best in test

For adding something on top in Serbia and reaching an overall score of 930 dots in mobile network benchmarking survey we proudly award this certificate to

Yettel Serbia

Score 930 out of 1000
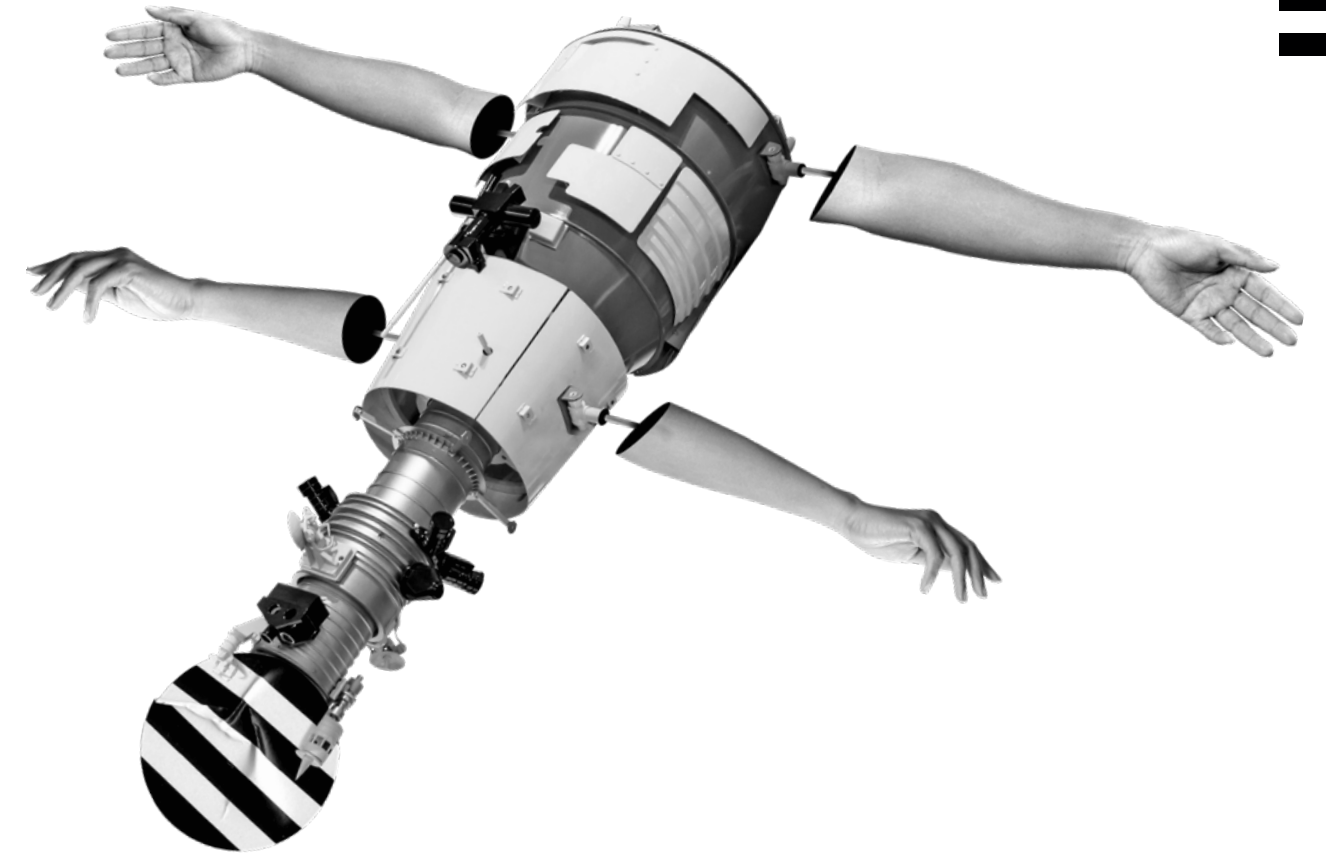
Hakan Ekmen
Global Networks Lead, Comms Industry

