



10 July 2018

TRANSMITTED VIA ELECTRONIC MAIL, FACSIMILE, AND COURIER

RE: NOTICE OF BREACH OF REGISTRAR ACCREDITATION AGREEMENT

Youzhi Wang
Ten Network Technology Limited (IANA #3760)
Rm.2701, the Bank Center, No. 189 Xiahe Road,
Xiamen, Fujian,
China

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Dear Youzhi Wang,

Please be advised that as of 10 July 2018, Ten Network Technology Limited ("Ten Network Technology") is in breach of its 2013 Registrar Accreditation Agreement with the Internet Corporation for Assigned Names and Numbers ("ICANN") dated 13 September 2017 ("RAA"). This breach results from:

1. Ten Network Technology's failure to escrow gTLD registration data, as required by Section 3.6 of the RAA.

Please refer to the attachment for details regarding this breach.

In addition, Ten Network Technology has been deemed noncompliant in the following areas:

1. Ten Network Technology's failure to provide an interactive webpage and a port 43 Whois service providing free public query-based access to up-to-date data concerning all active registered names sponsored by Ten Network Technology for each top-level domain ("TLD") in which it is accredited, as required by Section 3.3.1 of the RAA;
2. Ten Network Technology's failure to publish on its website(s) and/or provide a link on its website to the Registrants' Benefits and Responsibilities Specification, as required by Section 3.7.10 of the RAA;
3. Ten Network Technology's failure to provide and maintain accurate and current information as specified in the Registrar Information Specification ("RIS") and to notify ICANN within five days of any changes to such information, as required by Section 3.17 of the RAA;

4. Ten Network Technology's failure to publish an email address to receive abuse reports on the home page of Ten Network Technology's website, as required by Section 3.18.1 of the RAA; and
5. Ten Network Technology's failure to publish on its website a description of Ten Network Technology's procedures for the receipt, handling and tracking of abuse reports, as required by Section 3.18.3 of the RAA.

Additional Concerns

Due to the failure to provide Whois services, ICANN is unable to determine Ten Network Technology's compliance with the Whois format requirements of Section 1.4 of the Registration Data Directory Service (Whois) Specification of the RAA ("Whois Specification"), the Advisory: Clarifications to the Registry and Registrar Requirements for WHOIS (port 43) and Web-Based Directory Services ("Clarifications") or the Additional Whois Information Policy ("AWIP"), which require registrars to display Whois data in the specified formats.

Ten Network Technology notified ICANN during the processing of this matter that its contact information is out of date.

ICANN requests that Ten Network Technology cure these breaches by 31 July 2018, 21 days from the date of this letter, by taking the following actions:

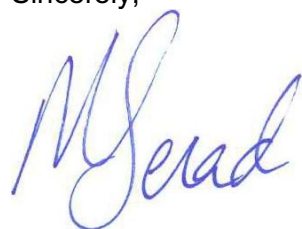
1. Deposit gTLD registration data on a weekly basis to an approved escrow agent and ensure that the deposits meet the required specifications;
2. Provide an interactive webpage and a port 43 Whois service providing free public query-based access to up-to-date data concerning all active registered names sponsored by Ten Network Technology for each TLD in which it is accredited;
3. Upon completing the action requested in item #2 above, demonstrate compliance with the Whois format requirements by displaying domain name data in the specified response format, as required by Section 1.4 of the Whois Specification, Clarifications and AWIP;
4. Publish on Ten Network Technology's website(s) and/or provide a link on its website to the Registrants' Benefits and Responsibilities Specification;
5. Provide ICANN with accurate and current contact information in the RIS form, as required by Section 3.17 of the RAA;
6. Publish an email address to receive abuse reports on the home page of Ten Network Technology's website;
7. Publish a description of Ten Network Technology's procedures for the receipt, handling and tracking of abuse reports on Ten Network Technology's website; and

8. Provide ICANN with the corrective and preventative action(s) that Ten Network Technology will take, with implementation date(s), to ensure:
 - a. Ten Network Technology's contact information is timely updated, including in ICANN's RADAR system and the RIS form, as applicable; and
 - b. timely and complete response to ICANN Contractual Compliance matters.

If Ten Network Technology fails to timely cure the breaches and provide the information requested by 31 July 2018, ICANN may commence the RAA termination process.

