

# SRO Supportive Housing Sites

Lantern Community Services

# SRO H

- ▶ Located in the Upper West Side
- ▶ Opened in 2008
- ▶ Population served:
  - 60 SMI single adults (DOHMH funded)
  - 35 NYNY III Pop H single adults (HASA funded)
  - 41 Community single adults
- ▶ DHS/HRA funding for all 136 units



# SRO H

## ▶ Referral sources:

- ▶ DSS/HRA for SMI units
- ▶ HASA for NYNY III Pop H units

## ▶ Rental assistance:

- ▶ CoC Shelter Plus Care (15 units: 10 SMI; 5 NYNY III Pop H)
- ▶ HUD SRO Mod Rehab (60 units: 50 SMI; 10 NYNY III Pop H)

# SRO H Amenities and Programming

- ▶ A laundry area (3 washers and 3 dryers)
- ▶ A community room with computers
- ▶ 24/7 front desk coverage
- ▶ Onsite property management
- ▶ Case Management
- ▶ Health and Wellness
- ▶ Education and Employment
- ▶ Nutrition and Culinary Arts
- ▶ Arts and Culture
- ▶ Housing Stability

# SRO H Units



- ▶ Furniture:
  - Twin bed
  - 2 chairs
  - Half refrigerator
  - Microwave
  - Hot plate
  - Air conditioner
- ▶ Starter kit:
  - Bed and bath linens
  - Cookware, dinnerware, and utensils

# SRO H Historical Vacancies

Year	Occupancy Rate	Move Ins	Move Outs
2019	88%	22	19
2020	92%	11	12
2021	87%	4	16
2022	86%	19	16
2023	88%	15	19
2024	85%	5	3



# SRO R

- ▶ Located in the Upper West Side
- ▶ Opened in 2014
- ▶ Population served:
  - 60 HSN II single adults (DOHMH funded)
  - 14 NYNY III Pop A single adults (DOHMH funded)
  - 10 NYNY III Pop A single adults (unfunded)
  - 10 DHS Gen Pop single adults
  - 29 Community single adults
- ▶ DHS/HRA funding for all 123 units

# SRO R

- ▶ Referral sources:
  - DSS/HRA for HSN II, NYNY III Pop A and Gen Pop units
- ▶ Rental assistance:
  - CoC Shelter Plus Care (84 units: 60 HSN II; 24 NYNY III Pop A)

# SRO R Amenities and Programming

- ▶ A laundry area (3 washers and 3 dryers)
- ▶ Handicap ramp
- ▶ An outdoor area
- ▶ A community room
- ▶ A computer space
- ▶ 24/7 front desk coverage
- ▶ Onsite property management
- ▶ Case Management
- ▶ Health and Wellness
- ▶ Education and Employment
- ▶ Nutrition and Culinary Arts
- ▶ Arts and Culture
- ▶ Housing Stability

# SRO R Units

## ▶ Furniture

- ▶ Twin bed
- ▶ Table/chair
- ▶ Full refrigerator
- ▶ Microwave
- ▶ Electric stove top
- ▶ Air conditioner

## ▶ Starter kit:

- ▶ Bed and bath linens
- ▶ Cookware, dinnerware, and utensils
- ▶ Toiletries

# SRO R Historical Vacancies

Year	Occupancy Rate	Move Ins	Move Outs
2019	94%	15	14
2020	93%	6	9
2021	91%	9	13
2022	91%	9	13
2023	93%	15	2
2024	98%	0	1

# SRO S

- ▶ Located in Hell's Kitchen
- ▶ Opened in 2018
- ▶ Population served:
  - 33 NYNY III Pop H single adults (HASA funded)
  - 6 DHS Gen Pop single adults
  - 69 Community single adults



# SRO S

- ▶ Referral sources:
  - HASA for NYNY III Pop H units
  - DSS/HRA for Gen Pop units
- ▶ Rental assistance:
  - CoC Shelter Plus Care (39 units: 33 NYNY III Pop H; 6 DHS Gen Pop)

# SRO S Amenities and Programming

- ▶ 24/7 laundry area
- ▶ Handicap lift and wheelchair accessible bathrooms
- ▶ A community room
- ▶ 24/7 front desk coverage
- ▶ Onsite property management
- ▶ Case Management
- ▶ Health and Wellness
- ▶ Education and Employment
- ▶ Nutrition and Culinary Arts
- ▶ Arts and Culture
- ▶ Housing Stability

# SRO S Units



- ▶ Furniture:
  - Twin bed
  - Table/chair
  - Bedside table
  - Microwave
  - Half refrigerator
  - Air conditioner
- ▶ Starter kit:
  - Bed and bath linens
  - Cookware, dinnerware, and utensils

# SRO S Historical Vacancies (Program Units Only)

Year	Occupancy Rate	Move Ins	Move Outs
2019	85%	2	7
2020	88%	11	7
2021	90%	3	8
2022	69%	2	10
2023	72%	13	4
2024	88%	5	2

# SRO's Physical Limitations

- ▶ Not ideal living spaces for applicants with physical disabilities
- ▶ Clients who do move in may develop conditions over time that make navigating SRO units difficult
- ▶ A significant portion of the agency's Reasonable Accommodation requests originate from clients living in SRO units
- ▶ This can produce a knock-on effect when these clients transfer out leading to additional vacancies

# Challenges in Filling Vacancies

- ▶ Lack of eligible referrals
- ▶ Referred applicants have already been housed
- ▶ Referred applicants are repeats who have previously declined
- ▶ Unable to contact applicants
- ▶ No shows for interviews
- ▶ Applicants uninterested in shared bathrooms, limited kitchen facilities, and/or small unit sizes
- ▶ Applicants deterred by cost of living in SRO neighborhoods

# Efforts and Incentives

- ▶ Staging vacant units to show the potential of an SRO
- ▶ Gift cards for attending interviews
- ▶ Waiving first month's rent
- ▶ Upgrading items in starter kits and/or providing additional items to select from
- ▶ Hosting open houses for applicants in collaboration with City referral agencies
- ▶ Food programming designed specifically for SRO's limited kitchen facilities
- ▶ Weekly onsite meals

The background features abstract, overlapping geometric shapes in various shades of blue, ranging from light sky blue to deep navy blue. These shapes are primarily located on the left and right sides of the frame, creating a modern, layered effect. The central area is a plain white space where the text is located.

Questions/Thoughts