

FortiGuard SOC as a Service



Highlights

- SOC 2 Type II and ISO27001 certified service
- 24x7x365 monitoring services enabled through Global SOC locations
- Security skilled staff with Fortinet product technical expertise
- Dedicated Service Delivery representatives to foster business relationships and customer success
- Best of breed Fortinet SOC platform, including AI and Machine Learning capabilities, Security Orchestration, Automation and Response with pre-built SOC Use Cases, Playbooks and integration with FortiGuard Threat Intelligence Services

Augment Your SOC With FortiGuard SOCaaS

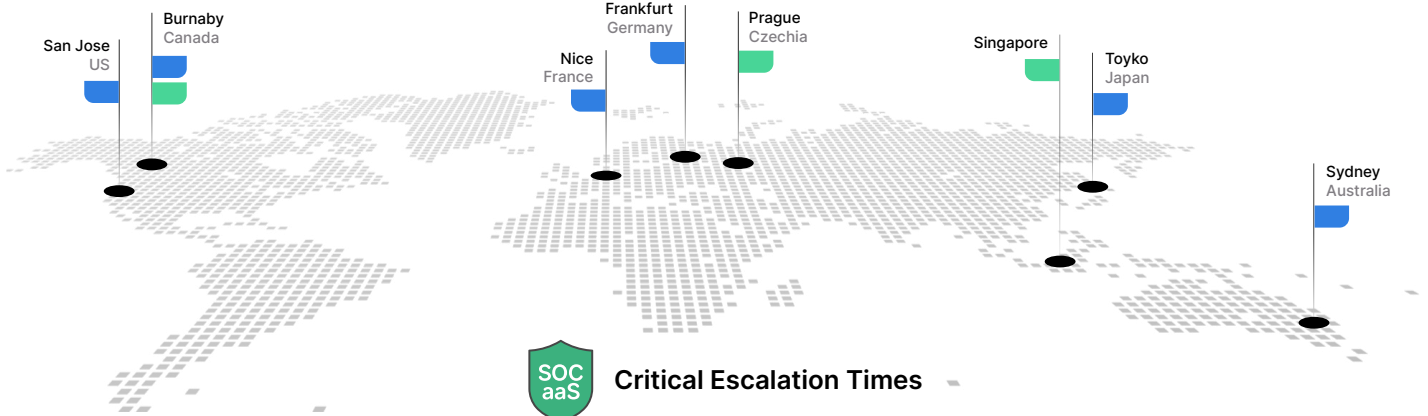
Take advantage of Fortinet's turn-key Security Operations Center as a service, a cloud based managed service providing you visibility on security threats in your network. A simple Fabric Device add-on offering that is designed to help you fast-track your SOC, detect and respond to threats, and improve security posture by providing continuous Cyber Awareness, Visibility, and Control over your Security Fabric network.

- FortiGuard SOCaaS connects the Security Fabric eco-system to a central, automated, managed platform that monitors logs, detects threats, engages Fortinet security experts, and escalates critical incidents to customers
- Delivered by a global team of 24x7x365 Fortinet Security Analysts and powered by Fortinet's SOAR platform to integrate seamlessly with your Security Operations Center
- Single-Pane FortiCloud Portal for SOCaaS and other integrated managed services, including Managed FortiGate Service, FortiGuard Forensics, and FortiSASE

Global Response Teams

- SOC
- Data Center

99.99% Availability | 24x7x365 Service Hours | Unlimited Log Capacity | FortiGate & Security Ingest Log Data | Fast & Simple Onboarding



