

GREAT PLACE

GREAT PEOPLE

GREAT WORK

FULTON COUNTY

STRATEGIC PLAN

2021 - 2025



**FULTON
COUNTY**



MEET THE COMMISSIONERS

ROBB PITTS, CHAIRMAN

"Fulton County's bold and comprehensive Strategic Plan shows that we are well prepared to charge into the future. As the largest county in Georgia, we are ready to continue leading by example and setting the standard for all counties around the state. I look forward to implementing this Strategic Plan to ensure we stay successful and prosperous."



LIZ HAUSMANN
District 1



BOB ELLIS
District 2



LEE MORRIS
District 3



VICE CHAIR NATALIE HALL
District 4



MARVIN S. ARRINGTON JR.
District 5



KHADIJAH ABDUR RAHMAN
District 6

CONTENTS

MISSION, VISION, AND STRATEGIC PRIORITIES
..... PAGE 03

STRATEGIC PRIORITY AREAS

Justice & Safety
..... PAGE 04

Health & Human Services
..... PAGE 07

Arts & Libraries
..... PAGE 10

Infrastructure & Economic Development
..... PAGE 13

Open and Responsible Government
..... PAGE 16

Regional Leadership
..... PAGE 19

APPENDIX

Methodology
..... PAGE 23

Strategy Team
..... PAGE 24

Responsibilities
..... PAGE 25

Organizational Chart
..... PAGE 26

Executive Team
..... PAGE 27

LETTER FROM THE BOARD OF COMMISSIONERS



In 2019, Fulton County completed its first five-year Strategic Plan, and began the development of the 2021-2025 plan. However, the outbreak of COVID-19, resulting in a global pandemic, interfered with the County's efforts to adopt the new Strategic Plan and a decision was made to postpone development of the plan to focus on the pandemic response. This allowed the County to rapidly begin rethinking service models, ramp up COVID-19 testing, make improvements to facilities to meet health and safety guidelines, improve IT infrastructure, implement a remote workforce, modify human service programs, and create a stock pile of personal protective equipment for the community. This attention on COVID-19 allowed the County to focus all efforts to meet the immediate needs of the community and manage all resources to address the needs of our citizens.

With a response plan in place, it's now time for the County to finalize the next five year strategic plan. **The Board of Commissioners developed six Strategic Priority Areas for the second strategic plan, which outlines our commitment to Justice and Safety, Health and Human Services, Arts and Libraries, Infrastructure and Economic Development, Open and Responsible Government, and Regional Leadership.** With these specific priority areas as our guiding focus areas, the staff has developed objectives to drive impact within each Strategic Priority Area and goals to measure the success of our approach. The County continues to be committed to working across all government levels and collaborating with our community partners and stakeholders to serve all residents in the County, making Fulton County great place for great people to do great work.

Fulton County is a vibrant and diverse community with a promising future that recently completed its first five-year strategic planning cycle. During that five-year cycle, the County Initiated an annual resident survey with a county-wide customer service measure. **The County established a goal of 80% and has met or exceeded that goal for the past four years.**

- Delivered on the \$275 million Library Bond program completing construction on eight new libraries and completing the renovation on another 10, and began renovation on 12, including a state of the art renovation to the iconic Central Library.
- Planned, developed and began execution on a \$500 million Infrastructure for All program to improve county facilities, public works, information technology, and wastewater treatment improvements.
- Successfully lobbied the State Legislature to create a TSPLOST and led the coordination with cities to pass the legislation through a countywide referendum which provided an estimated \$550 million for transportation improvements.
- Redesigned the Behavioral Health and Public Health service delivery models for greater alignment with state agencies and to improve the delivery of services to the community.
- Made significant improvements to the property Tax System providing greater transparency, communication, and timeliness to the tax assessment and billing and collection process.

We will continue to use the Strategic Plan as a guide when making informed decisions within the next five years. We will fund programs that align with the Strategic Plan and produce measurable results for our residents. We will continue to monitor and measure our progress against the plan and report our results through our performance management system and open government platform. This plan is a critical step in our continued path to increase the accountability and effectiveness of the Fulton County Government. We welcome your input on the delivery of this plan and the services we provide.

SINCERELY,

Robb Pitts

Chairman – At Large

Liz Hausmann

District 1

Bob Ellis

District 2

Lee Morris

District 3

Natalie Hall

Vice Chair - District 4

Marvin S. Arrington, Jr.

District 5

Khadijah Abdur-Rahman

District 6

MISSION, VISION AND STRATEGIC PRIORITY AREAS

MISSION STATEMENT

To deliver efficient, high-impact service to every resident and visitor of Fulton County.

VISION STATEMENT

Fulton County is a positive, diverse community with a thriving economy, safe neighborhoods, healthy residents, and a rich quality of life that all people can enjoy. It is served by a county government that is recognized for being innovative, effective, efficient, and trustworthy.

