



Washington State
**DEPARTMENT OF
 ENTERPRISE SERVICES**



Strengthening the business of government for a sustainable and just future

The Department of Enterprise Services (DES) provides centralized business services to state government agencies; to other public entities such as cities, counties and tribes; and to Washington residents.

DES' mission is to strengthen the business of government for a sustainable and just future.

We do this by creating overall operating efficiencies so our state's government entities can focus on their core missions. Our buying power, economies of scale and years of experience help government organizations get the best value for the products and services they need to support their missions.

KEY SERVICES

Capitol Campus management
 Construction & public works
 Contracts & procurement
 Employee Assistance Program
 Energy efficiency
 Engineering & architectural services
 Facilities management
 Fleet management & EVs

Parking management
 Printing & mail services
 Property management
 Real estate services
 Risk management
 Small agency support
 Surplus property
 Training & workforce development

WORKFORCE

875 FTEs

HEADQUARTERS

1500 Jefferson Street SE
 Olympia, WA 98501

FUNDING

98% comes from service delivery fees rather than a direct appropriation by the Legislature.

LEADERSHIP

Director Tara C. Smith (she/her)
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Learn more at des.wa.gov

Service Highlights



We provide workplace solutions that enhance government's ability to fulfill their missions.

- Goods & services contracts | Manage 200 statewide contracts with 1,500+ vendors, resulting in \$1.9B in annual goods and services purchases.
- Construction projects | Manage 800+ design and construction projects worth \$400M+ each year.
- Statewide facilities | Care for government facilities totaling 180,000+ square feet and 14 acres in Cowlitz, King, Thurston and Yakima counties.
- Building leases | Administers 700+ active leases totaling 9.5M+ square feet with rents totaling \$185M+ each year.



We help government get the best value for mission-support services.

- Surplus | Recycle, reuse and sell materials, keeping 600,000+ pounds of materials out of landfills each year, returning 80% of funds generated to agencies.
- Fleet | Manage vehicle purchases, long- and short-term leases, and repairs and maintenance for a fleet of 5,000+ vehicles.
- Technology leases | Help government reduce costs when replacing old equipment like computers, printers and servers.



We support government in meeting their modern workforce needs.

- Training | Manage the Washington State Learning Center with a library of 1,200+ online classes.
- EAP | Provide support through the Washington State Employee Assistance Program to promote the health and well-being for 100,000+ public employees.
- Careers.wa.gov | Administer the state's online recruiting system, with 1,400+ job postings and 25,800+ online applications received monthly.



We reduce government risk and add value through our stewardship and services.

- Risk management | Provide risk management services and process 3,000 legal claims per year.
- Small agency support | Provide human resources, financial, and contracting and procurement services to small agencies.
- Mail | Process 4M pieces of incoming, outgoing and campus mail, saving an estimated \$5M in postage per year.
- Printing | Print 14M images per month, including sensitive documents and items for governments such as vehicle titles and voter pamphlets.

CAPITOL CAMPUS

We are responsible for the management of the Washington State Capitol Campus.



143 acres 5 parks
25 office buildings 6,000+ parking stalls
18 monuments & artworks 260 acre Capitol Lake, which is being restored to an estuary

Event permits | Manage and support 400+ events with 400,000 participants annually, including protests and rallies.

Public & educational tours | Provide public and civic education tours in person and virtually to hundreds of thousands of people each year.

Historic preservation | Preserve historic buildings and features.

Property & grounds | Manage and maintain all buildings and natural areas on the Capitol Campus.

Safety & security | Partner with the Washington State Patrol to provide security for the Capitol Campus.



Winner of the 2022 Professional Grounds Management Society Green Star Olmsted Honor Award