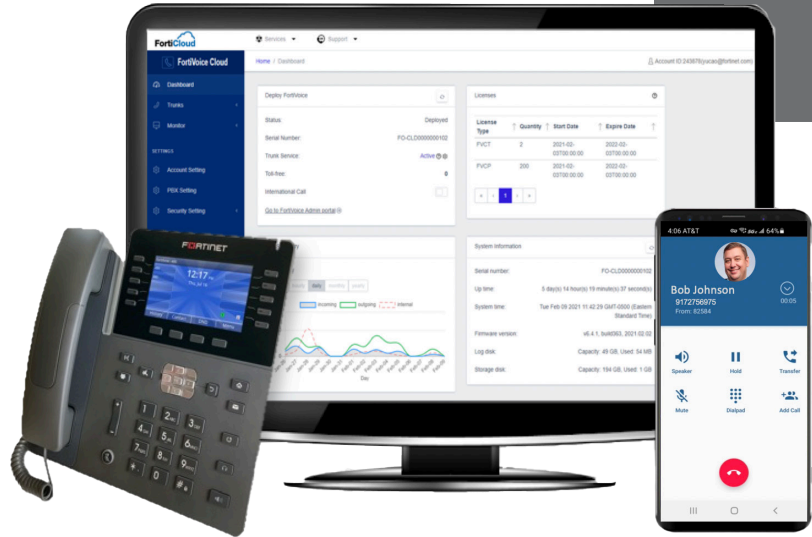


FortiVoice™ Cloud Unified Communications



Highlights

- Connects everyone with one integrated solution
- Offers simple phone system management from an intuitive web portal, from anywhere
- Offers unlimited U.S. and Canada calling* from a secure cloud communications solution
- Allows calling from a preferred device using the same business phone number
- Provides real-time collaboration with chat and conferencing
- Ensures protection with the broad, comprehensive Fortinet security ecosystem

One Platform for Communication Efficiency

FortiVoice Cloud is a secure cloud-based unified communications (UC) solution that is fast to deploy and easy to activate, whether users are in the office, at home, or on the move. With simple FortiVoice Cloud web-based management, plug-and-play-ready FortiFone IP phones, and intuitive softclients for smartphones and computers, users can start communicating with their teams and customers within minutes. FortiVoice Cloud delivers reliable services and quality communications that empower business of all sizes to connect their users through a single, secure communications platform.

Highlights

Available in



Hosted

All-Inclusive, Affordable Communications

FortiVoice Cloud has everything users need to get work done, with simple subscriptions and only paying for needed call paths. It includes integrated calling, conferencing, and chat to boost employee productivity, without the premium price.

Enterprise-grade Quality of Service

FortiVoice Cloud services and data centers are protected and monitored by the broad Fortinet security ecosystem to deliver the highest uptime standard possible.

Simplified Management

The FortiVoice Cloud intuitive web console allows IT to simplify configuration across offices, devices, and users. Cloud-ready plug-and-play FortiFone devices and the mobile-ready softclient make it easy to set up and activate quickly.

