



CSC
Gives Back
2019 annual report





A message from Rod

At CSC, we have a lot to be proud of. Our global presence is greater than it's ever been. And with that stature comes a responsibility for each of us to be active in our communities. Whether in the United States, the United Kingdom, Sweden, Hong Kong, or one of our other 40-plus locations around the world, we strive to create a better environment for everyone. Our purpose is to make our communities better off tomorrow than they are today.

A handwritten signature in white ink, appearing to read "Rod" followed by a stylized flourish.

Working towards a better tomorrow

As the years progress, we at CSC continue to expand our philanthropic efforts. We continue to live Our Values which includes being genuine and making a difference in the communities where we live and work.

We understand that to fulfill Our Purpose of being a great, enduring, profitable company—earning the respect and trust of all who come to know us—we must first take care of the communities where we are fortunate enough to do business. That commitment begins with our people. Supporting initiatives that they are most passionate about, our employees have proudly contributed to more than 150 causes worldwide and have dedicated thousands of hours of their time each year.

It's through their commitment to public service that we, as a company, are able to support various philanthropic efforts. Their fundraising, volunteering, donating and the like, all go towards our collective effort to help our communities.

We aim to create a better tomorrow for everyone. We were built upon a foundation of giving back to our communities. Moving ahead as a company, we will remain steadfast in our dedication to public service, because at CSC, service is our middle name. Service—to our people, partners, customers, and communities. It's who we've been, who we are, and who we will continue to be.

A background image showing a group of diverse people in a meeting or collaborative work environment, overlaid with a teal tint. The people are smiling and engaged in conversation.

"I am genuinely impressed by CSC's efforts to develop a sustainable campus with such attention to detail and effort to integrate the company into the fabric of the community. Community service, donation matching, hosting local events—the company does a great job."

— An operations employee in Corporate and Legal Solutions

“Knowing that I’ve made even a slight difference in my mentee’s life has made this a very enriching experience.”

– An employee in Marketing in reference to EastSide mentoring

Overview of CSC Gives Back

Our philanthropic pillars

CSC’s philanthropic efforts are categorized into three main pillars:

1. Ensuring our local communities thrive

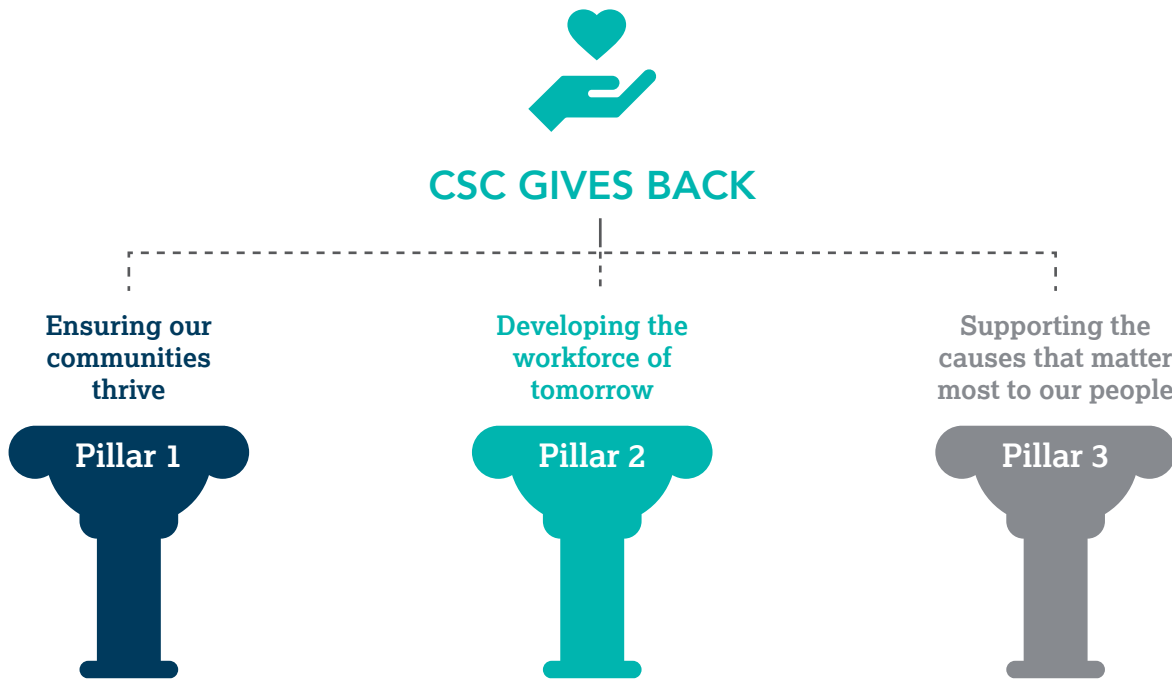
Proudly located in the U.S., Canada, Europe, and the Asia-Pacific region, we invest in causes and foundations that better the areas where our people live and work.

