



Alaska Railroad Corporation
327 W. Ship Creek Avenue
Anchorage, AK 99501
Telephone 907.265.4467

June 23, 2022

**REQUEST FOR INTEREST (RFI)
22-44-RFI
ARRC CANCER PATIENT SUPPORT SERVICES**

GENERAL INFORMATION

The Alaska Railroad Corporation (ARRC) is a public corporation and instrumentality of the State of Alaska formed pursuant to AS 42.40 and is the last full service (passengers and freight) railroad in the United States, with a route that runs from Seward and Whittier at tidewater to the interior of Alaska just beyond Fairbanks. The corporate headquarters are in Anchorage. ARRC averages approximately 680 employees (year-round and seasonal), with employment reaching 750 in the summer season. Seventy-five percent (75%) of ARRC employees are represented by one of five (5) unions: Alaska Railroad Workers (ARW), American Train Dispatchers (ADTA), International Brotherhood of Teamsters (IBT), Transportation Communications Union (TCU), and the United Transportation Union (UTU). The remaining employees are non-represented and management personnel. The railroad bargains benefit matters with all five labor organizations.

As ARRC is a public corporation of the State of Alaska, its benefit plans are governmental plans and not subject to ERISA provisions. More information about ARRC may be found at www.alaskarailroad.com.

BACKGROUND

ARRC is looking for a firm that can help us improve the quality of life for cancer patients (employees and families) during and after their cancer treatment by bridging gaps in the medical system. Our goal is to transform cancer care by connecting cancer patients with a firm with in-house care coordinators, nurse navigators, cancer coaches, symptom management specialists, and other value-based care services.

ARRC has about 1400 members on the health plan and in 2021 ARRC had about 22 members with a cancer diagnosis.

SCOPE OF SERVICES

An entirely integrated in-house services to include:

- Professional RN Nurse Navigators with oncology-specific clinical knowledge who can offer individualized assistance to patients, families, and caregivers to help overcome healthcare system barriers.
- Professional Benefits Advisors who will help cancer patients understand ARRC's group health plan, how the plan covers the treatment of their diagnosis, and payment of services.

- Customer Service Staff who partner directly with licensed counselors to ensure every cancer patient is supported fully throughout their treatment.
- A Survivorship Program that will help cancer survivors manage the physical and emotional changes they experience after their cancer treatment is completed.
- An Oncology Care Management program with provider relationships in Anchorage Alaska, and Fairbanks Alaska.

Important Notice: The Alaska Railroad does not intend to award a contract from this RFI, nor will it be financially responsible for any costs associated with the preparation of any response for the requested information. This RFI is issued for the sole purpose of obtaining information as described in this notice.

RESPONSE INFORMATION

Your response must include details on your company's experience, qualifications, services offered, and why your services will work for the ARRC. Do not include ANY pricing in your emailed response.

Interested firms must indicate their interest by submitting an electronic response (.pdf format is preferable) with the following information:

- Firm Name;
- Contact Name;
- Mailing address;
- Physical address;
- Phone number;
- Fax number;
- Email address;
- Address how your firm meets the scope requirements;
- provide published information regarding your product or the care you provide,
- website;
- and include list of clients (to determine experience)

This Request for Interest does not constitute a formal solicitation. ARRC is not responsible for any costs associated with the preparation of responses. The issuance of the Request for Interest provides no guarantee that the ARRC will proceed with a formal solicitation.

Submit an electronic response no later than 3:00 PM Alaska Prevailing Time, July 7, 2022 to the attention of:

Michele Hope
Contract Specialist

Email: hopen@akrr.com

On the subject line of the email please provide: 22-44-RFI Cancer Patient Support Services

Questions can be addressed by email to the individual listed above or calling phone 907.265.4467.

Please note ARRC does not accept responsibility for failed e-mailed response deliveries. It is the responsibility of the interested party to follow up with the individual listed above to ensure your response was received prior to the deadline specified above.