

# The Chronicle

MAY/JUNE 2003

NEWSLETTER OF THE  
MARICOPA COUNTY ADULT PROBATION DEPARTMENT VOLUME VIII, ISSUE 3

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## Independence Day



July 4th

## The Chronicle

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## Chiefly Speaking “A TIME OF VAGUE OPTIMISM”



**A**tticus Finch. You may recall that name as the main character from the film *To Kill A Mockingbird* starring the late Gregory Peck. When I first became Chief Probation Officer, a supervisor asked me who was one of my personal heroes. Without hesitation I replied, “Atticus Finch.”

What makes Atticus so special? For those not familiar with the story, it takes place in the south during the tumult of the great depression. Atticus is a widower trying to raise his two young children while maintaining a less than lucrative law practice. Atticus is a man of great inner strength and dignity who has a clear vision of what is morally and ethically right and is willing to stand by his principles -- alone if necessary -- even though his is not the most popular stance.

I think the story of *To Kill A Mockingbird* and the character of Atticus Finch have many parallels with the recent history of this agency. In the story, a community is divided and nearly torn apart as a result of a crime. We have seen extraordinary times -- not unlike those found in the story and during the great depression -- that have enormously strained and threatened the very existence of Adult Probation.

Since the end of fiscal year 2002, the budget crisis has caused us not to fill vacancies and forced us to let most of our on-call staff go. This has resulted in

164 fewer staff to carry out our mission. This also meant that everyone, at all levels of the organization, has had to pick up the load.

Add to this the threat of additional layoffs, no compensation, changes in business practices (I'm referring to Administrative Order 2002-118 as it relates to budget cuts), new safety standards and arming of officers, and unknowns from the change to county funding. These are just a few hurdles with which we had to cope and contend. Any one of these alone is a source of great stress to an organization. We literally had them happen all at the same time.

The fact that we have thus far survived these events -- and in many ways become stronger as an agency -- is a testament to the character and dignity that permeates throughout this organization. Like Atticus Finch, we did not waver from the fundamental principles that drive this agency and its mission. As we embark in a new era for Adult Probation we must expect to be held to high standards. But we must also set our own standards high and demand that we live up to them. ☪

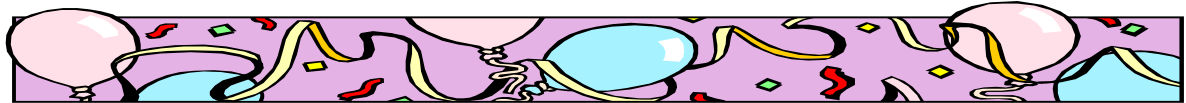
## Fish Market



**T**oday's focus is on “Fish Cakes.” No, this article will not provide a family recipe for fish cakes made with Maine lobster and spicy tartar sauce. Keeping in line with the Fish Philosophy of enhancing morale in the workplace, **Joan Heidenreiter**, whose primary duties are that of being an IT Help Desk

*(Continued on page 2)*

# Fish...



(Continued from page 1)

Coordinator for APETS, also knows how to coordinate quite well in the kitchen.



Gwen Ruiz and Erinn Kaus enjoyed one of Joan's delicious birthday cakes.

Each month, there are at least 2 employees at WCB 3 celebrating birthdays and one month there were 8 birthdays. This means Joan baked 8 birthday cakes for her co-workers. We're not talking the

same old boring chocolate or vanilla here...and please, no store bought bakery cakes allowed!

Joan's delectable cake creations include Chocolate Mousse Filled Decadence topped with mini-Oreo Cookies, Shortcake filled with vanilla pudding and topped with fresh strawberries and whipped cream, or her Rainbow Delight which boasts layers of white cake with confetti colored sprinkles in each slice. The fruity flavors continue with Banana Supreme, Lemon Surprise, Pistachio Nut, or Pineapple Upside Down Cake. Joan is currently experimenting with a special recipe for co-workers following the Atkins Diet Program.

All cakes are made using only the freshest

ingredients and the finished product rivals any cake made by kitchen divas Betty Crocker or Martha Stewart. Joan's cakes capture the taste buds of all those who have tried her delicious desserts. A retired APD supervisor offered to invest by opening a small café and bakery for Joan to sell her culinary creations. She was approached with the idea, but she declined, saying she doesn't bake the cakes for profit, she only makes them for family and friends to celebrate special occasions.

Birthdays come only once a year, and if your birthday does not fall on a holiday, and you must work, then it's nice to know that there are co-workers like Joan who try to make your workday a bit more enjoyable.

