

Federal Independent Dispute Resolution (IDR) Process Change Healthcare Cybersecurity Incident Attestation

June 2024

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Date: [DD/MM/YYYY]

I, [Initiating Party], hereby attest that my ability to timely initiate Open Negotiation for the below item(s) or service(s) was impacted by the recent Change Healthcare cybersecurity incident. As a result of the cybersecurity incident, I either did not receive necessary payment information and required disclosures timely or did not receive sufficient information to match an initial payment or notice of denial of payment to the specific item(s) or service(s) listed.

Providing this attestation serves as notification that I am utilizing the exception period granted by the Departments of Health and Human Services, Labor, and the Treasury to providers, facilities, and providers of air ambulance services (providers) whose ability to timely initiate open negotiation for any item or service furnished on or after Jan. 1, 2024, was impacted by the Change Healthcare cybersecurity incident. This exception period allows such providers to initiate open negotiation for such items or services at any point during the 120-calendar-day period beginning 6/14/2024 and ending 10/12/2024, regardless of when the payment or notice of denial of payment and disclosures were transmitted. Further information is available at <https://www.cms.gov/nosurprises/notices>.

Claim Number	Service Code	Date of Service	Description



Department of Health & Human Services
200 Independence Ave S.W.
Washington D.C. 20201
Toll Free Call Center: 1-877-696-6775
www.hhs.gov



Department of Labor
200 Constitution Ave N.W.
Washington, DC 20210
1-866-4-USA-DOL / 1-866-487-2365
www.dol.gov



Department of the Treasury
1500 Pennsylvania Ave N.W.
Washington, D.C. 20220
General Information: (202) 622-2000
www.treasury.gov

Federal Independent Dispute Resolution (IDR) Process
Partial Reopening of Dispute Initiation Guidance

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