



The Internet Corporation for Assigned Names and Numbers

21 November 2016

TRANSMITTED VIA ELECTRONIC MAIL, FACSIMILE, AND COURIER

Vincent Hamm
Web Business, LLC (IANA #966)
7836 Lone Pine Drive
Golden CO 80403
United States

Email: vhamm@aimhigh.net
Fax: +1 801 306 7977

RE: NOTICE OF BREACH OF REGISTRAR ACCREDITATION AGREEMENT

Dear Vincent Hamm,

Please be advised that as of 21 November 2016, Web Business, LLC (“Web Business”) is in breach of its Registrar Accreditation Agreement (“RAA”) with the Internet Corporation for Assigned Names and Numbers (“ICANN”) dated 30 September 2014 (“RAA”). This breach results from:

1. Web Business’ failure to timely pay past due accreditation fees, as required by Section 3.9 of the RAA.

Please refer to the attachment for details regarding these breaches.

In addition, Web Business has been deemed noncompliant in the following areas:

1. Web Business’ failure to escrow gTLD registration data, as required by Section 3.6 of the RAA;
2. Web Business’ failure to provide domain name data in the specified response format, as required by Section 1.4 of the Registration Data Directory Service (Whois) Specification of the RAA (“Whois Specification”);

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3. Web Business' failure to clearly display on Web Business' website, and include a link in its registration agreement to its renewal fees, post-expiration renewal fees (if different) and redemption/restore fees, as required by Section 4.1 of the Expired Registration Recovery Policy ("ERRP");
4. Web Business' failure to publish the full name and position of all officers of the registrar on Web Business' website, as required by Section 3.17 of the RAA and Section 17 of the Registrar Information Specification ("RIS") of the RAA;
5. Web Business' failure to publish an email address to receive abuse reports on the home page of Web Business' website, as required by Section 3.18.1 of the RAA;
6. Web Business' failure to publish on its website a description of Web Business' procedures for the receipt, handling and tracking of abuse reports, as required by Section 3.18.3 of the RAA; and
7. Web Business' failure to prohibit sublicense use of the ICANN logo to any other party, as required by the Logo License Specification of the RAA.

ICANN requests that Web Business cure these breaches by 12 December 2016, 21 days from the date of this letter, by taking the following actions:

1. Deposit gTLD registration data on a weekly basis to an approved escrow agent and ensure that the deposits meet the required specifications;
2. Pay all past and currently due accreditation fees;
3. Display domain name data in the specified response format, as required by Section 1.4 of the Whois Specification;
4. Clearly display a link to renewal fees, post-expiration renewal fees (if different) and redemption/restore fees on Web Business' website and provide a link to the renewal fees, post-expiration renewal fees (if different) and redemption/restore fees in Web Business' registration agreement;
5. Publish on Web Business' website the full name and position of all officers of Web Business;



6. Publish an email address to receive abuse reports on the home page of Web Business' website;
7. Publish a description of Web Business' procedures for the receipt, handling and tracking of abuse reports on Web Business' website;
8. Display the ICANN logo on Web Business' website in accordance with the Logo License Specification of the RAA by removing all reference to parties that are not ICANN-accredited registrars from websites where the logo appears, or remove the ICANN logo from Web Business' website(s); and
9. Provide ICANN with corrective and preventative action(s), including implementation date(s), to ensure that Web Business will timely respond to ICANN compliance matters.

If Web Business fails to timely cure the breaches and provide the information requested by 12 December 2016, ICANN may commence the RAA termination process.

If you have questions or require assistance, please contact Jennifer Scott at jennifer.scott@icann.org.

Sincerely,

A handwritten signature in blue ink, appearing to read "Maguy Serad".

Maguy Serad
Vice President
Contractual Compliance

Cc: John O. Jeffrey, General Counsel and Secretary



ATTACHMENT

Failure to pay accreditation fees

Section 3.9 of the RAA requires registrars to timely pay accreditation fees to ICANN, consisting of yearly and variable fees. Web Business owes ICANN past due accreditation fees, in breach of Section 3.9 of the RAA. Web Business additionally owes currently due accreditation fees, due 30 November 2016.