We take this opportunity to recognize Joan for her thoughtfulness. Anyone who bakes and unloads 6 to 8 cakes from the parking garage, through the breezeway, and the elevators deserves a huge **THANK YOU!**



Joan at her workstation.

For Joan's birthday, we will have a hard time baking for the Baker. We heard she likes Rum Cake. Anyone have a recipe they'd like to share? ☺

by Merci Hernandez, Adm. Coordinator

### Best Caption Contest

"Oh Tin Man, if I only had a brain!"

- Joan Heidenreiter



## Win 2 Harkins Movie Passes

### Mystery Person

There are 8 clues in this edition of the *Chronicle*. If you can identify the mystery person, send in the name to Peggy Gomez via e-mail by July 24<sup>th</sup>. If there is more than one correct response, the winner will be selected by a random drawing.

Amona Roberts correctly guessed last edition's mystery person—Mary Anne Legarski.



# Safety Matters



**Gary Streeter**  
Safety Supervisor

As Defensive Tactics rolls on, and Firearms training draws nearer, the department is about to roll out the Safety Policy Training. This training will allow all staff to become familiar with the myriad of new, and in some cases revised, policies such as expandable baton, handcuffing and pepper spray. It is vital that staff become conversant with these policies before receiving new safety equipment and after this policy training will receive handcuffs and an expandable baton. If attendees have not received pepper spray and a flashlight they can receive these as well.

Initially, officers from the Warrants and Domestic Violence units will attend the training followed by the Defensive Tactics Instructors. Thereafter, all staff who have completed Defensive Tactics will attend the training. In the future, staff will have the opportunity to attend the policy training before attending Defensive Tactics and will be able to receive the safety equipment at the conclusion of the Defensive Tactics class.

On a similar note, Automation staff have developed a web-based equipment-tracking database to centralize and streamline inventory control of safety equipment. Staff will be able to access their own personal equipment inventory and supervisors will have the ability to see what equipment has been assigned directly to the unit and to staff within the unit. As arming becomes a reality it is imperative that we track our equipment accurately. This database will assist us in accounting for equipment that is issued.

by Gary S. Streeter, Safety Supervisor

## Defensive Tactics Training—My Experience

Domestic Violence incidents are widely known to present a risk not only to the victim of the incident but to police and probation personnel who respond to the incident. Concerned for the safety of MCAPD staff who must supervise domestic violence offenders, the Executive Team decided that the Domestic Violence Units would be one of the first groups to participate in the new Defensive Tactics Training. Several probation officers and surveillance officers in the unit I supervise attended the course in March before I was scheduled to attend. The officers provided very positive feedback, and felt the training was extremely worthwhile. Based on their comments, I expected to learn some practical self-defense techniques I could use in the field when my verbal skills were not enough to extricate myself from a threatening situation. I had heard that the curriculum for the training had been designed so that individuals with varying levels of fitness would be able to participate. My class included an officer from juvenile probation who wore a leg brace, and an officer from my unit who was four months pregnant. Both completed the class, and were shown alternative moves to use.



**Deneen in action with the Redman.**

One part of the training that I was not looking forward to was the pepper spray segment. I had received some advice about not wearing my contact lenses or any make-up that day. This turned out to be great advice! On this day of class, the instructors swabbed us under both eyes and nose with a q-tip drenched in pepper spray. That part was not so bad. However, as a result of my "improper flushing technique," pepper

*(Continued on page 4)*



**Clue #1:** This person has been with the department for 19 years.

**Clue #2:** This person can eat a ton and not gain an ounce.

# Defensive Tactics...

*(Continued from page 3)*


spray got in my eyes. Not an experience I would like to repeat! The good news is that most of the effects wore off about an hour later.

By the end of the week, everyone I spoke with agreed that we had learned a great deal in a short time. A common concern was that we would forget our new skills without ongoing reinforcement. As a result, the Domestic Violence Units will be holding periodic refresher sessions throughout the year.



Despite everything we learned, I did not feel we spent enough time on handcuffing techniques. Once handcuffs are available to staff, additional training on handcuffing would definitely be beneficial.

Overall, the class is very worthwhile and I believe that the instructors play a key part in making this a valuable class. The instructors were extremely knowledgeable and professional throughout the course. They continuously emphasized that the moves we were being taught were for defensive rather than offensive purposes. There was always enough staff on hand during the course to provide immediate feedback when you could not figure out what you were doing! While I have yet to encounter a situation in the field that required moving beyond verbal skills on the continuum of control, I now feel I have more options available to me if that day should come. ☞

by Deneen Bertucci, Standard Supervisor




## Ways to Increase Morale


**H**ave you ever wondered how to boost up your office spirit? Different area offices do different things to increase morale. For example, Wells Fargo held a Potluck on May 15<sup>th</sup>. The Wells Fargo Morale Committee sponsored the potluck with **Gloria Washington** coordinating the event to give everyone a chance to eat, drink and visit.

