

16 July 2019

Dear Mr. Aaron,

I am writing to personally commend you for reporting the issue you identified regarding the SAP Concur travel application.

With your help, we worked with the vendor to mitigate the issue in the application. In keeping with our commitment to transparency, this information has been recorded in an [incident log](#) published on our website. In addition, this letter will be published on our [correspondence page](#).

I encourage you and others to responsibly report any issues you encounter in our systems/services, along with related information to help us remediate the concern, by emailing [vulnerability@icann.org](mailto:vulnerability@icann.org).

With sincere appreciation,



Göran Marby  
President and Chief Executive Officer  
Internet Corporation for Assigned Names and Numbers (ICANN)