STRATEGIC PRIORITY AREAS

In order to accomplish our mission and work toward our vision, the Board of Commissioners organized the County's efforts into six Strategic Priority Areas that reflect the major goals of Fulton County government.

2021-2025 PRIORITY AREAS



JUSTICE & SAFETY



INFRASTRUCTURE & ECONOMIC DEVELOPMENT



HEALTH & HUMAN SERVICES



OPEN & RESPONSIBLE GOVERNMENT



ARTS & LIBRARIES



REGIONAL LEADERSHIP

JUSTICE & SAFETY

As the largest county in the state, Fulton County is committed to providing the highest level of Public Safety Services and Justice Services to its citizens.

We are committed to delivering these services through a dedicated staff, advanced technology and data informed decisions that maximize the efficiency of our operations and ensure the best citizen experience possible.



**Commissioner
Lee Morris**
Priority Area Liaison



**Commissioner
Khadijah Abdur-Rahman**
Priority Area Liaison

JUSTICE & SAFETY



“At the most basic level, we all need to feel safe and secure in our daily lives. We are a society based on the rule of law and the justice system is designed to deal with those who are charged with the commission of crimes as well as to resolve civil disputes in court rather than with violence. The Board of Commissioners works with our justice partners, many of whom are also elected officials, to provide that security to our citizens and the resolution of those disputes.”

– COMMISSIONER MORRIS

STRATEGIC OBJECTIVE

Ensure that Fulton County meets or exceeds recognized standards for Justice and Safety functions.

MEASURES:

- Achieve state processing standards for processing of felony, misdemeanor, and civil cases
- Deployment and utilization of case processing standards across the Fulton County justice system
- Achieve and maintain accreditation at the Fulton County Jail for health and safety of detainees
- Achieve targeted performance goals associated with court reopening post pandemic
- Reduce and maintain jail population at or below capacity standard



STRATEGIC OBJECTIVE

Ensure that Public Safety engages and supports the most vulnerable of our citizens.

MEASURES:

- Number of Crisis Intervention Teams (CIT) trained officers/deputies within Fulton County
- Number of Individuals who are diverted to pre-arrest and mental health programs
- Number of eligible defendants that successfully complete accountability court programs
- Percent of Juveniles under Court Supervision that are successfully discharged from supervision annually



JUSTICE & SAFETY

"We have to work together with our law enforcement brothers and sisters. But not just to lock up people. We must focus on prevention; and mentoring young people so that we reduce juvenile delinquency. Where we have to incarcerate those for wrongdoing, we should do so humanely. Building a new, high-tech jail will ensure this happens and it will bring real criminal justice reform, whereby we can focus on rehabilitation and not just punishment—that is what will reduce the repeat offender rate and thus keep everyone safe."

– COMMISSIONER ABDUR-RAHMAN

STRATEGIC OBJECTIVE

Deliver a high level of public safety services from the police, medical examiner, sheriff, marshal and animal services departments.

MEASURES:

- Maintain accreditation targets for service provided by the Public Safety agencies
- Exceeding targeted KPIs for FIB and county building safety
- Achieving turnaround and animal welfare target for Fulton County Animal Services
- Achieve targeted staffing/turnover objectives for Sheriff Department

STRATEGIC OBJECTIVE

Work effectively with governments, the private sector, nonprofits, and individual citizens to make our County more resilient to acts of terrorism, cyber attacks, pandemics, and catastrophic natural disasters.

MEASURES:

- Increase number of agencies involved in a formalized response plan for emergency incidents
- Secure commitments from the private sector to invest and participate in Fulton County's emergency response plan
- Increase public awareness of key tools necessary to respond to, evacuate, and access resources in the event of emergency incidents
- Improve public use of and access to the emergency management response system
- Timely and comprehensive tracking and reporting of critical public safety measures consistent with emergency guidelines



HEALTH & HUMAN SERVICES

Creating a healthy community depends on three factors: the adoption of healthy behaviors, the availability and quality of the healthcare services, and the physical environment in which individuals and families live, work, and play. Fulton County is committed to providing a safe space where our most vulnerable population can receive the care and community support they need. Health & Human services are critical to the vitality of its community. The County is also striving to decrease health disparity and increase health equity throughout by incorporating the “Health in All Policies” to mitigate health issues.



**Commissioner
Bob Ellis**
Priority Area Liaison



**Commissioner
Khadijah Abdur-Rahman**
Priority Area Liaison

HEALTH & HUMAN SERVICES

"Fostering a healthy community is a collaborative effort where the County establishes access to resources which allows residents to engage and thrive across the health spectrum."

– COMMISSIONER ELLIS

STRATEGIC OBJECTIVE

Prevent illness by engaging in healthier behavior.