This year we had about 40 people attend and enjoy a relaxing and very filling lunch. The food was excellent and there was plenty to go around. We all had a great time socializing, admiring **Jessica Hogg's** new baby and welcoming **Vicki Biro** to the Wells Office. ☞

by Theresa Franklin, Adm. Coordinator



## *Seniority Salute*



**30 Year Anniversary with MCAPD**

<b>Joanne Hester</b>	<b>8-20-03</b>
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**20 Year Anniversary with MCAPD**

<b>Mary Ann Schmidt</b>	<b>8-29-03</b>
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### *Retirements*

<b>Randy Walker</b>	<b>5-30-03</b>
<b>David Guiney</b>	<b>5-30-03</b>
<b>Betty Hosmer</b>	<b>6-05-03</b>



**Clue #3:** Each year, this person goes down the Kaibab and up the Bright Angel in one day.

# LEARN Lab of the Year

It is the end of the fiscal year and time to assess the performance of Maricopa County Adult Probation's Programs. One program that performed well was our education program. Our Education (LEARN) Programs received the LEARN Program of the Year Award last month at the Arizona Correctional Educator's Conference. The Program also boasts the second highest percentage of student gains, as determined by AZ State Dept. of Education. The Learn Program provides GED classes, GED testing JOBS classes and English as a Second Language courses to probationers and the public in WRC, PSC and Garfield.

obtained unsubsidized employment. In comparison, the state average was 59%.

*"Our Education (LEARN) Programs received the LEARN Program of the Year Award last month at the Arizona Correctional Educator's Conference."*



**Kathy Beal, Dawn Monturi, Dan Rodgers, Lindell Rhodes, Kathy Clark and Edith Arevalo.**

The Learn Program is evaluated each year by the Department of Education. It exceeded 90% of the Department of Education's Core Goals and surpassed the Arizona State Performance goals. In addition, the data from the end of the year revealed that 78.7% of students who enrolled looking for jobs were successful and 80% retained or advanced in their job. 92.9% of students with the goal of getting into post-secondary schooling were accepted into a Community College or Vocational-Technical program. 80.9% of the GED students successfully completed the GED test and received their GED.

Part of the success of Learn can be attributed to the use of cognitive restructuring principles. These principles are intertwined in the curriculum and include: clients working as part of a team, following directions, interviewing, addressing a criminal past, communication, responsibility, positive ways to address life's problems, and resume writing. Last year 78.7% of JOBS students

MCAPD also initiated an innovative Learning Disabilities (LD) program in LEARN. Although this program has lost funding for the psychologists, all teachers received over 100 hours training in LD recognition, assessment and accommodations. LEARN staff continues to use a Learner Needs Survey, which reveals students' strengths and weaknesses, and identifies the learning method that works best for the student.

As demonstrated by LEARN's performance, MCAPD has initiated some of the best innovative and creative educational programming in the state. Contributing to this success is the support of the community and local judiciary. Because of the efforts of the community and local judiciary many educational services and scholarships have been made available to Maricopa County Adult Probation Department students that otherwise would not be available. ☞



**Betty Wimmer, Jennifer Sousa, Kristi Wimmer, Hans Rehse, and Jill Prather.**

by Lindell Rhodes, Education Program Manager

# Suzanne's Story



Suzanne had a traumatic and abusive childhood. By age 13 she was a runaway and abusing alcohol. By 16 she was married and had two children. At age 20 she started abusing drugs, mostly methamphetamine and crack cocaine. Her behavior inevitably led to a charge of possession of equipment and chemicals to manufacture dangerous drugs, a class 2 F. A child abuse charge was also levied against her stemming from the fact that her children were present in the home where drugs were being created.

Suzanne's life was out of control- she was addicted to drugs; had lost custody of her children; was in jail and was potentially headed for prison.