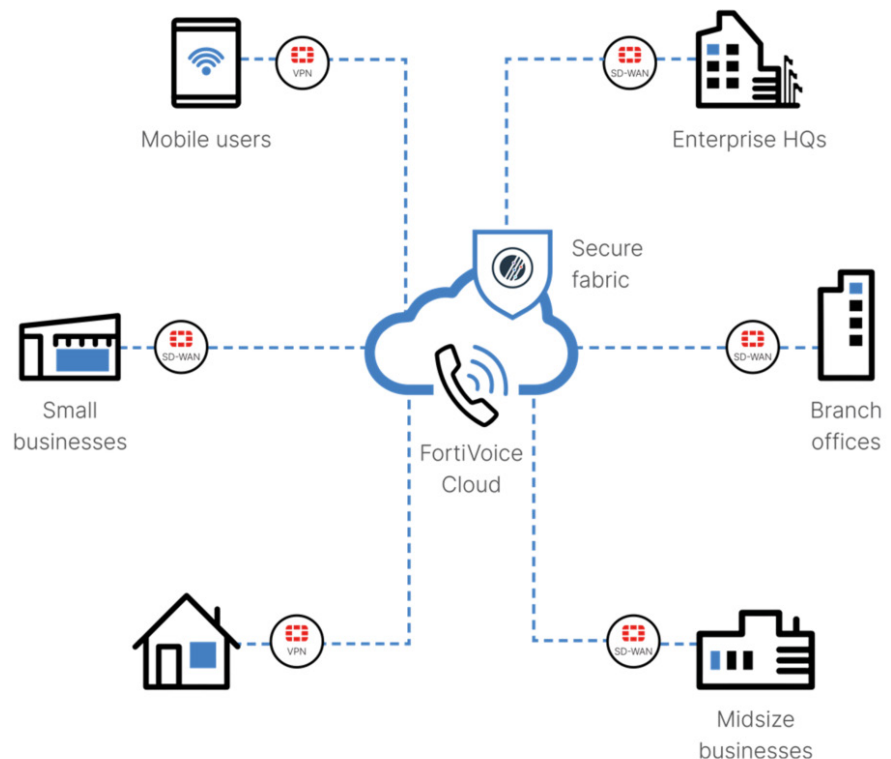
End-to-end Secure Protection

As a recognized security leader by Gartner and many other industry analysts, Fortinet is the only vendor with integrated, end-to-end security protection from network infrastructure to phone communications.



FortiVoice Cloud Benefits

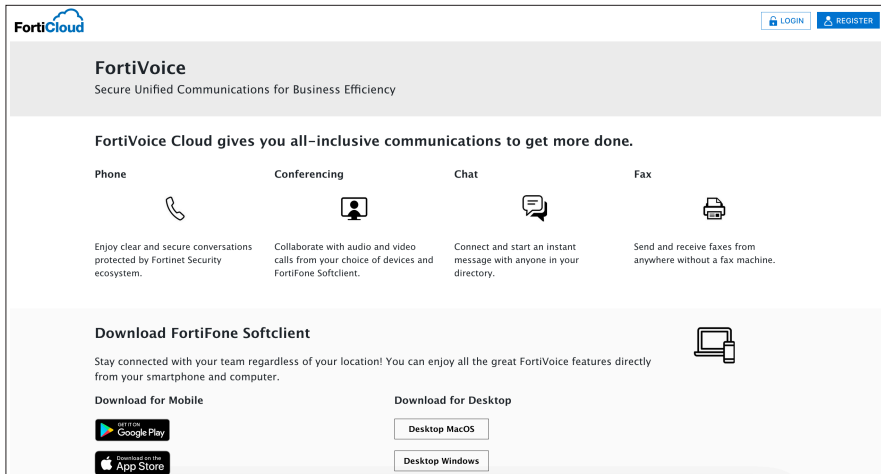
Secure Communications	Enriched security features, encryption options, and policy management prevent unauthorized access and protect conversations and data.
Quick Deployment	Subscription-based solution does not require PBX installation or technical expertise. FortiVoice Cloud can be deployed and activated within minutes.
Comprehensive Features	All-in-one solution with HD voice, conferencing, chat, fax and more, unifies communications for better employee productivity.
Mobile Friendly	Intuitive FortiFone Softclient for mobile and desktop helps employees stay connected with their preferred devices from everywhere.
Always-on Connectivity	World-class performance and 24/7 reliability across locations with protection from the broad Fortinet security ecosystem.
Scalable Platform	Superior flexibility enables businesses to add extensions and call paths on demand as they to grow.
Plug-and-Play IP Phones	Cloud-ready FortiFone devices are auto-provisioned to work with FortiVoice Cloud seamlessly, and plug in to the network then activate.



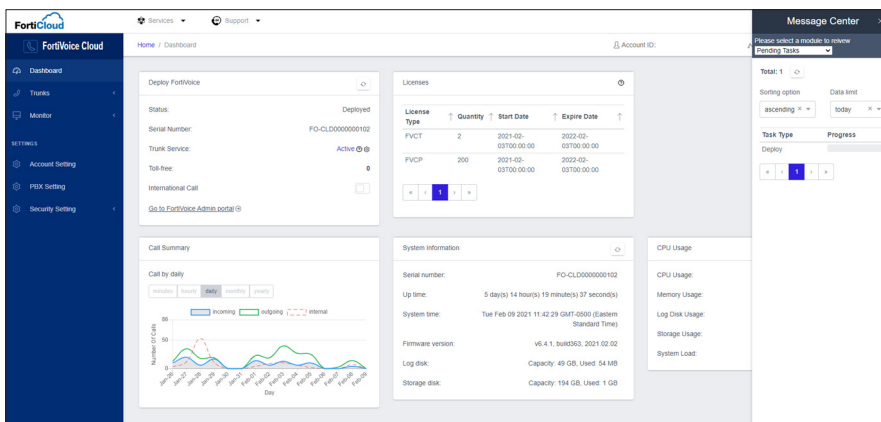
FortiVoice Cloud delivers secure communications and reliable services, protected and monitored 24/7 by the Fortinet security ecosystem



