

UC San Diego

STUDENT FINANCIAL SOLUTIONS

Navigating Your Student's Account

Navigating Your Student's Account

Accessing TritonPay

To access the TritonPay Payment Portal you must first become an authorized payer.

To become an authorized payer have your student visit tritonpay.ucsd.edu and click “**Student Login**”.

Note: For a step-by-step tutorial on how to become an authorized payer, [watch this video](#).

The screenshot shows the UC San Diego TRITONLINK website. At the top, there is a navigation bar with the UC San Diego logo and the TRITONLINK logo. To the right of the logo is a search bar with a magnifying glass icon and a system status indicator that reads "System Status: All Services are operating normally." Below the navigation bar is a horizontal menu with several categories: TRITONLINK TOPICS, ADVISING & GRADES, CLASSES & ENROLLMENT, FINANCIAL TOOLS, PERSONAL TOOLS & FORMS, and MY TRITONLINK (highlighted in yellow). Below the menu is a breadcrumb trail: TRITONLINK Home / Finances & Jobs. The main content area is titled "Billing & Payment" and includes a sub-header "Finances & Jobs" with a list of links: Billing & Payment (highlighted), Fees, Financial Aid & Scholarships, Student Internships, and Jobs. Below this list is a "Need Help?" section with a link to "UC San Diego Services & Support portal." and a "Resources" section with links to "Billing Due Dates" and "Billing & Payment Help Page." At the bottom left, there is a "Departments" section. The main content area also features a "Billing & Payment" section with a "Last Updated" timestamp and a paragraph explaining that users can access TritonPay to manage their student bill. Below this are two columns of information: "Students" and "Authorized Payers." The "Students" column lists links for "Student Login" (highlighted with a red box), "Past Statements (Student Login)," "1098-T Tax Form," and "Direct Deposit." The "Authorized Payers" column lists links for "Authorized Payer Login" and "Past Statements (Payer Login)."

UC San Diego | TRITONLINK

System Status: All Services are operating normally.

Search Tritonlink Search Faculty/Staff Search Tritonlink

TRITONLINK TOPICS ADVISING & GRADES CLASSES & ENROLLMENT FINANCIAL TOOLS PERSONAL TOOLS & FORMS MY TRITONLINK

TRITONLINK Home / Finances & Jobs

Finances & Jobs

- Billing & Payment**
- Fees
- Financial Aid & Scholarships
- Student Internships
- Jobs

Need Help?
Find answers, request services, or get help from our team at the UC San Diego Services & Support portal.

Resources
[Billing Due Dates](#)
[Billing & Payment Help Page](#)

Departments

Billing & Payment

Last Updated: July 18, 2023 11:47:37 AM PDT

Access TritonPay to manage your student bill and find links to billing and payment resources for UC San Diego students.

Students

- Student Login:** Access TritonPay to view and pay your bill.
- Past Statements (Student Login):** Login using your single sign-on to view and download E-Bill statements prior to August 2023.
- 1098-T Tax Form:** Consent to electronic delivery and view your 1098-T form.
- Direct Deposit:** Receive your financial aid refunds and over payments via direct deposit.

Authorized Payers

- Authorized Payer Login:** Access TritonPay to view and pay your student's bill.
- Past Statements (Payer Login):** Login using your credentials for the older version of TritonPay to view and download E-Bill statements prior to August 2023.

Navigating Your Student's Account

Accessing TritonPay

Once logged in, have your student click on “My Account”

The screenshot shows the TritonPay interface. On the left is a dark blue navigation sidebar with icons and labels for: My Account (highlighted with a red box), Overview, Activity Details, Auto Pay, Payment Plans, Make a Payment, Transactions, Statements, Help, and Sign Out. The main content area is titled 'Overview' and features a dark blue header with the TritonPay logo, the student's name 'Torrey Bearington', their university 'University of California San Diego', and a balance of '\$2,833.92'. Below the header is a 'Summary' section with a table showing 'Current Term Tuition & Registration' at '\$2,833.92' and 'Balance' at '\$2,833.92'. An 'Additional Information' box states 'You currently do not have pending aid or an anticipated refund.' and includes a 'View activity details' button. The 'Payment plans' section contains a green money icon and the text 'Need to enroll in a payment plan?' with a 'Make a payment' button at the bottom right.