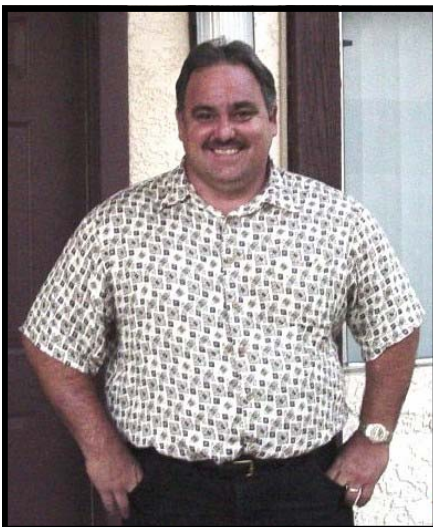
Suzanne's fortunes began to change when she was granted probation in October 2000. As a condition of probation she had to serve 6 months jail, but she was given an opportunity to be released to the Alternative Living halfway house after 2 months. She completed Alternative Living in April 2001. She then elected to attend the Women In New Recovery (WINRS) residential treatment program, where she earned a GED in June of 2001. Additionally, she completed a job skills training program at Arizona Women's Education & Employment (AWEE).

Suzanne has had a series of milestones and accomplishments. She re-gained a valid driver's license. She got a job at the WINRS Corporate offices. To help herself remain sober, she voluntarily enrolled in the Community Punishment Relapse Prevention Program, which she completed in August 2001. A few months later, she completed parenting classes and re-gained custody of her children. Suzanne completed 360 hours of community service and worked two jobs to pay off \$3,365.57 in restitution (for the Hazardous Material clean up of the chemicals she had at her home) and \$1,770 in fines and fees. And, in June this year she remarried.

When Suzanne recently asked if she could be considered for early release to "start a new life," her request was submitted to the court. Suzanne appears to be one of those rare individuals who has truly turned her life around and has used the opportunities presented to her on probation to better herself. ☪

Story submitted by Erinn O'Brien, Standard APO

*Editor's note: Erin O'Brien wanted to be sure that other individuals were recognized for helping Suzanne, such as probation officer Sunny Carpenter and Toni Davis from WINRS.*



Probationer Chris was recognized for his efforts to change his life.

# Turning His Life Around

Success can be measured in many different ways in the Domestic Violence (DV) Unit. Some days it can be the relocation of a victim out of state away from the reach of her abuser. It can also be the arrest and incarceration of an offender who has repeatedly terrorized his own family. However, one of the primary goals of the DV Unit is to hold offenders accountable and promote positive change.

The Arizona Republic presented a series of articles in April as part of Domestic Violence Awareness month. **Sandy Flatten**, an officer in the Domestic Violence Unit, had one of her probationers profiled as a success story. Sandy and her partner Surveillance Officer **Bill Fye** put a lot of time and energy in working with probationer Chris. Chris was originally placed on probation after committing violent acts including assault, violating an order of protection and shooting a gun near his ex-wife. Chris used to feel he was king of his household, not an

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# Turning...

(Continued from page 6)

uncommon belief for DV offenders. As with many domestic violence cases, the Probation and Surveillance Officer do not just work with the probationer, but with family members as well.

In this case, supervision of Chris included frequent contacts with his current wife, his ex-wife, their children, and his employer. With the continued support of his probation team, Chris successfully completed the 36-week program at Chrysalis. As part of the program at Chrysalis, counselors work to instill in offenders a sense of responsibility and accountability for their violence. After graduating from Chrysalis, Chris voluntarily decided to return to the DV group to help other men turn their lives around. His advice to other men entering the class is to be honest with the counselor, be willing to absorb everything, and work hard to change. He was quoted as saying, "It's like learning a new way to live and it is hard." However, the rewards are numerous. Thanks to Chris's commitment to change and the support and encouragement of Sandy and Bill, Chris will be able to demonstrate appropriate behavior and teach his newborn son how to have healthy relationships in the future. ☞



PO Sandy Flatten

by Deneen Bertucci, Standard Supervisor

**Identity: \*\*\*\***  
A psychological thriller with a twist ending. John Cusak stars as a limo driver (or is he?) trying to unravel a murder mystery with Ray Liotta as a cop (is he really?) transporting a prisoner. As each character is eliminated (or are they?) the plot thickens! The ending is the twist you have to figure out. Definitely recommended by both of us.

**X-Men: \*\*\***  
If you liked the first one, the saga continues. Remember it is comic book thrills and a keeper!

**Chicago: \*\*\*\*\***  
Yes, it's been out awhile and won tons of awards. All the hype is true, if you enjoy musicals go see this or rent it now! Then you'll have to buy the soundtrack because you'll be humming the tunes. Catherine Zeta-Jones, Renee Zellweger & Richard Gere all give stellar performances. The movie moves along and you don't want it to end! A definite must see.