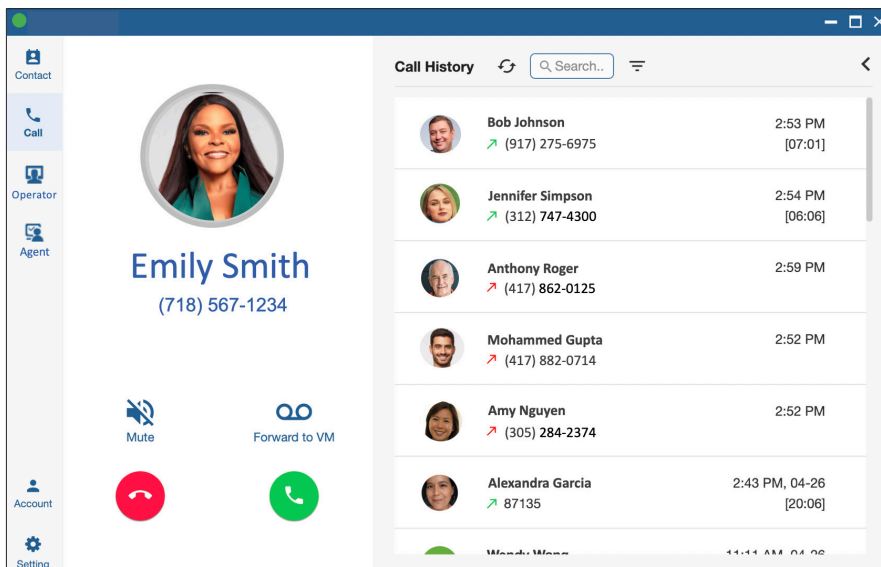
Optimal Employee Productivity and Business Efficiency



FortiVoice Cloud delivers an all-in-one solution with secure calling, conferencing, chat, and fax. Its web-based console makes it easy to access phone systems from anywhere.



FortiVoice is easy to deploy and quick to activate, and offers single-pane-of-glass visibility across locations, users, and devices.



Users can install the FortiFone Softclient on their smartphones and computers for quality and reliable communications features from FortiVoice Cloud.



FortiVoice Cloud Features

All-in-one secure communication platform for any size business.

Phone System

- Auto attendants
- Dial-by-name directory
- Ring groups
- Music on hold
- Call handling
- Call reporting
- Follow-me
- Automatic hotline
- Direct inward dialing (DID)
- Individual voicemail
- Group voicemail
- Voicemail to email
- Call queue
- Call barge
- Line/extension appearance
- Rule-based dial plan
- Call detail record logging
- Personal blocklist
- Multilingual
- Calendar-based schedule

Phone Services

- Unlimited North America calling*
- Selection of toll-free and local numbers
- International numbers for over 180 countries and territories with affordable rates

Calling

- Mute/unmute
- Hold/unhold
- Call transfer
- Call park
- Call forward
- Three-way calling
- Intercom
- Caller ID modification
- Personal/system speed dials
- Emergency call notification and presence
- SIP forking/ twinning

Messaging and Collaboration**

- Peer-to-peer and group chat
- SMS
- Video calling
- Microsoft Teams integration
- Presence status

Management

- Web-based management portal
- Customizable web appearance
- Password policy enforcement
- Single Sign-on
- Real-time call-status monitoring
- User privileges
- SMDR
- Alert email for system events

Security

- Multi-factor authentication
- LDAP, RADIUS, SAML
- HTTPs auto-provisioning
- IP phone endpoint-based certificate validation
- SIP over TLS 1.3 and SRTP

Mobility

- Mobile Softclient for Android and iOS
- Desktop Softclient for Mac and Windows

*Unlimited calling is available within the continental U.S. and Canada, excluding Alaska and the Northwest Territories, Canada.