MEASURES:

- Number of newly diagnosed STD cases per 100,000 residents
- Number of new HIV diagnoses per 100,000 residents
- Percentage of live births with low birth-weight (< 2,500 grams)
- Number of residents reporting annual cancer screenings
- Percentage of residents engaged in substance abuse treatment—opioid, drinking, vaping

STRATEGIC OBJECTIVE

Prevent health disparities by educating residents and connecting them to available resources.

MEASURES:

- Number of uninsured adults and children
- Number of children without health insurance
- Number of Fulton County residents who receive a flu vaccine
- Percentage of residents who experience food insecurity
- Number of residents with comorbidity
- Number of people who receive behavioral health services
- Improve the County's standing in the County Health Rankings and Roadmaps report



HEALTH & HUMAN SERVICES

"We will improve our quality of life. We will eliminate food deserts. We will improve access to affordable housing, and we will fight for environmental justice. Also, we will fight for Grady and our community health clinics to make sure we serve the people where they are so, as one great leader said, they can 'live until they die.'"

– COMMISSIONER ABDUR-RAHMAN

STRATEGIC OBJECTIVE

Help residents realize their educational potential through our community services and library programs.

MEASURES:

- Percentage of high school students who meet literacy requirements
- Percentage of high school students who graduate on time
- Percentage of sixth through eighth graders who meet target reading levels
- Percentage of third through fifth graders who meet target reading levels
- Percentage of students over achieving each year

STRATEGIC OBJECTIVE

Support the vulnerable residents in our social services.

MEASURES:

- Number of residents who have access to home based and community based services for seniors and people with disabilities
- Number of people who receive permanent supportive housing and support services
- Number of seniors/disabled persons aging/staying in place as a result of home repair for seniors
- Percentage change in the homeless population year to year



ARTS & LIBRARIES

Arts and Library facilities have a positive economic, social, and quality of life impact on a community. Fulton County is committed to ensuring that residents have access to a variety of quality, cultural, and educational activities.

The County currently provides programs and events throughout county libraries and facilities. As a result, these programs and events indirectly stimulate arts and culture ecosystem by funding non-profit organizations across the County.



**Commissioner
Liz Hausmann**
Priority Area Liaison



**Commissioner
Marvin S. Arrington Jr.**
Priority Area Liaison

ARTS & LIBRARIES



“Arts and Culture serve as societal glue that bonds people regardless of their differences. Arts programming and library services are lifelines to vibrant communities to help them realize their economic potential. I look forward to championing more resources for these lifelines in Fulton County communities.”

– COMMISSIONER ARRINGTON

STRATEGIC OBJECTIVE

Increase citizen and visitor engagement in arts and library services.

MEASURES:

- Number of residents that view Fulton County as a leader in Arts and Cultural services
- Per capita investment and funding levels for Arts and Cultural programs
- Per capita spending on library materials
- Percentage of our residents that reside within 10 miles of a Arts and Cultural facilities



STRATEGIC OBJECTIVE

Increase awareness of arts and culture and library services county-wide

MEASURES:

- Percentage of program participation
- Number of library visits on a per capita basis
- Number of visits to the arts and culture centers
- Number of visits or “hits” to FCAC website and social media pages
- Number of outreach and promotion activities
- Number of uses of digital library materials



ARTS & LIBRARIES

"Fulton County's robust arts community is essential to enhancing our quality of life and drives economic development, keeping our county an attractive place to live, work, and play."

– COMMISSIONER HAUSMANN

STRATEGIC OBJECTIVE

Track outcomes and customer satisfaction to ensure that we are meeting residents' expectations.

MEASURES:

- Percentage of residents satisfied with the quality of the arts and cultural services
- Percentage of residents satisfied with the quality of the library services
- Percentage of residents satisfied with the quality of the arts and culture center buildings
- Wait list times for library materials

STRATEGIC OBJECTIVE

Deliver high quality arts and culture and library services to address current community needs.

MEASURES:

- Number of community arts programs developed with partner cities
- Percentage of residents that state they are satisfied with the availability and variety of cultural services in their community
- Number of residents that feel that libraries and arts & cultural services are available and adequate in their community



INFRASTRUCTURE & ECONOMIC DEVELOPMENT

The County serves as a key connector between the business communities, education providers, job seekers, and the municipal governments that serve them. It is the County's commitment to ensure that public resources are aligned to support business growth and develop a skilled workforce. Fulton County will also be a government leader in investing in facilities and technology infrastructure that impacts the citizen experience every day.



**Commissioner
Liz Hausmann**
Priority Area Liaison



**Commissioner
Marvin S. Arrington Jr.**
Priority Area Liaison

INFRASTRUCTURE & ECONOMIC DEVELOPMENT

“Economic development is vital in Fulton County to keep our region competitive by creating new jobs, attracting new businesses, and retaining existing businesses to sustain our tax base that provides well-funded essential services for our citizens.”

