

The QuickStart FortiSOAR Service

Service Overview

Whether deploying new devices or migrating from another vendor or a legacy technology, it's crucial to ensure the right features and functionalities are enabled once you have integrated FortiSOAR into your environment. When deployed right the first time, you get the best protection with all the necessary features, meeting your strategic and time-to-value needs.

FortiSOAR QuickStart is a consulting service that helps you deploy FortiSOAR in a new environment. This service enables customers to accelerate the time-to-value of their FortiSOAR solution in their operations environment. Having completed thousands of implementations, Fortinet experts follow a structured process to ensure success. Our Professional Service experts assess your requirements and then efficiently deploy FortiSOAR while facilitating knowledge transfer and assisting in introducing the targeted FortiSOAR offering.

Business Outcomes

- Day-one threat mitigation
- Best-practice deployment
- Expert assistance
- Faster time-to-value
- Timely product adoption

Service Matrix

The following table describes the predefined deployment options:

Feature definition	Service features
FortiSOAR platform deployment	One FortiSOAR platform
Type of FortiSOAR environment	FortiSOAR trial license or FortiSOAR license in new environment
FortiSOAR use case	One use case
Source of ingestion	One source of ingestion
Indicators for extraction and enrichment	Two indicators
Actions for configuring mitigation playbooks	Two actions
Out-of-the-box dashboard configuration	One dashboard template
Out-of-the-box report configuration	One report template
Response playbook	One response playbook
Knowledge transfer	One knowledge transfer

Scope and Deliverables

Fortinet will work with you to perform the following tasks:

Review and Plan

Fortinet will review the project scope and milestones and capture all the necessary details of the proposed configuration—including the selection of out-of-the-box playbooks and connectors—and determine the timing to accommodate any change window. The final project scope will be reviewed and mutually agreed upon with you before moving to the next stage.

Design and Deploy

The FortiSOAR configuration will be prepared based on the requirements agreed upon during the planning phase. Then Fortinet will work with you to provision the new FortiSOAR product, which consists of making the FortiSOAR a primary analyst workbench, standardizing on key performance indicators, and building the response playbooks.

Test and Validate

Fortinet will test and validate the solution or device to ensure it works and performs as designed. The Fortinet team will then provide support during your go-live deployment. Minor revisions or fine-tuning can be completed if necessary.

Documentation and Knowledge Transfer

Fortinet will deliver an “as-built” document that describes key implementation elements of the deployed configuration and baseline system check results. Fortinet will then conduct a knowledge transfer session with you to familiarize your team with the new FortiSOAR environment.

Hand-off and Disengage

Fortinet then hands over all the documentation, gets signoff, and closes the project.



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