TritonPay Overview 🔔

My Account (highlighted)

Overview

Activity Details

Auto Pay

Payment Plans

Make a Payment

Transactions

Statements

Help

Sign Out

Torrey Bearington
University of California San Diego

Balance
\$2,833.92


Summary [View statements](#)

Current Term Tuition & Registration	\$2,833.92
Balance	\$2,833.92

Additional Information
You currently do not have pending aid or an anticipated refund.

[View activity details](#)

Payment plans [View](#)



Need to enroll in a payment plan?

[Make a payment](#)

Navigating Your Student's Account

Accessing TritonPay

Next, your student will need to click on “Send a payer invitation” and fill out your information.

An email from no-reply-sfs@ucsd.edu will be sent to you with a temporary password and a link to login and set a permanent one.

The screenshot displays the TritonPay user interface for Torrey Bearington at the University of California San Diego. The interface includes a dark blue sidebar with navigation options: My Account, Overview, Activity Details, Auto Pay, Payment Plans, Make a Payment, Transactions, Statements, Help, and Sign Out. The main content area features a header with the TritonPay logo and the user's name and university. Below this, there are sections for Basic information, Payment methods, Payers, SMS notifications, Privacy & terms, and Agreements. The 'Payers' section is highlighted with a red box and contains the text: "Do you know someone that would like to help you pay? Invite them to have access to your account." and a button labeled "Send a payer invitation".

Navigating Your Student's Account

Accessing TritonPay

Once you become an authorized payer you can login to the TritonPay Payment Portal by visiting tritonpay.ucsd.edu and clicking on **"Authorized Payer Login"**

You may also view statements from prior to August 2023 by clicking: **"Past Statements (Payer Login)"**

Note: To view past statements, please login using your credentials for the older version of TritonPay.

Billing & Payment

Last Updated: July 18, 2023 11:47:37 AM PDT

Access TritonPay to manage your student bill and find links to billing and payment resources for UC San Diego students.

Students

- [Student Login](#): Access TritonPay to view and pay your bill.
- [Past Statements \(Student Login\)](#): Login using your single sign-on to view and download E-Bill statements prior to August 2023.
- [1098-T Tax Form](#): Consent to electronic delivery and view your 1098-T form.
- [Direct Deposit](#): Receive your financial aid refunds and over payments via direct deposit.

Authorized Payers

- [Authorized Payer Login](#): Access TritonPay to view and pay your student's bill.
- [Past Statements \(Payer Login\)](#): Login using your credentials for the older version of TritonPay to view and download E-Bill statements prior to August 2023.

Navigating Your Student's Account

Account Summary

From this page you can see **your student's balance**, make a **payment**, view **activity details**, **billing statements**, and **access helpful links**.

The screenshot displays the TritonPay 'Overview' page for a student named Torrey Bearington at the University of California San Diego. The page features a dark blue sidebar with navigation options: My Account, Overview (selected), Activity Details, Auto Pay, Payment Plans, Make a Payment, Transactions, Statements, Help, and Sign Out. The main content area shows the student's profile with a circular avatar containing 'TB' and a balance of \$1,391.96. Below this is a 'Summary' section with a 'View statements' link, listing 'Current Term Tuition & Registration' for \$1,391.96 and a 'Balance' of \$1,391.96. An 'Additional Information' section notes that there are no pending aid or anticipated refunds. A 'Payment plans' section is partially visible, featuring a graphic of a green bill and a 'Need to enroll in a payment plan?' prompt, with a 'Make a payment' button at the bottom right.

Category	Amount
Current Term Tuition & Registration	\$1,391.96
Balance	\$1,391.96

Navigating Your Student's Account

Activity Details

To see a line item breakdown click on the **Activity Details** tab. Here you can see current statement transactions, past due, unbilled transactions, and pending aid

The screenshot displays the TritonPay interface. On the left is a dark navigation sidebar with icons and labels for: My Account, Overview, Activity Details (highlighted with a red box), Auto Pay, Payment Plans, Make a Payment, Transactions, Statements, Help, and Sign Out. The main content area is titled "Activity Details" and contains a table titled "Current Term Charges & Payments".