– COMMISSIONER HAUSMANN

STRATEGIC OBJECTIVE

Support business in Fulton County by improving the workforce skills of the residents within the County.

MEASURES:

- Number of businesses that believe the workforce meets their business needs
- Percentage of residents that have a high school diploma or GED
- Number of residents that attend technical colleges, STEM schools, and certification programs within the County

STRATEGIC OBJECTIVE

Improve the ease of doing business within Fulton County.

MEASURES:

- Number of workforce programs aimed at increasing the skills set of Fulton County residents to attract businesses
- Number of commercial property vacancies
- Number of joint economic development events sponsored with other stakeholders
- Number of industry-specific and small business programs



"All roads that lead to economically-vibrant communities must have strong infrastructure. Economically-vibrant communities must also have paths that lead to opportunities for all people. I envision Fulton County as a place where vast economic opportunities and enhanced quality of living coexist for all residents."

– COMMISSIONER ARRINGTON

STRATEGIC OBJECTIVE

Build a customer-centric infrastructure.

MEASURES:

- Achievement of multi-year facilities infrastructure capital investments
- Completion of 5 year IT capital road map
- Execution of the "Renew the District" comprehensive road map for Fulton Industrial Boulevard and executive airport
- Implementation of approved plan with cities on the water and sewer capital improvements and capacity studies
- Achievement of best in class technology and facility customer service upgrades for public facing facilities
- Percent increase in funding for transit expansion across the County

STRATEGIC OBJECTIVE

Be the government leader in sustainable and resilient operations.

MEASURES:

- Achieve a flexible and resilient work environment
- Execute enhanced bandwidth to support future operations and scalability
- Pursue grant governmental or county funded opportunities to support objective



OPEN & RESPONSIBLE GOVERNMENT

In order to deliver on the citizen-centric priority above, Fulton County government must recruit and develop a competent, engaged workforce and maintain a collection of facilities, equipment and technology that enables high performance. In addition, the County must manage its finances wisely and develop and follow policies that promote both efficient and effective practices. Finally, the government must promote trust among its citizens by regularly reporting on its performance, conducting itself in a transparent and legal manner, and engaging with its residents in setting the direction of county government.



**Commissioner
Bob Ellis**
Priority Area Liaison



**Vice Chair
Natalie Hall**
Priority Area Liaison

OPEN & RESPONSIBLE GOVERNMENT



"County government's first and most important responsibility is to serve communities in need. As we take on that role, we need to make sure those programs operate efficiently and are responsive to the needs of our community."

– VICE CHAIR HALL

STRATEGIC OBJECTIVE

Build a diverse, engaged, inclusive, and resilient county workforce.

MEASURES:

- Overall employee engagement rating
- Number of days that employees are absent from work (excluding vacation time & FMLA)
- The turnover rate for Fulton County
- Training and employee development spend per employee
- Positions filled as a percentage of total employees



STRATEGIC OBJECTIVE

Improve the efficiency of facilities across the County.

MEASURES:

- Number of unplanned closures or operational issues
- Energy usage within Fulton County
- Water usage within Fulton County



STRATEGIC OBJECTIVE

Maintain and improve citizens and customers trust and satisfaction with county services.

MEASURES:

- Number of days to contract execution
- County-wide customer satisfaction Rating program
- Internal customer satisfaction targets
- Fulton County Bond Rating
- Operating facilities within national public health guidance
- Maintain and expand delivery of virtual services



OPEN & RESPONSIBLE GOVERNMENT

"Fulton County government must recruit and develop a competent, engaged workforce."

– COMMISSIONER ELLIS

STRATEGIC OBJECTIVE

Deliver efficient and effective county services.

Measures:

- Invoices paid within 2 weeks of department approval
- Compliance with prompt payment standard
- Percentage of employees trained
- End-of-Year reserve as a percentage that meets current policy
- Percentage of internal audit findings that are resolved in a year
- Percentage of bills and fines collected within the established time frames
- Percentage of end point devices older than 5 years

STRATEGIC OBJECTIVE

Improve the trust in county operations and services by providing open information and data.

Measures:

- Increase the level of citizen engagement through digital platforms, including social media, websites and other tools
- Average number of days to complete an open records request
- Number of web based applications that provide online self-service for customers
- Increase the amount of data available

STRATEGIC OBJECTIVE

Ensure fair, convenient, open and accurate election services.