2. Developing the workforce of tomorrow

Rooted in our efforts to help shape the future workforce, these initiatives focus on education and skill-building through youth mentorship, membership on education-related boards, and financial support.

3. Supporting the causes that matter most to our people

CSC prioritizes initiatives and causes that are most important to employees. We rally behind the efforts championed by our people to ensure the greatest possible benefit.



Our people

At all levels of the organization, our people continually step up for our communities. Often as cross-functional teams or as teams within departments, employees volunteer their time at various non-profits and organizations as a group. For example, several employees—spanning business units and departments—volunteer as youth mentors throughout the school year.

Fundraising is also a large effort undertaken by our employees, who rally together to collect funds and supplies for the causes they are most passionate about.

Supporting our people

As part of Our Purpose to create an environment that empowers our people to do their best work, we also strive to create an environment that encourages action towards a better tomorrow. We promote employee-led volunteer opportunities through our intranet, eNewsletters, and social media. Our Global Facilities Team provides space, materials such as collection bins, and services such as table setup for fundraisers and events.

We also provide monetary support. Through our CSC Charitable Contribution Program, CSC matches employee or employee group contributions.

“[CSC demonstrates] a very healthy stream of worthwhile activities that make a positive impact to the community. The policy to match contributions is truly appreciated.”

– An employee in Digital Brand Services

Volunteer contest

As an extension of our support for our employees’ philanthropic efforts, we introduced the CSC Gives Back contest in April 2019. Employees posted volunteer hours and event descriptions on our intranet throughout the year, and those entries were later voted on by the entire company. In 2019, we had more than 180 entries and donated more than \$30,000* as prizes to winners’ charities of choice.

The contest categories include:

Grand prize:

One Team

Applies to teams that have the best collaboration between multiple departments or locations.

Additional prizes:

Fundraising Fanatic

Applies to entries that focus on the collection of goods (like a food drive), monetary fundraising, or a combination of the two.

Flaunt Your Skills

Applies to entries that use professional talents (like IT helping a non-profit code a website, Marketing creating designs, or Sales and Customer Service holding a fundraising “sponsored call” event where friends and family give them \$1 for every call they make in a day).

This Isn’t Our First Rodeo

Applies to entries involving an employee or team volunteering at more than one charity.

Best in Show

Applies to entries that may not fit into the above examples, but are amazing nonetheless.

**Or foreign equivalent*

Recognitions and awards

Winners of the first annual CSC Gives Back volunteer contest are:

2019 Winners

One Team: *Meals on Wheels Crew*

Several employees traveled to homes of elderly people to deliver meals and a smile on their lunch breaks. This provided both a warm meal and a welcoming face for many who were lonely and unable to care for themselves.

Fundraising Fanatic: *Delaware Children & Families First*

37 people across various Enterprise Technology teams partnered to provide Christmas gifts for nine local families. In only 10 short days, we collected, wrapped, and delivered 222 gifts, double the initial ask. Like CSC, Children & Families First has been focusing on making our community better off tomorrow than they are today.

Flaunt Your Skills: *Serving Seniors—Feeding the Need*

Together we served lunch to 150 seniors at the downtown San Diego location. We explored multiple volunteer opportunities, however, it became clear that the Serving Seniors location was great way for us to help an underrepresented group in our city. The people attending the meal service are severely impoverished senior citizens in San Diego. By the end, we made friends with the staff and some of the seniors. The team were wonderful volunteers with giving hearts, great demeanor, gratitude, and lots of respect for the people we served. I saw them flaunt their volunteer skills for sure.