**The Pianist: \*\*\*\***  
WWII movie based on a true story. It is a rather bleak depiction of the "Hell" of war

and the sacrifices one had as a Jewish prisoner during the war. Adrian Brody was excellent and deserved the "Best Male Actor" award that he won. If you managed to sit through Schindler's List, you'll like this.

**Finding Nemo: \*\*\*\*\***  
PIXAR animation is fabulous! You'd swear the characters are real. They do a great job with the voice-overs. Great story that tugs at your heart strings. Brooks & DeGeneres play well off each other. It's a must see for pure fantasy enjoyment. CU next time! ☞  
by Brad & Nicole, Adm. Coordinators



**Clue #4:** This person has been to 6 continents & is planning a trip to the Antarctic for number 7.

# Someone Who's Been There, Done That

Officers armed with handguns will soon be a reality at Maricopa County Adult Probation. Managers recently spent a morning discussing this change and hearing from someone who's "been there and done that." The Eastern Division managers planned and hosted the Managers' Forum held on May 8, 2003, entitled "The Continuum of Control and the Adult Probation Department Mission; Ready or Not, Here It Comes." The keynote speaker for the event was Joanne Fuller, Director of the Multnomah County Department of Community Justice. Multnomah County is essentially Portland, Oregon, and Ms. Fuller heads a community corrections agency that is similar to ours in many respects. Their department transitioned from unarmed to armed eight years ago – a move that she initially opposed but now accepts. Ms. Fuller openly shared her department's experience and offered suggestions to assist our agency with this change.

The first and most calming message that Ms. Fuller shared with managers was this: her fears and concerns did not come to pass. Their agency's mission did not change. The commitment to other tools, such as cognitive intervention and motivational interviewing, are as strong as ever.

About one-third of the officers in Multnomah County opt to carry a firearm. In eight years, they have had only two incidents where a firearm was used. In one of those, an offender pulled a knife. Two officers were present. The unarmed officer was able to bring the situation under control with pepper spray before the armed officer could unholster the gun.

Some of Ms. Fuller's suggestions were:

- ◆ Allow discussion. Although the decision to arm has already been made, changes need to be discussed and concerns aired.
- ◆ You need a strong set of policies—finalize your safety policies.
- ◆ Strictly and consistently enforce those policies.
- ◆ Move through and complete Defensive Tactics and safety policy trainings.
- ◆ Despite personal feelings about arming, managers need to be unified in helping the Department successfully

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# Managing for Results: "The Bottom Line"

by Robert Cherkos, Strategic Planning Coordinator

What is the bottom line? In business and industry it is often profits. In marketing, it's sales. In our business it's recidivism. After all, what better way is there to enhance public safety than by reducing or preventing new crimes by convicted felons? But what is recidivism? Is it any arrest? Is it any illegal behavior, such as using drugs? Or is it based on convictions? Recidivism has always been an elusive measurement; mostly because it is difficult to define, difficult to track, and was not required to be reported.

With Managing for Results, things have changed. One of the County's goals is to:

*"...realize a 2% reduction in felony offender recidivism rates for each subsequent year."*

To be in alignment with the County's goal, Adult Probation has set a similar goal. First, we have chosen to use new felony convictions to define recidivism. New felony convictions is a benchmark that is regarded as a standard in many states and it does provide consistency and a consensus for a definition. Therefore, in the Department's Managing for Results strategic plan, the first goal is crime reduction and it includes:

*"Reducing the number of probationers convicted of a new felony offense by 2% by the end of fiscal year 2005."*

In the past, to measure recidivism we have used what's called a proxy measure. In this case we counted the number of combination reports and compared it to our active probation population. This was OK for a time but we have to be more precise and more detailed. For the time being, this means hand counting all new felony convictions, the offense type and offender type (i.e. IPS, standard, sex offender, SMI, etc...). We hope this can soon be replaced with an automated reporting system.

This is something that has to be done. After all, it is the bottom line. ☺



# Someone Who's...

*(Continued from page 8)*

- ◆ implement the continuum of control.
- ◆ Don't let the safety tools dominate. Once the continuum of control is implemented, the Department needs to get back to focusing on other training and not making weapons the most important tool.

The MCAPD managers appreciated the opportunity to discuss arming with fellow management staff and to learn from Ms. Fuller and others who spoke at the forum. Through this event, we have taken another step forward in our efforts to enhance safety and maintain our mission. ☞

by Staff Writer

## Community Work Service Program's Information Communiqué

### HOW TO LOCATE COMMUNITY SERVICE HOURS IN APETS

- On the Tree View click **Browse**
- Click **My Caseload**
- Locate client, click **Programs**
- Click **Community Service**
- Click **Agency hours worked**

Remember to look at each individual CR number. If there is more than one CR, the hours are separate for each.