Measures:

- Average wait times on Election Day
- Voters per Ballot Marking Devices at polling locations meet or exceed state standards
- Absentee application & ballot processing complies with state standards
- Increase percentage of early voting
- Maintain general health, safety, and security of voters
- Polling locations are staffed with qualified, competent poll workers
- Average poll worker satisfaction rating related to training, supply, availability, clarity of process, and other key operational areas
- Number of legal actions per election cycle



REGIONAL LEADERSHIP

Strategic leadership is needed to achieve goals, drive performance, and align short-term action with long-term directions within the County and the region. One of the key challenges facing county leadership is getting citizens, civic leaders, and front line staff moving in the same direction together, so the County has decided to increase its efforts in the area of Regional Leadership by focusing on the following key principles:

Leading Change: Regional leadership will help to foresee and drive strategies that reduce the complexities and new tensions that come with change.

Shaping Culture: Regional leadership will influence the culture and perception of the County and allow leadership to support the strategies that increase the delivery of services in an effective manner.

Leveraging Differences: Regional leadership will allow the County to proactively address conflicting priorities and balance short-term and long-term pressure in order to reach successful conclusions that benefit the residents and business in the County.

Breaking Boundaries/Silos: Regional leadership will facilitate a view of the complicated interdependencies in trying to provide services between the Cities, Counties, State, and other agencies that serve our residents to ensure proper communications are happening accordingly.



**Commissioner
Lee Morris**
Priority Area Liaison



**Vice Chair
Natalie Hall**
Priority Area Liaison

REGIONAL LEADERSHIP

“Most of our pressing issues are not confined within the boundaries of any single jurisdiction. We will only improve outcomes for so many of those pressing issues through successful relationships and partnerships with nonprofits, private entities, and other governments throughout our region.”

– COMMISSIONER MORRIS

“As part of an elected body that represents more than one million constituents in the state’s most populous county, it is important for us to assume the role of a regional leader. The County continues to assume that role in so many areas as we face new challenges in the 21st century.”

– VICE CHAIR HALL

KEY INITIATIVES

HIV

Work jointly with Cobb, Gwinnett, DeKalb, Clayton, and the State of Georgia to establish a plan for eliminating HIV by 2030.

Food Insecurity

Work with community partners to expand food insecurity efforts and identify areas of need.

Homelessness

Establish partnerships to evaluate assessment centers, increase housing beds, and establish a coordinated intake and entry operation.

Data Sharing

Create a pilot with cities within the County that allows for the sharing of data between jurisdictions.

Transportation

Drive transportation improvements with road/bridge enhancements and transit expansion.

Housing

Coordinate efforts to deliver access to affordable housing with equitable homeownership rights.

APPENDIX

HOW WAS THE PLAN DEVELOPED?

