



Digital Labor Application

The future of how we do work is changing. Robotic Process Automation (RPA) is a disruptive technology that allows organizations to automate business processes in a controlled, flexible and scalable way. Deloitte's pre-configured accelerator — designed and built on the ServiceNow platform — provides RPA and Intelligent Automation programs a framework and platform to manage the end to end process for managing and deploying digital assets.



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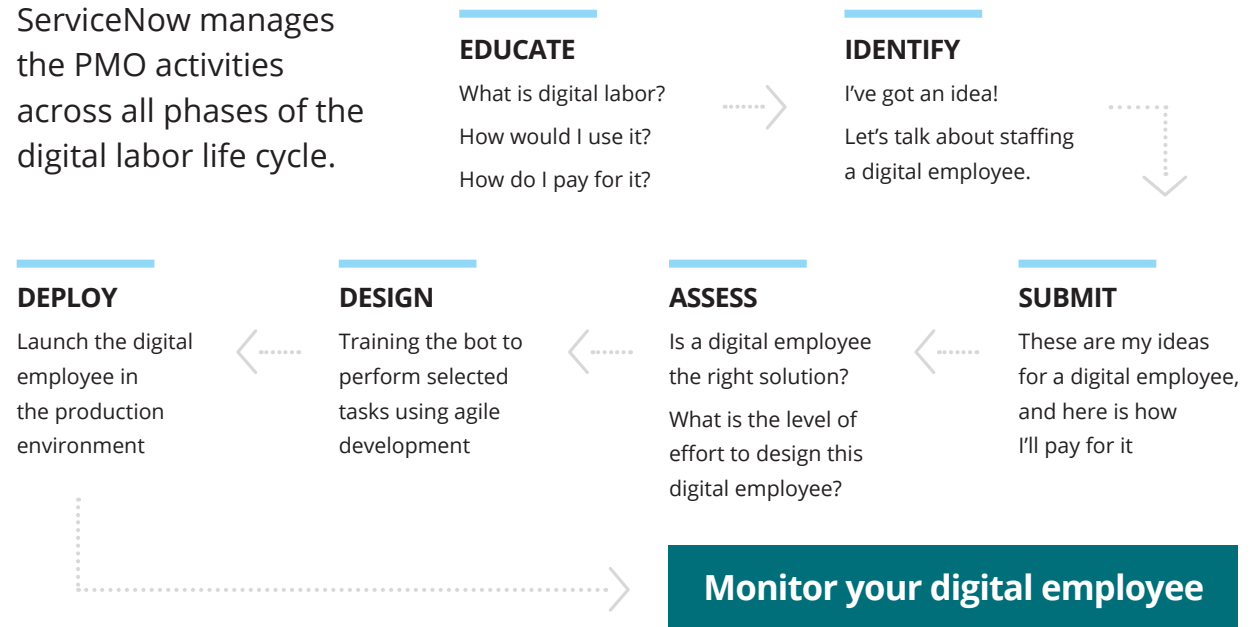
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DIGITAL LABOR PROCESS LIFECYCLE

ServiceNow manages the PMO activities across all phases of the digital labor life cycle.



WHY DELOITTE AND SERVICEVNOW?

Deloitte is one of the world's largest professional services firm with deep experience with robotic automation. In 2015, Deloitte introduced a robotic automation capability in a paper titled "Process Robotics," which also won the 2016 GCN Discovery & Innovation in Government IT (GCN DIG-IT) award in the robotics and unmanned category. Since then we have built an inventory of bots for clients that perform a variety of tasks, such as processing invoices, executing data queries, connecting disparate systems, providing automated status updates to customers, and executing compliance related reporting.

Combining Deloitte's demonstrated thought leadership and methodologies with ServiceNow's next-generation cloud platform, clients can address unfunded mandates, reduce low-value transactional spend, and drive resources back to mission needs. Together we offer an innovative approach to managing digital labor with a single mission—to make government work more efficiently and to improve stewardship.

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