

**From: USAA[USAA.Web.Services@customermail.usaa.com]**

**Sent: Friday, April 10, 2020 11:15 AM**

**To: [REDACTED]@gmail.com**

**Subject: Estimate Phase: USAA Property Claim**

Dear Mr. Paxton,

An inspection for your property has been scheduled, or has been completed, for your water claim listed below.

<b>USAA policyholder:</b>	Warren K Paxton
<b>Claim number:</b>	[REDACTED]
<b>Date of loss:</b>	January 15, 2020
<b>Loss location:</b>	Austin, Texas

After the contractor leaves your property, we will review any estimates for repairs that are created. This will take approximately 5 to 7 business days.

Your contractor, THE STEAM TEAM, will contact you to coordinate and schedule the repairs once the estimate is reviewed and approved by USAA.

If you have questions about the repairs, feel free to reach out to THE STEAM TEAM at 5124518326.

### What's Next

We will contact you to discuss the details of your claim, including:

- Estimates for any covered repairs
- How your deductible works
- Getting repairs started
- How payments are issued

You should expect this call to take about half an hour.

### How to Contact Us

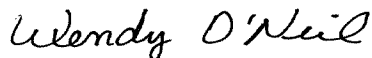
If you have any questions, contact us using one of the following options:

- Post a secure message to the Claim Communication Center on [usaa.com](https://usaa.com)
- Email us at [49ljqb7gl84k@claims.usaa.com](mailto:49ljqb7gl84k@claims.usaa.com)

### Learn More

Check out the [Claims Frequently Asked Questions](#) and learn everything you need to know about managing your claim.

Sincerely,



Wendy O'Neil  
CAT Claims Operations  
USAA Casualty Insurance Company