Failure to escrow gTLD registration data

Section 3.6 of the RAA requires registrars to submit an electronic copy of the data described in Sections 3.4.1.2 through 3.4.1.5 of the RAA to ICANN, or at the registrar's expense, to a reputable escrow agent mutually approved by the registrar and ICANN. Registrars shall submit the data on a schedule, under the terms, and in a format specified by ICANN. Web Business' failure to deposit gTLD registration data with an approved escrow agent under the required schedule and terms is a breach of Section 3.6 of the RAA.

Failure to display required Whois format

Section 1.4 of the Whois Specification of the RAA requires registrars to display domain name data in a specified format for Whois query responses. The format of responses shall contain all the elements and follow a semi-free text format outlined in Section 1.4 of the Whois Specification. Web Business' failure to display Whois data in the specified format is a breach of Section 1.4 of the Whois Specification of the RAA.

Failure to provide a link to renewal fees, post-expiration renewal fees (if different) and redemption/restore fees on registrar's website and in registrar's registration agreement

Section 4.1 of the ERRP requires registrars to make their renewal fees, post-expiration renewal fees (if different) and redemption/restore fees reasonably available to Registered Name Holders (RNHs) and prospective RNHs at the time of registration of a gTLD name. At a minimum, these fees must be clearly displayed on the registrar's website and a link to these fees must be included in the registrar's registration agreement. Web Business' failure to clearly display on its website and provide a link in its registration agreement to its renewal fees, post-expiration renewal fees (if different) and redemption/restore fees is a breach of Section 4.1 of the ERRP.

Failure to publish the full name and position of all officers on registrar’s website

Section 3.17 of the RAA requires registrars to maintain and provide to ICANN the information specified in the RIS. In addition, registrars must publish on each website through which it provides or offers registrar services, the information specified in the RIS as requiring publication. Web Business’ failure to publish the full name and position of its officers on its website is a breach of Section 3.17 of the RAA and Section 17 of the RIS.

Failure to publish an email address to receive reports of abuse

Section 3.18.1 of the RAA requires registrars to publish on the home page of their website an email address to receive abuse reports. Web Business’ failure to publish an email address on the home page of its website to receive abuse reports is a breach of Section 3.18.1 of the RAA.

Failure to publish a description of procedures for receipt, handling and tracking of abuse reports

Section 3.18.3 of the RAA requires registrars to publish on their website a description of their procedures for the receipt, handling and tracking of abuse reports. Web Business’ failure to publish a description of its procedures for the receipt, handling and tracking of abuse reports on its website is a breach of Section 3.18.3 of the RAA.

Failure to comply with Logo License Specification

The Logo License Specification of the RAA prohibits registrars from sublicensing any of their rights under the Logo License Specification to any other person or entity (including any of the registrar’s resellers) without the prior written approval of ICANN. Web Business’ use of the ICANN-Accredited Registrar logo on website(s) that refer to other such entities without ICANN approval is a breach of the Logo License Specification of the RAA.

Chronology:

Date of Notice	Deadline for Response	Details
18-Jul-2016 15-Aug-2016 13-Sep-2016	N/A	ICANN sent detailed customer statements to Web Business, LLC regarding past due accreditation fees.
20-Oct-2016	27-Oct-2016	ICANN sent 1st compliance notice via email to support@webbusiness.biz and vhamm@aimhigh.net . No response received from Registrar.



Date of Notice	Deadline for Response	Details
28-Oct-2016	4-Nov-2016	ICANN sent 2nd compliance notice via email to support@webbusiness.biz . No response received from Registrar.
1-Nov-2016	N/A	ICANN called Primary Contact at +1 303 271 1288. ICANN left voicemail with complaint details.
7-Nov-2016	14-Nov-2016	ICANN sent 3rd compliance notice via email to support@webbusiness.biz and vhamm@aimhigh.net . No response received from Registrar.
7-Nov-2016	N/A	ICANN sent 3rd compliance notice via fax to +1 801 306 7977. Fax successful.
10-Nov-2016	N/A	ICANN called Primary Contact at +1 303 271 1288. ICANN left voicemail with complaint details.
18-Nov-2016	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
21-Nov-2016	N/A	To date, the Registrar has not responded to ICANN with the requested information or made payment and the issue remains unresolved.