** Available within Standard Extension above licenses.



User Licenses

Cloud Basic	Cloud Standard	Cloud Premium
<ul style="list-style-type: none"> Unlimited US + Canada outbound calling One endpoint <ul style="list-style-type: none"> Desk phone Mobile softclient Desktop softclient 	<ul style="list-style-type: none"> Unlimited US + Canada outbound calling Includes DID (enhanced 911) Microsoft Teams integration Four endpoints Chat* SMS* Video Calling Four endpoints 	<ul style="list-style-type: none"> Includes all features and functionalities from FVE-Cloud Standard Includes DID (enhanced 911) Call Center Agent Eight endpoints

Note: At least one Cloud Standard or Cloud Premium license required for inbound calls.

* Future feature requiring 7.0 Desktop Softclient.

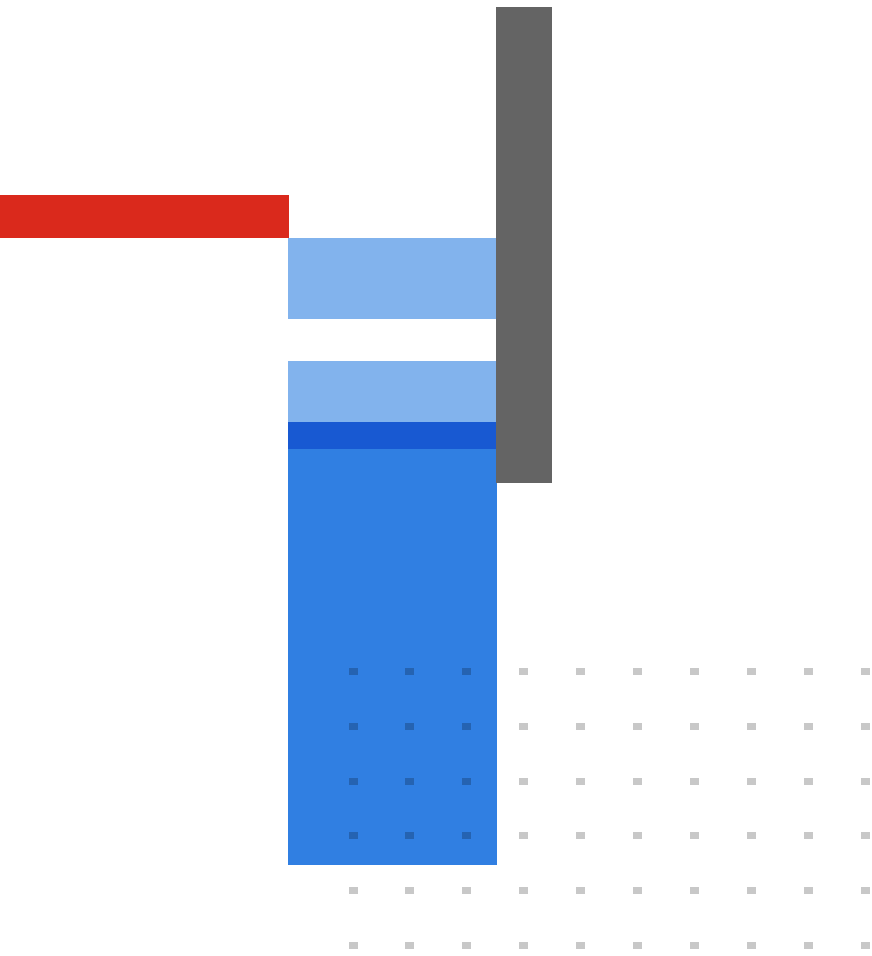
Ordering Information

Product	SKU	Description
FortiVoice Cloud	FC-10-FOCLD-720-02-DD	Basic extension, including call path.
	FC-10-FOCLD-721-02-DD	Standard extension, including call path, DID, and E911.
	FC-10-FOCLD-722-02-DD	Premium extension, including call path, DID, and E911.

Fortinet Corporate Social Responsibility Policy

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October 26, 2023

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