Transaction Date	Term	Category	Description	Charges	Credits	Balance	Statement Date
2023-05-31	S123	Reg	SUM SESS ICA ACTIVITY FEE	\$162.18	\$0.00	\$162.18	2023-06-01
2023-05-31	S123	Reg	Sum Canyonview Facility Fee	\$11.00	\$0.00	\$11.00	2023-06-01
2023-05-31	S123	Reg	Sum Ses RIMAC Facility Fee	\$47.50	\$0.00	\$47.50	2023-06-01
2023-05-31	S123	Reg	Sum Ses University Center Fee	\$55.28	\$0.00	\$55.28	2023-06-01
2023-05-31	S123	Reg	Summer Session Enrollment Fee	\$50.00	\$0.00	\$50.00	2023-06-01
2023-05-31	S123	Reg	Summer Session 1 Tuition	\$1,116.00	\$0.00	\$1,116.00	2023-06-01
2023-06-30	S223	Reg	SUM SESS ICA ACTIVITY FEE	\$162.18	\$0.00	\$162.18	
2023-06-30	S223	Reg	Sum Canyonview Facility Fee	\$11.00	\$0.00	\$11.00	
2023-06-30	S223	Reg	Sum Ses RIMAC Facility Fee	\$47.50	\$0.00	\$47.50	
2023-06-30	S223	Reg	Sum Ses University Center Fee	\$55.28	\$0.00	\$55.28	
2023-06-30	S223	Reg	Summer Session 2 Tuition	\$1,116.00	\$0.00	\$1,116.00	
Total Account Balance							\$1,441.96

Navigating Your Student's Account

Make a Payment

To pay your e-bill click on the **Make a Payment** tab. You can make payments in full, at summary balance level or partial payment.

TritonPay Make a Payment

Step 1 of 3: Pay amount

How much would you like to pay?

Balance items

Check all | 0 of 3 selected

Description	Balance	Amount
<input type="checkbox"/> Past Due Balance	\$715.03	\$0.00 <small>Maximum \$715.03</small>
<input type="checkbox"/> Rent	\$950.00	\$0.00 <small>Maximum \$950</small>
<input type="checkbox"/> Campus Purchases/Other	\$48.40	\$0.00 <small>Maximum \$48.40</small>
Total balance		\$1,713.43
Pay amount		\$0.00
Remaining balance		\$1,713.43

* Indicates required field

Payment: 0 Items

Cancel Checkout

\$0

Navigating Your Student's Account Payment Options

Select one of the following payment methods:

- E-Check
- Credit Card
- 529 Savings Plan
- International Payment

Note: For an overview of available payment options, [watch this video](#)

The screenshot displays the TritonPay 'Make a Payment' interface. The page title is 'TritonPay Make a Payment'. A dark navigation sidebar on the left contains the following menu items: My Account, Overview, Activity Details, Auto Pay, Payment Plans, Make a Payment (highlighted), Transactions, Statements, Help, and Sign Out. The main content area shows 'Step 2 of 3: Payment method' with a progress indicator. The heading is 'How would you like to pay?'. The 'Payment amount' is \$1,441.96. Under the 'Payment method' section, there are five options, each with a small explanatory text:

- 1 (****2345): There is a \$0.50 fee for e-check payments, excluding payment plan enrollment fees.
- New credit or debit card: There is a non-refundable 2.75% service fee for credit/debit card payments.
- New bank account: There is a \$0.50 fee for e-check payments, excluding payment plan enrollment fees.
- New 529 Savings Plan
- International payment

At the bottom of the page, there is a 'Secure encrypted payment' icon and text, and two buttons: 'Cancel' and 'Continue'.

Navigating Your Student's Account

E-Check

E-Check payments incur a \$0.50 transaction fee.

The screenshot shows the TritonPay 'Make a Payment' interface. The page title is 'TritonPay Make a Payment'. The left sidebar contains navigation options: My Account, Overview, Activity Details, Auto Pay, Payment Plans, Make a Payment (highlighted), Transactions, Statements, Help, and Sign Out. The main content area is titled 'Step 3 of 3: Review' and includes a progress indicator. A message states: 'Last step! Let's make sure we have your correct information.' Below this, there is an 'Email address' field with the value 'torreybear@gmail.com' and a 'Change' link. A 'Summary' section shows a table with the following data:

Summary		Change
Fall Tuition and Registration		
Balance		\$1,441.96
Subtotal		\$1,441.96
Service fee		\$0.50
Total		\$1,442.46

Below the summary is a 'Payment details' section with a 'Change' link. It contains the following information:

Account holder name	Torrey Bearington
Account type	Checking
Bank account number	*****2345
Saved payment method	1

At the bottom of the page, there is a security notice: 'This site is protected by reCAPTCHA and the Google [Privacy Policy](#) and [Terms of Service](#) apply.' Below this, there is a 'Secure encrypted payment' icon and two buttons: 'Cancel' and 'Pay \$1,442.46'.