### CONVERTING HOURS INTO A FINANCIAL ASSESSMENT (effective 11/2002)

- A probationer **must be interested** in the conversion of Community Work Service hours to a Financial Assessment.
- The probationer should have **completed at least 50%** of his/her community service hours.
- The officer submits a Petition to Modify Probation (Condition #15 or #18) summarizing client approval of conversion, client completion of 50% of hours and status of restitution and other fees. Do not take the money order until the Judge signs the modification.
- The officer computes the financial assessment by **multiplying the balance due of community work service hours by \$10.00.**
- The officer shall use the following wording in the recommendation section of the Petition to Modify:
- **It is recommended that the balance of \_\_\_\_\_ Community Work Service hours be converted into a financial assessment of \$\_\_\_\_\_ to be paid to the APD Free Enterprise CWSP Account #201-112-1110-635-00-007.**
- A **copy of the modification** needs to be submitted along with the cashier's check or money order in **one lump sum** to a **Community Work Service Program staff member.**

### AWARDING WORK CREDIT:

- Probationers that are ordered community service attend a 15-20 minute interview to register and complete the CWSP Assignment Questionnaire that is kept in the probationer's file.
- Probationers work at APD **CWSP certified** non-profit agencies or Hotline Projects **ONLY.**
- **One-hour credit is awarded for every one-hour of work.**

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# Community Work Service...

(Continued from page 9)

- Additional credit is available for preparation time, equipment and/or materials if they meet CWSP Policy (30.027) guidelines and coordinate the credit through the Community Work Service Program.
- Educational credit: ABE, GED, ESOL, APD Cognitive Intervention, Trade School, APD Changing Lives Through Literature, APD Strengthening Families, APD Nite Hoops = 50 hours, with a completion certificate. This does not include IPS.

## OFFICER'S RESPONSIBILITIES:

### Enforce court orders mandating community service.

- Reinforce probationer's responsibility to complete monthly hours with written directive.
- Discuss progress of community service on a regular basis.

### Review time sheets for accuracy and ensure probationers, agency and PO name is legible.

- For accurate statistics, return time sheets to the CWSP office bimonthly or monthly.
- To monitor and identify fraud, CWSP staff audit time sheets and per CWSP Policy, 30-027, "Falsification of community service hours will result in the forfeiture of all completed hours worked and possible court action...and return the clients' hours worked to zero."

### Discuss ANY agency problems with CWSP staff.

### Follow APETS business rules for CWSP when entering past history and client restrictions into system.

### Contact CWSP staff with agency leads.

- CWSP staff monitors and certifies non-profit agencies for inclusion in our work service program. CWSP staff also conduct annual visits to certified agencies to discuss safe work practices, credit, and program standards.

## HOW TO SPONSOR A RESTORATIVE JUSTICE SPECIAL PROJECT:

- Locate a Project to ADOPT
- **Follow CWSP Policy 30.027 to Adopt-A-Project.**
- Use the Special Planning Project sheet.
- Plan, prepare and present the Planning Project Sheet to CWSP three weeks prior to event for proper coordination.
- The following workday after the project, send the project roster to CWSP.
- Adopt-A-Project Reports are submitted quarterly to Chief and Directors.

## CWSP STAFF



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 Dwight

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 Julie Begona, Director 602-372-5552 ☎

by Colleen Evans, CWSP Manager

## Court Liaison--“By the Numbers”

**D**o you ever wonder what happens to your case after it gets assigned to Court Liaison for a probation violation?

Currently the Probation Revocation Center operates 24 court calendars each week, processing approximately 13% more cases than were processed in calendar year 2001. Every case is researched and investigated by one of the 13 Court Liaison Officers to ensure the Court and attorneys are provided complete and accurate information on the case. Working within the stringent time frames established by the Court and the Rules of Criminal Procedure, Court Liaison's goal is to bring as many cases as possible to court ready for disposition. With the assistance of all field officers and supervisors, the Probation Revocation Center saves an average of 7,500 jail days per month. Listed below are a few more statistics to illustrate the workload in the Probation Revocation Center:

- 715** → Average number of cases sentenced in Probation Violation (PV) Court each month.
- 1043** → Average number of probationers processed through PV Court per month.
- 142** → Average number of cases returned to field officers each month due to new felony charges.
- 115** → Average number of cases heard each day in the Probation Revocation Center.
- 40%** → Average percent of probationers whose probation is revoked in PV Court with the probationer sentenced either to prison or jail.
- 203** → Average number of Proposition 200 probationers reinstated to probation each month in Probation Violation Court.
- 2.75** → Average number of petitions to revoke probation pending before the Court, per field officer, each month.
- 1825** → Estimated number of work-hours Court Liaison staff save field officers each month.
- 50** → Average number of cases processed by each Court Liaison Officer each week. This includes tracking down the case from booking to revocation arraignment; documenting new charges, locating, updating, proofreading, printing and distributing PV reports, obtaining extradition information, communicating with probation officers, preparing court calendars, staffing cases with judges and attorneys, appearing in court, and completing follow-up paperwork.

The Court Liaison Unit consists of Joanne Hester, James Sine, Belinda Subers, JL Doyle, Lolita Rathburn, Carol Scott, Rodney Rego, Nila Pittam, Corinne McCall, Kelly Richardson, Katie Tomaiko, Jeanne Olson, Susan Sugar-James, Bob Binder, Howard Holmes, Dawn Fisher and Tom O'Connell. We welcome you to stop by for a visit. We are located on the 8<sup>th</sup> floor of the East Court Building. ☞

Submitted by the Court Liaison Unit



**Clue #5:** This person loves to play basketball and coach son's basketball and football teams (just won 6th grade championships).

**Clue #6:** This person is obsessed with the Wizard of Oz (identifies with the Scarecrow).

# Every Byte A Memory, Every Memory Tells A Tale

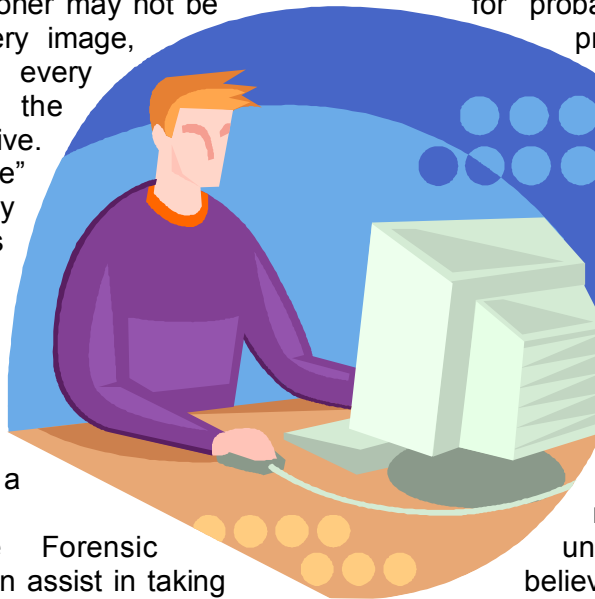
The information available on the World Wide Web and access to it continues to grow. The World Wide Web has become a source of information that can either be beneficial or used to pursue criminal interests. This presents some unique challenges in the supervision of our offenders. Though there may be a need for probationers to use the Internet, there is always the question as to whether this media is being used appropriately. Is the defendant utilizing this tool legally and within the bounds of the probation grant? Frequently, a probationer may not be aware of the fact that every image, every piece of information, every browser, is placed into the memory of that hard drive. Many believe that "delete" makes the data go away forever. Delete simply allows those bytes of data to be covered with new information. What many probationers do not realize is those bytes of memories may be uncovered, much like opening the cover of a book.

This is where the Forensic Examination Team (FET) can assist in taking a peek at what tales the probationer's computer may have to tell. The Forensic Examination Team is comprised of four officers that received specialized training in basic data recovery and analysis and in the use of data recovery software. The team is comprised of Tiffany Grissom, Jeff Lauer, Bob Sitnek, and Wes Zuber with Karl Kasowski acting as liaison. The purpose of FET is to provide the Adult Probation Department the ability to investigate and examine high technology equipment and develop interagency collaboration in the interest of enhancing community safety. While this team is comprised of sex offender

officers, they are not limited to investigating sex offenders. Besides the usual search for pornography, the team is capable of searching for virtually any data or graphic that may indicate the involvement in restricted activities. For example, in one search the team was consulted by Federal Probation and the Attorney General's Office. A preview of a probationer's hard drive revealed that he was in possession of contraband pornography and engaged in a fraudulent charity scheme. The recovered information not only provided evidence for probation violation, but also the probable cause for seizure of the computer in order to pursue new fraud charges.