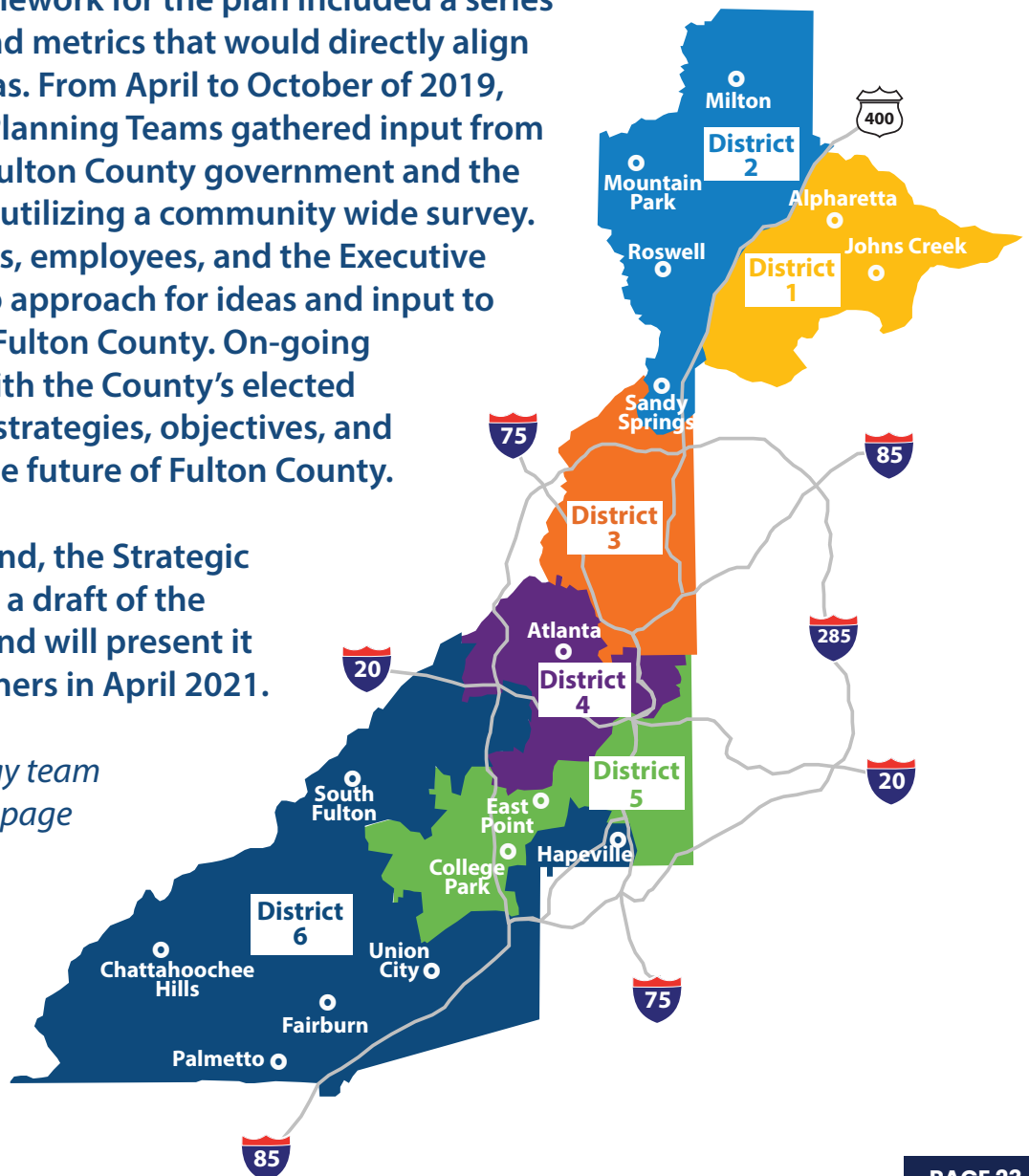
METHODOLOGIES

In March of 2019, the County's executive team and Board of Commissioners developed the County's updated Mission and Vision statements and the Strategic Priority Areas through a series of conversations in which the Commissioners reflected on the input they regularly receive from their constituents. On April 10, 2019 the Board officially adopted Strategic Priority Areas which served as countywide goals.

Thereafter, Strategic Planning Teams, one for each priority area, were put in place, and those teams prepared to develop and execute a framework for drafting the Strategic Plan. The framework for the plan included a series of strategies, objectives, and metrics that would directly align under the new priority areas. From April to October of 2019, members of the Strategic Planning Teams gathered input from employees of all levels of Fulton County government and the residents of Fulton County utilizing a community wide survey. The input from constituents, employees, and the Executive staff provided a bottom-up approach for ideas and input to have buy-in at all levels of Fulton County. On-going meetings were also held with the County's elected officials to ensure that the strategies, objectives, and metrics were in line with the future of Fulton County.

With this information in hand, the Strategic Planning Teams developed a draft of the 2021-2025 Strategic Plan and will present it to the Board of Commissioners in April 2021.

A special thank you to strategy team members named on the next page who went above and beyond demands and commitments of their everyday workload responsibilities to develop the strategic plan for our residents.



JUSTICE & SAFETY	HEALTH & HUMAN SERVICES	ARTS & LIBRARIES	INFRASTRUCTURE & ECONOMIC DEVELOPMENT	OPEN & RESPONSIBLE GOVERNMENT	REGIONAL LEADERSHIP
------------------	-------------------------	------------------	---------------------------------------	-------------------------------	---------------------