Navigating Your Student's Account

Credit Card

Credit Card payments incur a 2.75% service fee.

The screenshot displays the TritonPay 'Make a Payment' interface. The page title is 'TritonPay Make a Payment'. The current step is 'Step 2 of 3: Payment method'. The payment amount is \$1,441.96. The user is prompted to select a payment method, with 'New credit or debit card' selected. A note states: 'There is a non-refundable 2.75% service fee for credit/debit card payments.' Below this, logos for American Express, Discover, JCB, Mastercard, and Visa are shown. The form includes fields for 'Card number', 'Expiration date' (MM / YY), 'Security code' (with a help icon), and 'Zip/Postal code'. A checkbox for 'Save card for future use' is present and unchecked. A note at the bottom states: 'International cardholders may input "N/A"'. At the bottom of the form, there is a 'Secure encrypted payment' icon and 'Cancel' and 'Continue' buttons.

TritonPay Make a Payment

Step 2 of 3: Payment method

How would you like to pay?

Payment amount
\$1,441.96

* Payment method [Change](#)

New credit or debit card
There is a non-refundable 2.75% service fee for credit/debit card payments.

AMERICAN EXPRESS DISCOVER JCB MASTERCARD VISA

* Card number

* Expiration date MM / YY

* Security code ⓘ

* Zip/Postal code

International cardholders may input "N/A"

Save card for future use

Secure encrypted payment

Cancel Continue

Navigating Your Student's Account

529-Plan

Most 529 Savings Plan providers charge a \$10 service fee.

Paper check payments are still accepted.

Please note: Not all 529 Plans are available for wire payments. If your plan is not listed, you may pay via paper check to the Cashiers Office

The screenshot displays the TritonPay 'Make a Payment' interface. The page title is 'TritonPay Make a Payment'. A dark sidebar on the left contains navigation links: My Account, Overview, Activity Details, Auto Pay, Payment Plans, Make a Payment (highlighted), Transactions, Statements, Help, and Sign Out. The main content area is titled 'Step 2 of 3: Payment method' and asks 'How would you like to pay?'. It shows a 'Payment amount' of \$1,441.96. The 'Payment method' is set to 'New 529 Savings Plan'. Below this, there are fields for '529 savings plan name' (a dropdown menu) and '529 savings plan account number' (a text input field with a character limit of 11). The '529 service fee' is shown as \$0.00. A checkbox for 'Save 529 savings plan for future use' is present. At the bottom, there are 'Cancel' and 'Continue' buttons, and a security notice: 'Secure encrypted payment'.

Navigating Your Student's Account

International Payment

Select which international payment method you would like to use.

While Flywire and Convera are available for all countries, alternative options may vary depending on country of origin.

The screenshot displays the TritonPay 'Make a Payment' interface. The page title is 'Make a Payment' and the current step is 'Step 2 of 4: Payment method'. The payment amount is \$1,441.96. The user has selected 'International payment' as the payment method. The country of origin is set to 'China'. The available international payment options are:

Payment Method	Rate
Bank Transfer	CNY 10,554.51
UnionPay	CNY 10,877.07
Alipay	CNY 10,813.95
Flywire	Rates will be shown after transferring to Flywire
Convera	Rates will be shown after transferring to Convera

At the bottom of the page, there is a 'Secure encrypted payment' icon and two buttons: 'Cancel' and 'Continue'.

Navigating Your Student's Account

Payment Plan

Enroll in the Triton Registration Installment Plan (T.R.I.P.) if you would like to split quarterly tuition and mandatory fees into three monthly installments.

Note: You must re-enroll in TRIP for each quarter and a \$40 fee is assessed for each enrollment. Additionally, TRIP only covers Tuition and Registration fees but it does not cover housing or other fees.

For a step-by-step tutorial on how to enroll in T.R.I.P., [watch this video](#).

