



NYC Supportive Housing Provider Referral Guide: Contacts for Re-Renting Units

The Network gathered the following information from State and City government partners as of February 28, 2022.

For initial program lease-ups, please contact your contracting agency. The table below is for re-rental referrals only.

For a congregate supportive housing residence, the building's regulatory agreements for capital financing sources and rental assistance agreements will also contain requirements for re-rental practices and eligibility criteria. Please refer to these sources in addition to the table below.

Contracted Population for Unit	Contract Agency	Re-Rental Referral Contacts
NY/NY I & II	DOHMH OMH	<p>If building has HRA/SRO Contract, contact HRA SRO Vacancy Control Specialist (connected to your SRO Support Services contract).</p> <p>If no HRA/DHS SRO contract, contact CUCS Center for Urban Community Services (212) 801-3333 or (212) 801-3300 housinginfo@cucs.org</p>
NY/NY III Pop A (SMI Single Homeless Adults)	DOHMH OMH	<p>If building has HRA/SRO Contract, contact HRA SRO Vacancy Control Specialist (connected to your SRO Support Services contract).</p> <p>If no HRA/DHS SRO contract, provider can source referrals consistent with service contract. If assistance still needed, provider can access a Request a Referral Form in CAPS and submit to HRA/Office of Supportive/Affordable Housing and Services (OSAHS) at requestreferral@hra.nyc.gov.</p>
NY/NY III Pop B (SMI State Psych Centers)	OMH	<p>CUCS Center for Urban Community Services (212) 801-3333 or (212) 801-3300 housinginfo@cucs.org</p>
NY/NY III Pop C (SMI Young Adults)	OMH	<p>CUCS Center for Urban Community Services (212) 801-3333 or (212) 801-3300 housinginfo@cucs.org</p>

NY/NY III Pop D (SMI Families)	DOHMH	Provider can source referrals consistent with service contract. If assistance still needed, provider can access a Request a Referral Form in CAPS and submit to HRA/OSAHS at requestreferral@hra.nyc.gov .
NY/NY III Pop E (Substance Abuse – Recovery)	DOHMH/OASAS	Provider can source referrals consistent with service contract. If assistance still needed, provider can access a Request a Referral Form in CAPS and submit to HRA/OSAHS at requestreferral@hra.nyc.gov .
NY/NY III Pop F (Substance Abuse – Active)	DOHMH/OASAS	Provider can source referrals consistent with service contract. If assistance still needed, provider can access a Request a Referral Form in CAPS and submit to HRA/OSAHS at requestreferral@hra.nyc.gov .
NY/NY III Pop G (Medical – Family)	DOHMH/OASAS	Provider can source referrals consistent with service contract. If assistance still needed, provider can access a Request a Referral Form in CAPS and submit to HRA/OSAHS at requestreferral@hra.nyc.gov .
NY/NY III Pop H (HIV/AIDS)	HASA	HASA Tommy Shi Director of Housing (646) 565-7583 tommyshi@hra.nyc.gov Alla Zarankina Housing Unit Team Coordinator (212) 331-4923 zarankinaa@hra.nyc.gov
NY/NY III Pop I (Youth Aging out of Foster Care)	DOHMH	ACS Paul Williams Director (212) 676-6779 Paul.williams@acs.nyc.gov
Other HASA Supportive Housing	HASA	HASA Tommy Shi Director of Housing (646) 565-7583 tommyshi@hra.nyc.gov Alla Zarankina Housing Unit Team Coordinator (212) 331-4923 zarankinaa@hra.nyc.gov
General Population	HRA/DHS	Contact the HRA SRO Vacancy Control Unit (connected to your SRO Support Services contract).

High Service Needs*	DOHMH	<p>If building also has HRA/DHS SRO Contract, contact HRA SRO Vacancy Control Specialist (connected to your SRO Support Services contract).</p> <p>If no HRA/DHS SRO contract, provider can source referrals consistent with service contract. If assistance still needed, provider can access a Request a Referral Form in CAPS and submit to HRA/OSAHS at requestreferral@hra.nyc.gov.</p> <p>*High Service Needs is described as SMI in CAPS.</p>
NYC 15/15 All Populations	DOHMH	Provider required to access a Request a Referral Form in CAPS and submit to HRA/OSAHS at requestreferral@hra.nyc.gov .
ESSHI- SMI	OMH	<p>CUCS Center for Urban Community Services (212) 801-3333 or (212) 801-3300 housinginfo@cucs.org</p>
ESSHI- SUD	OASAS	<p>OASAS Office of Addiction Services and Supports (OASAS) Bureau of Housing Services housing@oasas.ny.gov</p>
ESSHI - other	Various	Contact your contracting agency.
Other OMH Initiatives*	OMH	<p>For all OMH contracted supportive housing programs not captured elsewhere on this chart, the contact is CUCS.</p> <p>Center for Urban Community Services (212) 801-3333 or (212) 801-3300 housinginfo@cucs.org</p> <p>*Many of these initiatives are described as SMI in CAPS.</p>
CoC	HUD or HPD	<p>If your CoC unit has an overlay of one of the above programs, please follow the above guidelines for referrals.</p> <p>If your CoC unit does not have an overlay of one of the above programs, you may source your own referrals in line with your CoC contract.</p>
Community Units	N/A	Check your building regulatory agreement(s) and the unit's rent subsidy agreement for requirements for renting community units.