The question in the field becomes "What do I do when I think my probationer is up to something illegal on the computer?" Currently, the team is working to develop a protocol for field officers to effectively seize suspect technology. In the meantime officers should not touch the computer. Do not review the history or unplug the computer. If you believe there is reason to conduct a search/seizure, contact your supervisor and then a member of FET to staff the case. FET staff can assist in searching and, if necessary, seizing the computer. Should you happen to walk in the residence and observe what you believe to be illegal images, such as child pornography, please contact your supervisor and the police. Some jurisdictions maintain their own computer forensic teams. However, if need be, contact a member of our team and we will assist you in uncovering those hidden tales. ☞

by Karl Kasowski, Standard Supervisor



**Clue #7:** You can say this person is indirect and defensive.

**Clue #8:** Morpheus, Trinity, Mr. Anderson/Neo, Agent Smith, this person.



# 4th of July



America celebrates July 4 as Independence Day because it was on July 4, 1776, that members of the Second Continental Congress, meeting in Philadelphia, adopted the final draft of the Declaration of Independence. Some historical information on our country's liberation day:

**1777** - Philadelphians remembered the 4th of July by ringing bells, firing off guns, lighting candles, and setting of firecrackers.

**1801** - The first public Fourth of July reception at the White House occurred.

**1804** - The first Fourth of July celebration west of the Mississippi occurred at Independence Creek and was celebrated by Meriwether Lewis and William Clark.

**1876** - Centennial celebrations (many are three-day celebrations, 3-5 July) occur throughout the United States and abroad.

**1884** - The formal presentation of the Statue of Liberty takes place in the Gauthier workshop in Paris.

**1887** - First Fourth of July celebration in Yellowstone National Park takes place.

**1912** - The new national flag with 48 stars is "formally and officially endowed."

**1926** - The 150th Anniversary of the signing of the Declaration of Independence takes place throughout the nation.

**1941** - Congress declared July 4 a federal holiday.

**1960** - The 50th-star American flag waves for the first time as Hawaii is given statehood.

**1976** - The nation's Bicentennial occurs.

### Fourth of July Trivia Questions (answers at bottom of page):

- Who was the only American President to be born on the Fourth of July?
- When were the words "Under God" added to our Pledge of Allegiance?
- What 2 presidents both died on July 4, 1826?

### Fireworks Smoky Origins and Burning Facts:

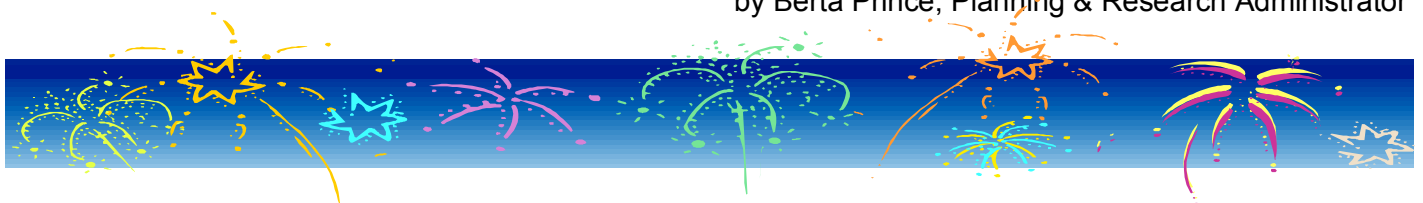
It is believed that the Chinese made the first fireworks in the 800s, filling bamboo shoots with gunpowder and exploding them at the New Year. They hoped that the sound would scare away evil spirits. However, the origins of fireworks are shrouded in smoke; the China story is widespread, and possibly true, but fireworks may in fact have developed in India or the Arab world. Fireworks became known in Europe during the 1300s, probably after returning crusaders brought them from the East.

In 1999 the U.S. Consumer Product Safety Commission reported 8,500 fireworks-related emergency-room visits—about two-thirds of these in July. And there's no tally of the countless blistered hands, traumatized pets, singed shrubs, and melted G.I. Joe dolls. Experts recommend that the general public confine their "fireworks" to lighting the backyard barbeque grill.

For fun and flavorful Fourth of July recipes, go to the following hyperlink:

<http://www.geocities.com/Heartland/Fields/8616/fourthofjuly/4threcipes.html>

by Berta Prince, Planning & Research Administrator



Some factual data obtained through [www.factmonster.com](http://www.factmonster.com).

Answers to Fourth of July Trivia: 1. Calvin Coolidge 2. 1954 3. John Adams and Thomas Jefferson

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