

CERTIFIED MAIL
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STATE OF ALASKA
DEPARTMENT OF COMMERCE, COMMUNITY AND ECONOMIC
DEVELOPMENT

DIVISION OF INSURANCE
550 W. 7th AVENUE, SUITE 1560
ANCHORAGE, ALASKA 99501-3567

STATE OF ALASKA
DEPARTMENT OF COMMERCE, COMMUNITY AND ECONOMIC
DEVELOPMENT
DIVISION OF INSURANCE
550 W. 7th AVENUE, SUITE 1560
ANCHORAGE, ALASKA 99501-3567
PHONE: (907) 269-7900

Order No. SR 23-28) Revocation of Insurance
In the Matter of) Producer License Pursuant
ALICIA WHITAKER) to AS 21.27.440
NPN# 17822201)
_____)

ACCUSATION AND ORDER OF REVOCATION

1. On or about February 21, 2023, the Alaska Department of Commerce, Community and Economic Development, Division of Insurance (Division) received a renewal application for an Independent Adjuster license to adjust the business of Casualty, and Property lines of authority insurance for **WHITAKER**, domiciled in the State of Texas. The initial license was issued May 5, 2017. The license has an expiration date of April 30th on odd numbered years.
2. Upon review of the renewal application, it was discovered **WHITAKER** responded negatively to background question 1A at initial licensure.

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WHITAKER indicated no criminal conviction to report to the State of Alaska.

3. The Producer Database and the Attachment Warehouse reflects **WHITAKER** has criminal history a misdemeanor conviction in 2002 which was not disclosed to the Division.
4. **WHITAKER** submitted a written statement in the National Insurance Producer Registry's Attachment Warehouse in January 9th, 2016 but responded negatively at initial application and at renewal, which did not prompt review of the Attachment Warehouse.
5. On August 29th, 2023, correspondence was provided to **WHITAKER** informing of incomplete application and for failure to notify the Division of her criminal history. The Division issued a Stipulation Agreement and Order Number SR23-15 imposing a civil penalty of \$250.
6. On September 14th, 2023, the Division sent a follow-up correspondence via email. **WHITAKER** failed to pay the assessed fee and did not respond to the Division.
7. **WHITAKER** was in violation for failing to report her criminal history to the Division which subjects **WHITAKER** to civil penalties pursuant to Alaska Statute (AS) 21.27.440(a) "in addition to any other penalties provided by law, a person that the director (director) determines under AS 21.06.170-21.06.240 has violated the provisions of this chapter is subject to (1) a civil penalty equal to the compensation promised, paid, or to be paid, directly or indirectly, to a person in regard to each violation; (2)

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1 either a civil penalty of not more than \$10,000 for each violation or a civil
2 penalty of not more than \$25,000 for each violation if the director
3 determines that the person willfully violated the provisions of this chapter;
4 and (3) denial, nonrenewal, suspension, or revocation of a license.” The
5 director has the latitude to impose civil penalties against a person who has
6 violated Alaska’s insurance laws.
7

8 8. AS 21.27.020(a) provides: "For the protection of the people of this state,
9 the director may not issue or renew a license except in compliance with
10 this chapter and not issue a license to a person, or to be exercised by a
11 person, found by the director to be untrustworthy, incompetent, or who
12 has not established to the satisfaction of the director that the person is
13 qualified under this chapter.”
14

15 9. AS 21.27.020(b)(4) provides: "To qualify for issuance or renewal of an
16 individual license, an applicant or licensee shall (4) be a trustworthy
17 person."
18

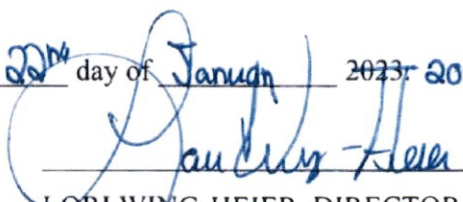
19 10. AS 21.27.025(a) states that “(a) A licensee shall notify the director in
20 writing not later than 30 days after a change in residence, place of
21 business, legal name, fictitious name or alias, mailing address, electronic
22 mailing address, telephone number, or compliance officer. A licensee shall
23 report to the director in writing any administrative action taken against the
24 licensee by a governmental agency of another state, by a governmental
25 agency of another jurisdiction, or by a financial industry regulatory
26 authority sanction or arbitration proceeding not later than 30 days after the
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final disposition of the action. A licensee shall submit to the director the final order and other relevant legal documents in the action. A licensee shall report to the director any criminal prosecution of the licensee in this or another state or jurisdiction not later than 30 days after the date of filing of the criminal complaint, indictment, information, or citation in the prosecution. The licensee shall submit to the director a copy of the criminal complaint, calendaring order, and other relevant legal documents in the prosecution.”

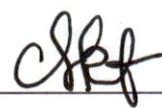
11. AS 21.27.025(b) states that “(b) In addition to any other penalty provided by law, a failure to notify the director as required by this section is cause for denial, nonrenewal, suspension, or revocation of a license.”

IT IS HEREBY ORDERED, under the provisions of AS 21.27.440, that **WHITAKER's** Independent Adjuster license number 100143672 is REVOKED for a period of one year.

This Order is effective dated this 20th day of January, 2023: ~~2024~~

LORI WING-HEIER, DIRECTOR
DIVISION OF INSURANCE

I hereby certify that, on the 24th day of January, 2024, I mailed copies of the accusation to:

ALICIA WHITAKER
929 Lakeland Drive
Mesquite, Texas 75149-4939
United States


Marnellie Rembulat

ALICIA WHITAKER
Accusation and Order of Revocation
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FINAL ORDER

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IT IS ORDERED that this license revocation is adopted in full resolution of the issues in the case and shall constitute the final order of this matter. ALICIA M WHITAKER may seek licensure in Alaska after a period of one year has lapsed after the effective date of this ORDER.

This Order is effective the 13.00 day of February 2024.

DocuSigned by:
Lori Wing-Heier
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LORI WING-HEIER, DIRECTOR
DIVISION OF INSURANCE

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