The screenshot displays the TritonPay 'Payment Plans' page. On the left is a navigation menu with options: My Account, Overview, Activity Details, Auto Pay, Payment Plans (highlighted), Make a Payment, Transactions, Statements, Help, and Sign Out. The main content area is titled 'Payment Plans' and shows 'Current plans' with a message: 'Need to enroll in a payment plan? Enrolling in a payment plan takes just a few minutes and can help you spread out payments on your education expenses.' Below this is a 'View payment plan options' button. On the right, a detailed view for the 'Triton Registration Installment Plan (TRIP)' is shown. It features a circular progress indicator with '\$2,833.92 Amount you can enroll in plan' in the center. Above the circle is '\$123' and below it is '3 payments | \$40 enrollment fee'. Below this is a 'Payment Schedule' table:

Payment Number	Amount	Due Date
1	\$944.64	Payment due 9/22/23
2	\$944.64	Payment due 10/20/23
3	\$944.64	Payment due 11/17/23

At the bottom right, there are 'Cancel' and 'Enroll in plan' buttons.

Navigating Your Student's Account Payment Plan

When enrolling in T.R.I.P., you are given the option to set up auto-pay.

Payment methods accepted for auto-pay are e-check, credit card, and 529 plan.

When making automatic 529 plans payments, you will only be charged the \$10 service fee once per quarter.


Disclaimer: To take full advantage of the three monthly installments, you must enroll in TRIP prior to the first billing due date. Failure to do so will reduce the monthly installments to two instead of three

How would you like to pay?

Enrollment fee amount
\$40

* Payment method [Change](#)


My Visa (****1111) **VISA**
There is a non-refundable 2.75% service fee for credit/debit card payments.




Set up auto pay with the same payment method

Payment Plans

Current plans

Plan	Paid
 FA23: Triton Registration Installment Plan (TRIP) -PD1	\$0

 **Set up auto pay**
Make your payments on time and avoid late fees!

Navigating Your Student's Account

Auto Pay

If you already enrolled in T.R.I.P. you can still sign up for automatic payments.

To do so, either click on the Auto Pay tab or scroll down to the Auto Pay section of your Overview screen.

The screenshot displays the TritonPay student account interface. On the left is a dark blue navigation sidebar with the following menu items: My Account, Overview (highlighted), Activity Details, Auto Pay, Payment Plans, Make a Payment, Transactions, Statements, Help, and Sign Out. The main content area is divided into two sections:

- Payment plans** (with a [View](#) link in the top right): This section features a green icon of a bill with coins. The text reads: "Need to enroll in a payment plan? Enrolling in a payment plan takes just a few minutes and can help you spread out payments on your education expenses." Below this is a button labeled "View payment plan options".
- Auto pay** (with a [View](#) link in the top right): This section features a green circular icon with a calendar and a dollar sign. The text reads: "Manage auto pay Auto pay is an easy way to make sure your payments are made on time." Below this is a button labeled "View auto pay options".

Navigating Your Student's Account Resources

The screenshot shows the 'STUDENT FINANCIAL SOLUTIONS' page for UC San Diego. The navigation bar includes links for 'About Us', 'Student Accounts', 'Campus Cards', 'Campus Loans', 'Third Party Billing', 'Cashier's Office', 'TritonPay', and 'Resources'. The main content area is titled 'TritonPay Tutorials' and features two video thumbnails. The first thumbnail is for 'How to View and Pay Your Bill' with a 'WATCH VIDEO' button. The second thumbnail is for 'How to Authorize Payers' with a 'WATCH VIDEO' button.

For helpful tutorials visit:
sfs.ucsd.edu/tritonpay/tutorials

The screenshot shows the 'UC San Diego Services & Support' page. The navigation bar includes 'Find answers', 'My Stuff', and 'Log in'. The main content area is titled 'Student Support' and features a search bar. Below the search bar are four service tiles: 'FIND ANSWERS' (Search knowledge articles for common inquiries), 'GET HELP' (Submit a ticket or make requests, only for current students/staff), 'GUEST SUPPORT' (Not at a student? Authorized payers, parents/guardians, alumni and prospective students can get help here), and 'MY TICKETS' (View questions & request forms you've submitted (available for current students/staff)).

For answers to frequently asked questions and how to articles visit: support.ucsd.edu/students and click on “Find Answers”