This Isn't Our First Rodeo: *Flow Charts and Big Hearts*

The charities Marketing served in 2019 span a broad spectrum reaching children, young adults, families, and the aging population as well as animals in need. We donated our time to enhance education, support those with special needs, back scientific research, provide mental health and wellness, enrich communities, feed the needy, as well as reduce poverty, abuse, and neglect. Our team also leveraged unique talents and skills, such as website design, copy writing, digital marketing, and event planning to advance the goals and mission of the charities we served. Marketing as a whole served over 18 charities in 2019 that span a broad spectrum.

Best in Show: *Communities in Schools of Delaware, Inc.—Helping Kids Stay in School and Succeed in Life*

Across the country, approximately one in six children under 18 live in poverty. By helping our most vulnerable students stay in school and succeed in life, we are building stronger, healthier, and more economically stable communities where every person is capable of reaching his or her greatest potential. A CSC employee chaired a fundraiser to raise funds to support these students benefiting Communities in Schools of Delaware. Other CLS Team members jumped in to help make the event a success! The breakfast event ultimately drew 120 attendees and raised over \$30,000!



Honorable mentions

These individuals receive a \$250 prize for their service, to be donated to the charity of their choice.*

Best team organizers: Ashley Toner, Alison DeCampi, Rachel Vitalo | Nemours A.I. duPont Hospital for Children

Most hours in the community (individual): Eric Geringswald | Multiple organizations

Most hours in the community (team): Wilmington JA Company Program volunteers | Junior Achievement of Delaware

**Or foreign equivalent*

Highlight reel

Thanks to the efforts of our employees, we were able to take another step in making our communities better off tomorrow than they are today. In 2019, we:



Financially assisted more than
150 PHILANTHROPIC ORGANIZATIONS
around the world



Spent more than
7,000 HOURS
volunteering

Increased our
employee donation
matching by **67%**

Packed or served more
than **132,000 meals** 

Made a positive impact in
more than **35** cities 

Collected 3,230+ articles of brand new clothing for local students, including:

930+
PAIRS OF PAJAMAS

800+
PAIRS OF GLOVES

750+
BEANIE HATS

750+
SOCKS

SPENT 700 HOURS mentoring youth at EastSide Charter School and through Tutor Mate

RALLIED 75 JUDGES GLOBALLY for the Diamond Challenge, a global high school entrepreneur competition



Joined **more than a dozen boards or committees** for non-profits or foundations



180+ ENTRIES
for the volunteer contest.

We're very proud to
continue to serve our
communities.

“CSC encourages volunteering for worthy causes and has outings for volunteering to help the community, as well as contests to encourage everyone to showcase the different charities they are helping.”

– An employee in Tax and Business Solutions



Community champions

CSC people give back. A few people, however, have excelled in their dedication to the community.



Name:

Morgan Sheats

Business unit:

Human Resources

Office location:

Wilmington,
Delaware, U.S.

There's a famous quote from Dr. Seuss: "To the world you may be one person, but to one person you may be the world." This quote is really the reason I give back. You don't realize the impact you can have on someone or your community until you take the time to volunteer.

Being with CSC for three years now, I've been lucky enough to give back in my community through multiple organizations such as EastSide Charter School, The Food Bank of Delaware, A.I. duPont Children's Hospital, Limen House, Emmanuel Dining Room, and Meals on Wheels. It all started when my colleague, Casey, approached me to start a mentorship program with EastSide Charter and from there, the opportunities to give back just started to open up.

With my busy life, it can be hard to find time to volunteer—I think almost everyone can relate to that. CSC allows me time out of my work schedule to give back. Many of the opportunities I've had, such as delivering hot meals at lunchtime with Meals on Wheels,

wouldn't have been possible without the support of CSC. They really understand the effect volunteering has on the community as well as on our own well-being, and CSC Gives Back truly shows it."

It's so eye-opening to realize such a small task or deed can have such a big impact on others.

I volunteer because of that feeling I get when I help others and I know I'm making a difference. It's so eye-opening to realize such a small task or deed can have such a big impact on others. One of the most meaningful moments I had was the simple act of serving a homeless person a hot meal on a cold day. It's one of those feelings you just don't experience every day and you won't ever forget.

