you give us notice of the loss, comply with all policy provisions and start legal action within two years and one day after the cause of action accrues.

You may submit correspondence or questions to me using one of the following options:

-  **usaa.com or our mobile app:** Upload documents or post a secure message to your claim file through the Claim Communication Center.
-  **Email:** Email us at 49ljqb7gl84k@claims.usaa.com. Don't send private information via this channel.
-  **Address:** USAA Claims Department
P.O. Box 33490
San Antonio, TX 78265
-  **Fax:** 1-800-531-8669
-  **Phone:** 1-800-531-8722 ext 48851

Thank you,
USAA Casualty Insurance Company

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Page 2 of 2

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USAA Confidential

AG Exhibit 0415