



2024 CHARITABLE CONTRIBUTION CREDITS FREQUENTLY ASKED QUESTIONS

December 11, 2023

When will the online TAP application be available?

The “Apply for a Charitable Contribution Credit” link will be available on the TAP home page (<https://tap.dor.ms.gov>) under the Apply Online section beginning at 12:00 AM on January 2, 2024. However, for the 2024 calendar year, applications submitted before 8:00 AM CST on January 2, 2024, will not be accepted.

How will the time an application is submitted be determined?

The time of submission will be determined using the world clock, Central Standard Time. The world clock may be viewed at the following website: <https://www.timeanddate.com/worldclock/>.

Can the application be opened in multiple tabs/windows?

No, the application cannot be opened in multiple tabs or windows on the same computer.

Will the application screen time out?

Yes, the application screen will time out after fifteen (15) minutes of inactivity.

Can the application be completed using any operating system or internet browser?

Yes, the application may be completed using any operating system or internet browser. However, the application is best viewed and completed using the Google Chrome internet browser.

Does the application require a login to be completed? Can the application be completed by someone other than the donor?

No, a login is not required to apply. To complete the application, click on the “Apply for a Charitable Contribution Credit” link and fill in the required fields with the donor’s information. Required fields are indicated with an asterisk (*).

Will the Department confirm that it has received the application?

Yes, a confirmation number will be provided after the application is submitted. If an email address is provided on the taxpayer information screen, a confirmation email will be sent to the address provided. All applicants are encouraged to provide an email address.

Can applications for the 2024 calendar year be submitted by any other method?

No, beginning with the 2024 calendar year, all charitable credit applications will be submitted via the online application on the TAP home page.

Can prior year applications be submitted using the online application?

No, applications for calendar years prior to 2024 are available on the Department’s website at www.dor.ms.gov/charitablecredits. Details on how to submit the application are included in the instructions for each application.



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How long does the donor have to donate?

A donor must make their donation within sixty (60) days of the Department's letter earmarking the requested allocation. The donation deadline and details for providing proof of the donation are included in a letter sent to the donor within thirty (30) days of the application date.

Can proof of donation be provided online? If so, is a login required to upload the documentation?

Yes, a donor may upload proof of their donation using the "Upload Requested Documentation" link available on the TAP home page (<https://tap.dor.ms.gov>) under the Upload Documents section.

No, a login is not required to upload the proof of donation. However, the Letter ID included on the Proof Requested letter sent by the Department is required to upload the proof of donation.

When will the donor receive their final approval of the credit?

Usually, within thirty (30) days of the Department receiving the donor's proof of donation, the Department will mail the donor a letter confirming receipt of the proof of donation and credit status.

How can the donor claim the credit against their real property ad valorem tax?

If a credit for ad valorem taxes is available, the Department will provide the donor with an Ad Valorem Schedule to be presented to and completed by the County Tax Collector. The County Tax Collector will forward the necessary documentation to the Department.

Additional information about the available charitable credits, their requirements, and their limitations can be found at <https://www.dor.ms.gov/charitablecredits>.