Almost everyone will say they wish they did more, helped more, and made more of a difference in their community. I would encourage everyone to take the opportunity when it's in front of you because you won't regret it. Whatever your reason for wanting to help out, don't pass up an opportunity to be a part of something bigger than yourself. Volunteering can help you discover a new passion, new interest, or even new friends.



Name:
Paul Ashworth

Business unit:
Finance

Office location:
London,
England, U.K.

With 14-year-old daughter Frankie, who has Down syndrome, our family has hugely benefited from the work of countless charities over the years. They have helped Frankie realize her potential, with her motor skills, mobility, and general development—enabling her to become the fun-loving, yet stropky teenager she is today!

These charities only survive through the donation of both our time and money. That's why fundraising is important to them. For us, it started more than 10 years ago, when Small Steps asked my wife Karen if she would participate in a triathlon, and I was soon roped in as well. Overwhelmed by the generosity of family and friends, along with the personal challenge of trying something outside my comfort zone (not being a runner or swimmer), this was the start of my commitment to raise awareness and funds for various children's charities.

I visit each charity to get an understanding of exactly what impact the funds will have.

These charities cover all aspects of children's lives from their initial steps to development support, from writing wills to providing hospice care. I visit each charity to get an understanding of exactly what impact the funds will have. These visits are not always easy, as there is a lot of suffering, but they have spurred me on to do numerous crazy tasks—and with the company matching, the impact has been great.

During this time, I have done marathons, open water swims, bike rides, and countless triathlons. There have been cake sales, quizzes, and other fundraising events—all of which have been great fun. I have also met some great friends.

The only question now is what's next, as so much help is required for young children! After each donation, I am surprised by how generous people are.



“Being able to give back to the community is something I love to do. Working for a company that encourages community outreach makes this even more enjoyable.”

– A sales employee in Corporate and Legal Solutions

Community champions



Name:
Connie Hon

Business unit:
Digital Brand
Services

Office location:
Singapore

Mark Twain said, “Find a job you enjoy doing, and you will never have to work a day in your life.”

Like many, I started my adult life in constant pursuit of my dream job. After many short stints and years later, I realized I wouldn’t find that dream job by searching for it. Getting to the job that makes me happy is a process—learning skills, building relationships, becoming the best at what I do, and helping others learn.

When we help others, the process teaches us a few things either about ourselves or about what we do. And when we extend help to people in the community, we keep ourselves grounded and we remind ourselves of who we are. Because knowing who we are, and improving ourselves to be able to help others, makes us happy.

After returning from living overseas in Thailand and the U.K. for four years, I wanted to get back into the Singapore community. One of the best ways to find like-minded people is to get involved with volunteer work. I stumbled upon a really cool group of youths who were organizing and managing annual beach cleanups, and since ocean conservation is my passion, I joined them and never looked back.

I’ve been involved with organizing beach cleanups for International Coastal Cleanup Singapore since 2010. Then through the direct involvement of my colleague John Valenzuela, I got involved with the Singapore Cancer Society, organizing the painting of cancer patients’ houses. When we got in

touch with the Singapore Cancer Society in 2017 to explore the ways we could volunteer as a corporate team, CSC had implemented a program to match our efforts with practical dollars. CSC gave the Singapore Cancer Society a check for SGD 1,000, which made us feel the entire organization was with us in our volunteer efforts.

People say that giving to others brings more joy than receiving. I would say it’s all about time. When we volunteer, we are giving a person a slice of our time. And time is the most precious gift, because it’s such a limited resource. The best thing about it is, any of us can make someone’s day because each of us has time at our disposal.

Volunteering is most meaningful to those who receive our time and to ourselves when we can sustain it. Therefore, we should volunteer according to our specific passion. If you play guitar really well, perhaps teaching folks at a youth center how to play the guitar would be a great use of your time. If you don’t really have any passion but are great at organizing, you can volunteer your skills at your local charity, because charities are always short-handed when it comes to coordinating volunteering efforts. If you have kids, involve them in your volunteer work. It will teach them so much about human nature and giving, and help them make the leap out of their self-centered mentality.

Last of all, always talk to others about what you do. With any luck, you will inspire others—just like your volunteer work inspired you.

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