PRIORITY AREA LIAISONS

STRATEGY TEAMS

<p>Commissioner Morris</p> <p>Commissioner Abdur-Rahman</p> <ul style="list-style-type: none"> Kimberly Alexander Bryan Black Ronald Burgess Julie Captain Kimberly Carey Cierra Cavor Curtis Clark Roberta Cooper Jessica Corbitt John Cross John A. Cross Chyvaun Ferguson Cat Hofmann Chris Sweigart David Summerlin Reiko Ward William Yates Coy Johnson Kenya Johnson Sonya Jones Matthew Kallmyer Barbara Koll Nichole Milton Nicholas Mulcare Lynne Nelson Thomas O’Conner Tiffany Russell Latisha Schofield Derrick Singleton Karen Sullivan 	<p>Commissioner Abdur Rahman</p> <p>Commissioner Ellis</p> <ul style="list-style-type: none"> Samir Abdullah Brigitte Bailey Kim Benjamin Darryl Carver Jeff Cheek Felicia Church Jessica Corbitt LaTrina Foster Takisha Golden Lisa Goodin Cordell Rhymer Gayle Holloman Sabrina Hudson Ann Isaac Alexis Leonard Jocelyn McKenzie Brazos Price Monica Robinson Pamela Roshell Angala Simmons Duane White Mike Rowicki 	<p>Commissioner Hausmann</p> <p>Commissioner Arrington</p> <ul style="list-style-type: none"> Samir Abdullah Kim Benjamin LaKeshia Brackett Darryl Carver Jessica Corbitt Gayle Holloman Sabrina Hudson Ann Isaac Nancy Livengood Gabriel Morley Brazos Price Pamela Roshell Anthony Spencer Delando Stocker Duane White 	<p>Commissioner Hausmann</p> <p>Commissioner Arrington</p> <ul style="list-style-type: none"> Samir Abdullah Nick Ammons Corlette Banks LaKeshia Brackett Dawn Butler Jessica Corbitt Jay Harrison Gayle Holloman Ed Johnson Monica Jones Nicole Keaton-Hart Ellis Kirby DaTonya Lewis Nancy Livengood Gabriel Morley Mike Rowicki Cordell Rhymer Kenneth Hermon Lawanda Neely Brazos Price Anthony Spencer Hugh Stewart Delando Stocker Gregory Thomas 	<p>Commissioner Ellis</p> <p>Vice Chair Hall</p> <ul style="list-style-type: none"> Brigitte Bailey Kimberly Alexander Mario Avery Sharon Baines Corlette Banks LaKeshia Brackett Chyvaun Ferguson Alana Gillespie Tonya Grier Jesse Harris Donna Jenkins Monica Jones Stacy Jones Arielle Lee Cordell Rhymer Derek McKay Gregory Thomas Anthony Spencer Gabriel Morley Kenneth Hermon Michael Shoates Dewayne Pinkney Tracee Shields Cheryl Ringer Katrina Terrell Ebony McNeil Glenn Melendez Jessica Corbitt Mike Rowicki 	<p>Commissioner Morris</p> <p>Vice Chair Hall</p> <ul style="list-style-type: none"> Dick Anderson Sharon Whitmore Anna Roach Angala Simmons Samir Abdullahi Cheryl Ringer Amber Tilghman Brazos Price Derek McKay Matthew Kallmyer Kimberly Alexander Matthew Buff Matt Sandgren Mia Redd DaTonya Lewis Kenneth Hermon Cat Hofmann David Clark Robert Frady LaTrina Foster Jessica Corbitt Gabriel Morley Delando Stocker Gayle Holloman Cordell Rhymer William Yates Katrina Terrell Michael Shoates Darryl Carver Chris Sweigart Latisha Schofield LaWanda Onley Lisa Goodin John A. Cross Monica Robinson Nancy Livengood Dwight Robinson Alana Gillespie Dewayne Pinkney Randy Beck Glenn Melendez Jeff Cheek Jocelyn McKenzie Fred Hoffman Calvin Brock Coretta Bell
--	--	---	---	---	--

THANK YOU STRATEGIC PLANNING TEAMS

FULTON COUNTY RESPONSIBILITIES

Fulton County is a county-wide service provider to all residents and the local service provider to residents in the unincorporated areas. The table below lists many of the services Fulton County currently provides.