Critical Escalation Times

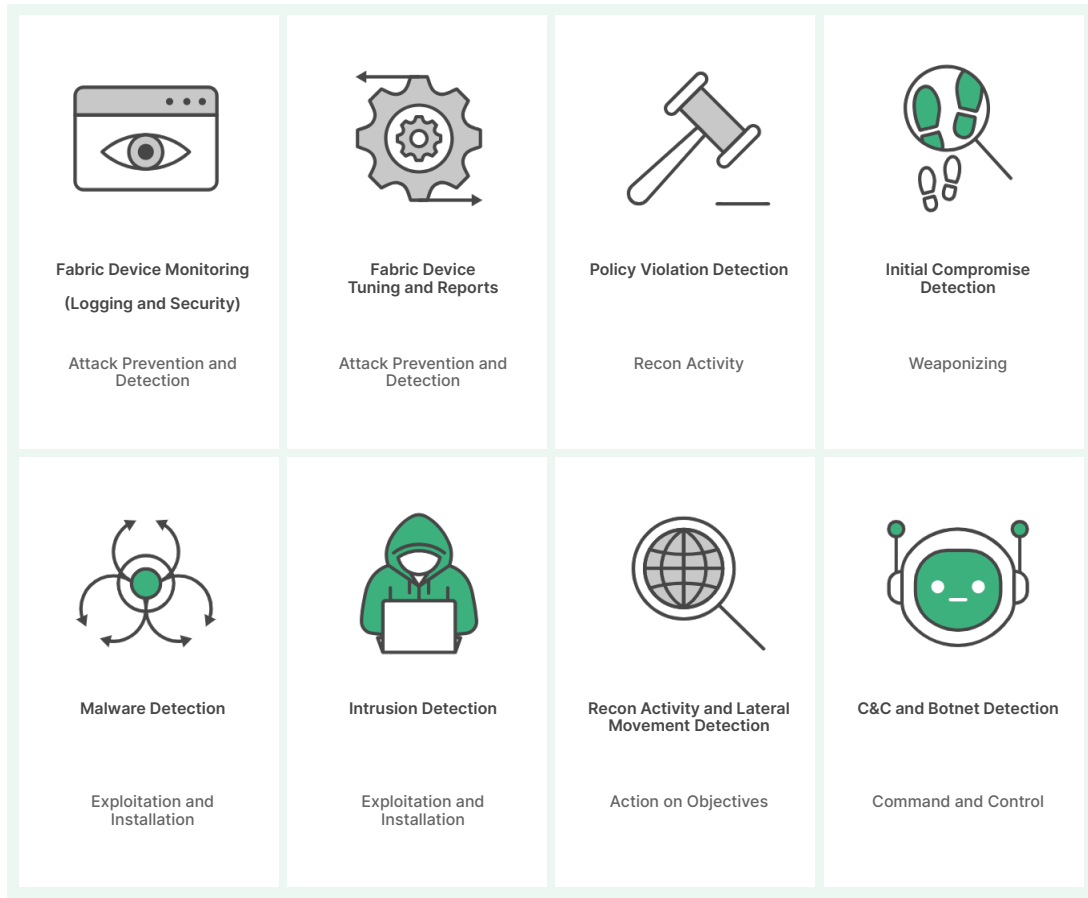
- P1, Priority 1: 15 minutes
- P2, Priority 2: 45 minutes
- P3, Priority 3: 90 minutes
- P4, Priority 4: 6 hours



Capabilities

Use Case Coverage

- SOC Detection Use Cases across Cyber Kill Chain for IT and OT depending on the subscription



Cloud Service Portal

- Maintain visibility in multiple languages for onboarded Fabric devices, monitor assets, manage SOC escalated alerts, interact with SOC security analysts, review weekly SOC reports, submit service request, request forensics analysis, and more

Monitor and Detect

- 24×7×365 security operations monitor logs and events for pre-defined detection use cases
- 24×7×365 access to SOC analysts for technical support from SOC portal

Investigate and Escalate

- Alert triage including analysis and validation of threat signatures, indicators, and anomalies
- Flexible escalations in different severities and SLAs as short as 15 minutes including alert details, correlations, and reports

Service Delivery

- Connect with a dedicated service delivery representative for on-demand service reviews
- Review security posture, tuning and improvement options, integration possibilities, and get the most from your entitlements



Benefits

Resource Savings

- Eliminate tedious manual work
- Eliminate technology, playbooks, and talent maintenance
- Experience reduced and predictable costs
- Experience simplified threat detection

Effective Detection

- Eliminate missing threats
- Detect incidents in early stage
- Gain expert insights and guidance
- Gain access to threat intelligence

Maximized Investment

- Access service delivery managers
- Improve security posture
- Experience SOC maturity through fabric integrations