If you have questions or require assistance, please contact Jennifer Scott at jennifer.scott@icann.org.

Sincerely,



Maguy Serad
Vice President
Contractual Compliance

Cc: John O. Jeffrey, General Counsel and Secretary

ATTACHMENT

Failure to escrow gTLD registration data

Section 3.6 of the RAA requires registrars to submit an electronic copy of the data described in Sections 3.4.1.2 through 3.4.1.5 of the RAA to ICANN or, at the registrar's expense, to a reputable escrow agent mutually approved by the registrar and ICANN. Registrars shall submit the data on a schedule, under the terms, and in a format specified by ICANN. Ten Network Technology's failure to deposit gTLD registration data with an approved escrow agent under the required schedule and terms is a breach of Section 3.6 of the RAA.

Failure to provide an interactive webpage and port 43 Whois service

Section 3.3.1 of the RAA requires registrars to provide an interactive webpage and a port 43 Whois service providing free public query-based access to up-to-date data concerning all active registered names sponsored by the registrar. Ten Network Technology's failure to provide an interactive webpage and port 43 Whois service is a breach of Section 3.3.1 of the RAA.

Failure to publish on Ten Network Technology's website(s) and/or provide a link to the Registrants' Benefits and Responsibilities Specification

Section 3.7.10 of the RAA requires registrars to publish on its website(s) and/or provide a link on its website to the Registrants' Benefits and Responsibilities Specification attached to the RAA. Ten Network Technology's failure to publish on its website or provide a link on its website to the Registrants' Benefits and Responsibilities Specification is a breach of Section 3.7.10 of the RAA.

Failure to provide and maintain required contact information

Section 3.17 of the RAA requires registrars to maintain and provide to ICANN the information specified in the RIS. Ten Network Technology's failure to provide to ICANN and maintain accurate and current information as specified in the RIS, including its primary contact information, is a breach of Section 3.17 of the RAA.

Failure to publish an email address to receive reports of abuse

Section 3.18.1 of the RAA requires registrars to publish on the home page of their website an email address to receive abuse reports. Ten Network Technology's failure to publish an email address on the home page of its website to receive abuse reports is a breach of Section 3.18.1 of the RAA.

Failure to publish a description of procedures for receipt, handling and tracking of abuse reports

Section 3.18.3 of the RAA requires registrars to publish on their website a description of their procedures for the receipt, handling and tracking of abuse reports. Ten Network Technology's

failure to publish a description of its procedures for the receipt, handling and tracking of abuse reports on its website is a breach of Section 3.18.3 of the RAA.

Chronology:

Date of Notice	Deadline for Response	Details
2-Apr-2018 1-May-2018 24-May-2018	N/A	ICANN sent detailed operational notices to Registrar regarding data escrow obligations.
5-Jun-2018	N/A	Registrar's noncompliance with data escrow obligations was referred to ICANN Contractual Compliance.
12-Jun-2018	19-Jun-2018	ICANN sent 1st compliance notice via email to irisa@10.com . No response received from Registrar.
21-Jun-2018	28-Jun-2018	ICANN sent 2nd compliance notice via email to irisa@10.com and hy10@10.com . No response received from Registrar.
26-Jun-2018	N/A	ICANN called Primary Contact at +86 13215923780 and provided Primary Contact with complaint details.
2-Jul-2018	9-Jul-2018	ICANN sent 3rd compliance notice via email to irisa@10.com and hy10@10.com .
3-Jul-2018	N/A	ICANN called Primary Contact at +86 13215923780 and provided Primary Contact with complaint details.
4-Jul-2018	N/A	Email from Registrar (irisa@10.com) insufficient to demonstrate compliance.
4-Jul-2018	N/A	ICANN sent 3rd compliance notice via fax to +86 0592 2080368. Fax unsuccessful.
4-Jul-2018	9-Jul-2018	ICANN sent follow-up compliance notice via email to irisa@10.com and hy10@10.com .
5-Jul-2018	N/A	Emails from Registrar (irisa@10.com) insufficient to demonstrate compliance.
5-Jul-2018	9-Jul-2018	ICANN sent follow-up compliance notice via email to irisa@10.com and hy10@10.com . No response received from Registrar.
9-Jul-2018	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
10-Jul-2018	N/A	To date, the Registrar has not responded to ICANN with the requested information and documentation and the issue remains unresolved.