

# What Type of Care Does My Child Need?

To Evaluate/Assess	Care Options			To Evaluate/Assess	Care Options		
Condition/Injury/Illness	Video Visits (PCP)*	Urgent (PCP)*	Emergency	Condition/Injury/Illness	Video Visits (PCP)*	Urgent (PCP)*	Emergency
Abscess needing drainage			•	Fever** (child older than 2 months)		•	
Allergic reaction (severe)/anaphylaxis			•	Fever (child younger than 2 months)			•
Allergies	•	•		Headache		•	
Asthma attack (minor)		•		Headache (migraine)			•
Asthma attack (severe)			•	Head injury (minor and without loss of consciousness)	•	•	
Bleeding that won't stop			•	Head injury (severe)			•
Breathing trouble			•	Insect bite	•	•	
Broken bone (skin intact)		•		Nausea / vomiting	•	•	
Broken bone (bone sticking out of skin)			•	Pink eye	•	•	
Burn (minor)	•	•		Pneumonia			•
Burn (severe)			•	Poisoning			•
Cast problems (wet or soiled)			•	Psychiatric evaluation			•
Colds	•	•		Rash	•	•	
Cough	•	•		Seizure			•
Cut (minor)		•		Shock			•
Cut (severe)			•	Sore throat		•	
Dehydration			•	Sprain or strain	•	•	
Diarrhea	•	•		Stitches		•	
Dizziness	•	•		Stomach pain (mild)		•	
Dog bite (minor)	•	•		Stomach pain (severe)			•
Earache and ear infection		•		Swallowed object			•
Fainting			•	Urinary infection		•	
				Vomiting	•	•	

We encourage you to see your child's primary care provider when possible for illnesses and injuries. For serious or life-threatening situations, go to the ER right away.

**Please note:** Emergency and Urgent Care will see patients until their 21<sup>st</sup> birthday. We can see patients by video until their 18<sup>th</sup> birthday. All children must be accompanied by an adult.

## Chart Notes

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\* PCP = Primary Care Provider

\*\* Children with fevers older than 2 years of age may be evaluated and assessed in video visits.