Ordering Information

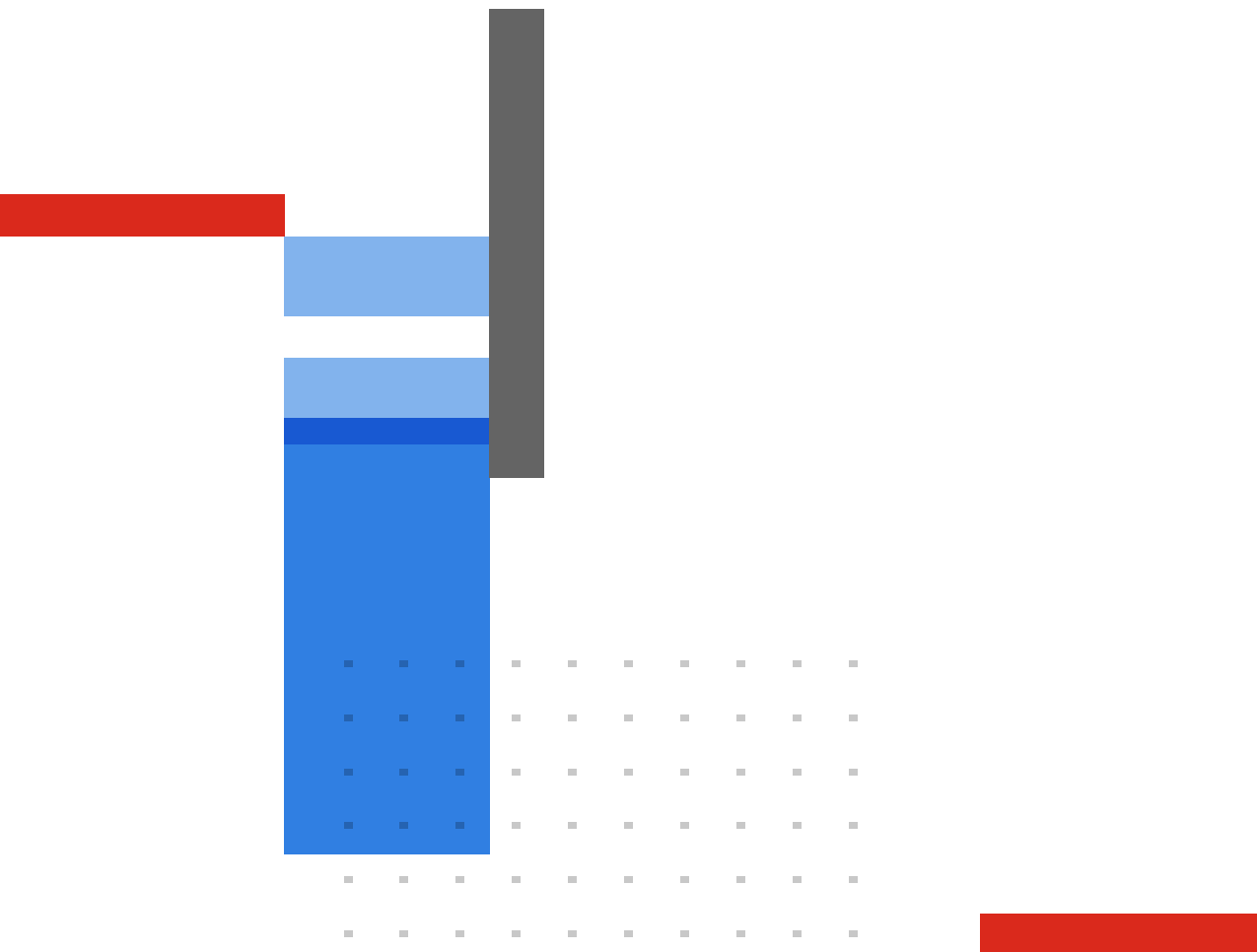
SOCaaS is a simple add-on to any FortiGate hardware or virtual model. A SOCaaS subscription is also bundled with Forensics Analysis Service available on FortiClient and FortiSASE.

Service	SKU
FortiGate SOCaaS Subscription	FC-10-[FortiGate Model]-464-02-DD
Managed FortiGate Service	FC-10-[FortiGate Model]-660-02-DD
FortiSASE + Forensics + SOCaaS	FC2-10-EMS05-676-01-DD
	FC5-10-EMS05-759-01-DD
FortiGuard Forensics + SOCaaS	FCx-10-EMS04-537-01-DD
	FCx-10-EMS05-537-01-DD
	FCx-10-EMS04-538-01-DD
	FCx-10-EMS05-538-01-DD
	FCx-10-EMS05-539-01-DD



Fortinet Corporate Social Responsibility Policy

Fortinet is committed to driving progress and sustainability for all through cybersecurity, with respect for human rights and ethical business practices, making possible a digital world you can always trust. You represent and warrant to Fortinet that you will not use Fortinet's products and services to engage in, or support in any way, violations or abuses of human rights, including those involving illegal censorship, surveillance, detention, or excessive use of force. Users of Fortinet products are required to comply with the [Fortinet EULA](#) and report any suspected violations of the EULA via the procedures outlined in the [Fortinet Whistleblower Policy](#).



www.fortinet.com

Copyright © 2024 Fortinet, Inc. All rights reserved. Fortinet®, FortiGate®, FortiCare® and FortiGuard®, and certain other marks are registered trademarks of Fortinet, Inc., and other Fortinet names herein may also be registered and/or common law trademarks of Fortinet. All other product or company names may be trademarks of their respective owners. Performance and other metrics contained herein were attained in internal lab tests under ideal conditions, and actual performance and other results may vary. Network variables, different network environments and other conditions may affect performance results. Nothing herein represents any binding commitment by Fortinet, and Fortinet disclaims all warranties, whether express or implied, except to the extent Fortinet enters a binding written contract, signed by Fortinet's Chief Legal Officer, with a purchaser that expressly warrants that the identified product will perform according to certain expressly-identified performance metrics and, in such event, only the specific performance metrics expressly identified in such binding written contract shall be binding on Fortinet. For absolute clarity, any such warranty will be limited to performance in the same ideal conditions as in Fortinet's internal lab tests. Fortinet disclaims in full any covenants, representations, and guarantees pursuant hereto, whether express or implied. Fortinet reserves the right to change, modify, transfer, or otherwise revise this publication without notice, and the most current version of the publication shall be applicable.