Best
03 in 24
Test

umlaut
Part of **Accenture**

Report facts

76,8 million
samples

**24 weeks,
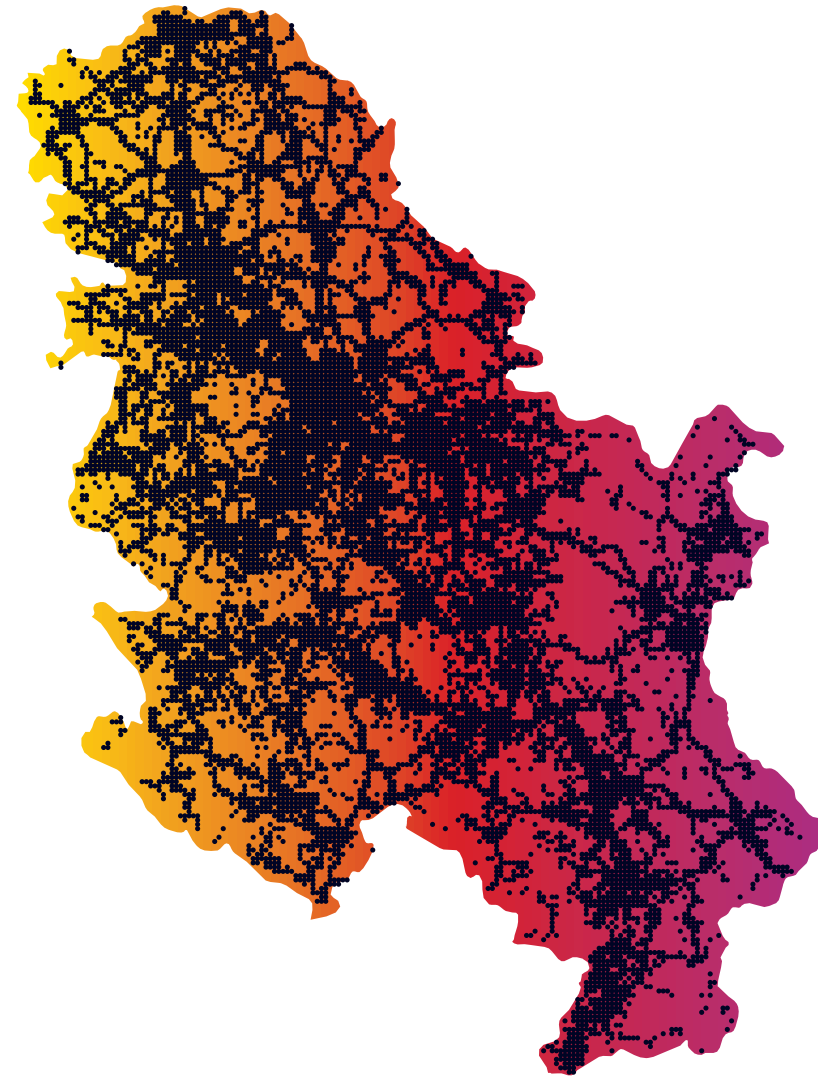W40 2023
to W11 2024**
Data collection
time period

**18 thousand overall
providing samples**
Users

97.0 %
of the 'built–up area'
covered

95.6 %
of the 'Population area'
covered

Testing area

Claims

97.0 %
of the 'built–up area'
covered

95.6 %
of the 'Population area'
covered

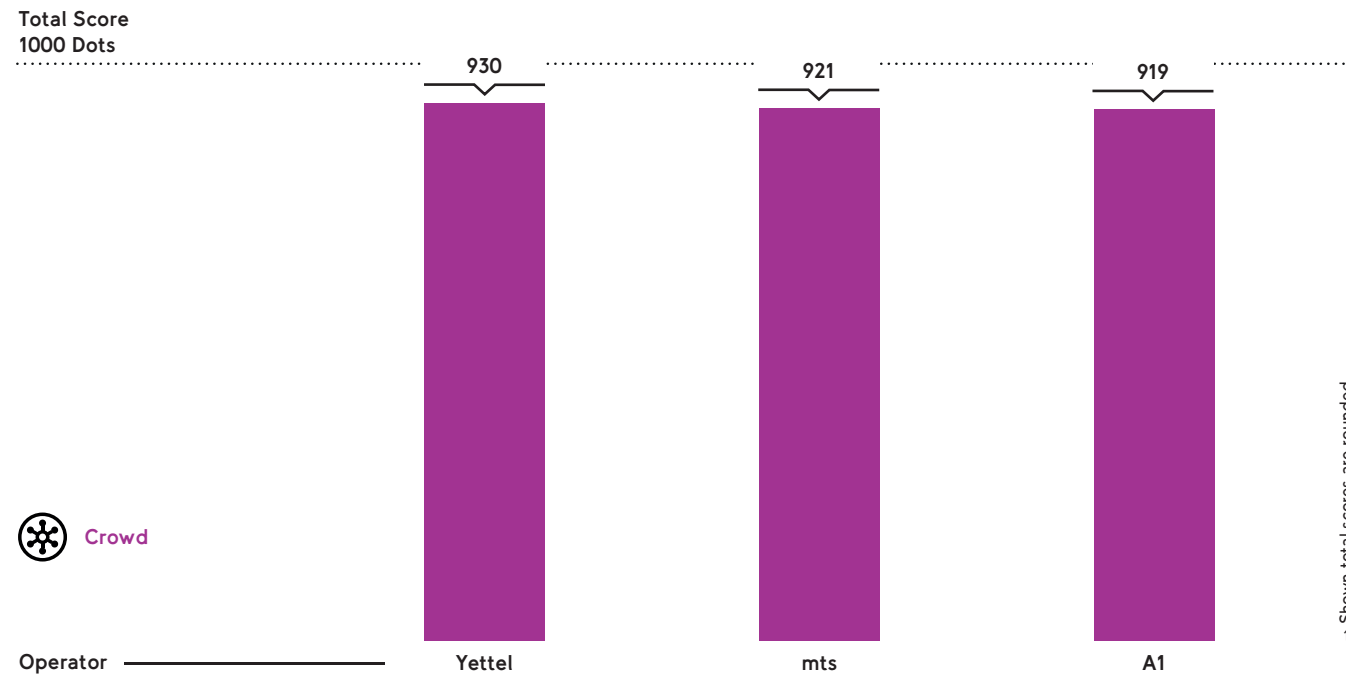37,767 km²
size of tested area

Best in test
Yettel

**Best rated broad–
band coverage**
Yettel

Score and breakdown

Yettel achieved the highest overall score among competitors with 930 dots out of 1000.

Total Score
1000 Dots

930   921   919

⊛ Crowd

↑ Shown total scores are rounded.

A1

Operator —————— Yettel   mts   A1

Score achieved by the networks under test.

Category	max.	Yettel	mts	A1
Broadband Coverage	450	417	404	404
Download Speed	300	276	281	274
Latency	200	190	189	193
Voice	50	47	47	48
Total	1000	930	921	919

Shown scores are rounded.

KPI overview

Category	KPI name	Unit	Yettel	mts	A1
	Coverage Quality	[%]	98.5	98.9	98.9
Broadband Coverage	Coverage Reach	[%]	86.2	79.5	78.2
	Time on broadband	[%]	98.0	97.1	97.8
	Basic internet class	[%]	96.1	97.0	95.6
Download Speed	HD video class	[%]	87.7	89.0	86.0
	UHD video class	[%]	29.7	33.0	32.6
Latency	Gaming class	[%]	98.0	98.0	98.6
	OTT voice class	[%]	95.0	93.4	96.8
Voice	HD voice	[%]	95.3	95.2	97.1

Methodology

As the de–facto industry standard, umlaut's benchmarking methodology focuses on customer–perceived network quality and covers a wide range of mobile and fixed broadband services.

For the collection of crowd–data used for this certifica–tion report, we have integrated a background diagnosis processes into thousands of diverse Android apps.
If one of these applications is installed on the end–user's phone, data collection takes place 24/7 , 365 days a year. We focus on the user experience. Our data collection is compliant with the GDPR, since we do not include any personal user data. This unique crowdsourcing technology allows us to collect data about real–world experience wherever and whenever customers use their smartphones to consume data services or place phone calls.

The umlaut benchmarking framework is based on a unified measurement method for true international comparability combined with the umlaut–Score approach.
Our top priority is to fairly and transparently assess the global development of networks, push their quality and performance with our benchmarks and ultimately achieve improvements for every customer.

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