County-wide Services

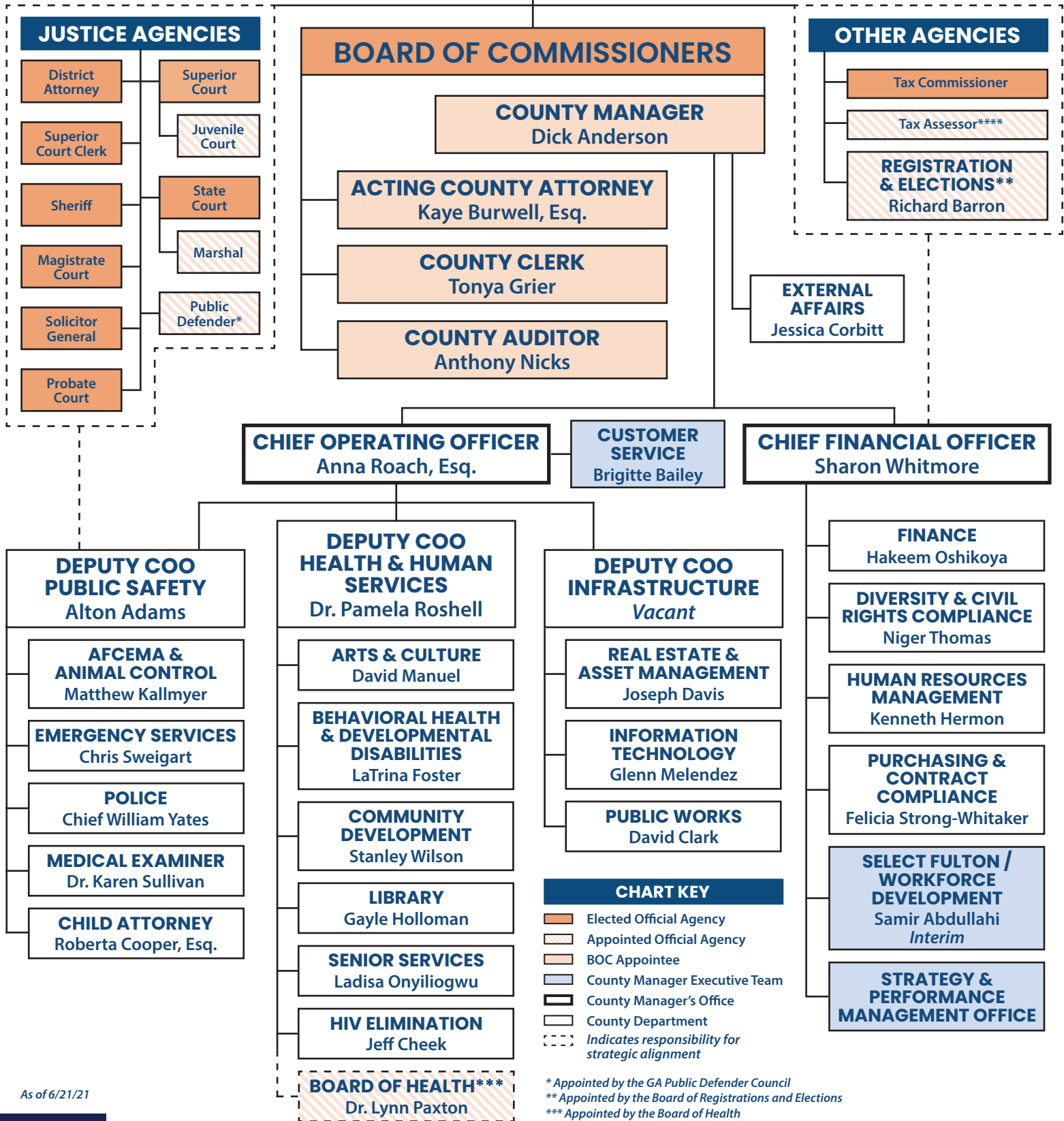
- Animal care and control
- Arts and cultural events and programs
- Behavioral Health
- Public Health
- Development Authority and Economic
- Development coordination
- Economic Development
- Elections
- Emergency Services
- Employment and job training for youth and adults
- Fulton County Executive Airport
- Grady
- Human services for children, youth and families, seniors, individuals with developmental disabilities and veterans and their families
- Jail
- Juvenile Court
- Legal records for property and marriage
- Library services
- Licensing – vehicle, vessel, marriage, and taxicab
- Medical Examiner Services
- Police services (building security)
- Probate Court
- Property tax assessment and relief; collection and distribution to taxing district's prosecution of felonies
- Public defense for individuals accused of felony crimes
- Public health, including disease control/prevention
- Public health clinics
- Public records
- Specialized courts – mental health, drug, and family
- Superior, State and Magistrate Courts
- Water and wastewater treatment (*Water in North Fulton only excluding Sandy Springs. Unincorporated South Fulton and Sandy Springs receive water services from the City of Atlanta)
- DFACS
- Sheriff services

Unincorporated Services

- Fire inspections
- Fire and Rescue
- Local land use, planning, and zoning
- Police
- Solid waste management
- Transportation

APPENDIX: ORGANIZATIONAL CHART

CITIZENS OF FULTON COUNTY



APPENDIX: COUNTY EXECUTIVES



RICHARD ANDERSON
County Manager



KAY BURWELL
Interim County Attorney



ANTHONY NICKS
County Auditor



TONYA GRIER
County Clerk



ANNA ROACH
Chief Operating Officer



SHARON WHITMORE
Chief Financial Officer



ALTON ADAMS
Deputy COO Public Safety



KENNETH HERMON
Chief Human Resources Officer



PAMELA ROSHELL
*Deputy COO
Health and Human Services*



HAKEEM OSHIKOYA
Director of Finance

In order to explore more information and data about Fulton, please visit the Fulton County Open Government Portal at:

fultoncountyga.gov/inside-fulton-county/open-government



**CARES ACT
FUNDING**

READ MORE >



**AUDIT
REPORTS**

READ MORE >



**OPEN RECORDS
REQUESTS**

READ MORE >



**OPEN
CHECKBOOK
PLATFORM**

READ MORE >



**OPEN BUDGET
PLATFORM**

READ MORE >



**PERFORMANCE
REPORTING**

READ MORE >



**COUNTY
OPERATING
BUDGET**

READ MORE >



**TSPLOST
PROJECTS**

READ MORE >



**INFRA-
STRUCTURE
PROJECTS**

READ MORE >

FULTON COUNTY OFFICE OF COUNTY MANAGER

141 Pryor Street S.W.

Suite 10061

Atlanta, GA 30303