



The Internet Corporation for Assigned Names and Numbers

12 January 2017

TRANSMITTED VIA ELECTRONIC MAIL, FACSIMILE, AND COURIER

Mariane Corazza
Oi Internet S/A (IANA #1380)
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Sao Paulo SP 04711-904
Brazil

Email: marian.corazza@oi.net.br
Fax: +55 11 3139 5200

RE: NOTICE OF TERMINATION OF ACCREDITATION AGREEMENT

Dear Mariane Corazza,

Please be advised that as of 12 January 2017, Oi Internet S/A's ("Oi Internet") Registrar Accreditation Agreement ("RAA") with the Internet Corporation for Assigned Names and Numbers ("ICANN") dated 1 August 2012 ("RAA") is terminated pursuant to Section 5.3.4 of the RAA. The termination shall become effective 10 February 2017, 29 calendar days from the date of this notice.

The termination is due to Oi Internet's failure to timely cure the breaches by as set forth in ICANN's notice of breach of RAA dated 19 August 2016. As of 12 January 2017, the following breaches remain:

1. Oi Internet's failure to take reasonable steps to investigate and correct claimed Whois inaccuracies regarding the domain name <tendasecoberturas.com>, as required by Section 3.7.8 of the RAA;
2. Oi Internet's failure to maintain and make available to ICANN registration data and records relating to dealings with the Registered Name Holder ("RNH") of the domain name <tendasecoberturas.com>, as required by Sections 3.4.2 and 3.4.3 of the RAA;
3. Oi Internet's failure to provide an interactive webpage and a port 43 Whois service providing free public query-based access to up-to-date data concerning all active

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registered names sponsored by Oi Internet for each top-level domain (“TLD”) in which it is accredited, as required by Section 3.3.1 of the RAA; and

4. Oi Internet’s failure to provide a description on Oi Internet’s website and/or in its registration agreement of the methods used to deliver pre- and post-expiration notifications, as required by Section 4.2 of the Expired Registration Recovery Policy (“ERRP”).

Please see the chronology below for additional details.

Oi Internet is further advised that the logo license granted in the Logo License Appendix to the RAA is revoked as of 10 February 2017. Please remove all ICANN trademarks, name and logo from Oi Internet’s website and business materials that have been licensed to Oi Internet under the terms of that Appendix by 10 February 2017.

Domain Name Transition Process

To protect domain name registrants, ICANN will commence the domain name transition process and will solicit bids for a qualified ICANN-accredited registrar to manage the domain names currently managed by Oi Internet.

ICANN will follow the [De-Accredited Registrar Transition Procedure](#) (“Procedure”). Consistent with the Procedure, please designate a bulk transfer recipient by 19 January 2017 and inform ICANN’s Registrar Liaison Team at RegTransition@icann.org.

ICANN reserves all its rights under the RAA. Please note the rights and obligations required to have effect after the expiration of the RAA, including but not limited to Sections 3.4 Retention of Registered Name Holder and Registration Data, 3.9 Accreditation Fees, 5.6 Resolution of Disputes Under this Agreement, and 5.7 Limitations on Monetary Remedies for Violations of this Agreement.

Oi Internet has past due accreditation fees. These fees are required to be paid to ICANN by Section 3.9 of the RAA. Please immediately submit payment to ICANN accounting.



Mariane Corazza
Oi Internet S/A

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If you have questions or require assistance, please contact Jennifer Scott at jennifer.scott@icann.org.

Sincerely,

A handwritten signature in blue ink, appearing to read "M Serad". The signature is fluid and cursive, with the first letter "M" being particularly large and stylized.

Maguy Serad
Vice President
Contractual Compliance

Cc: John O. Jeffrey, General Counsel and Secretary

Chronology:

Date of Notice	Deadline for Response	Details
29-Jun-2016	20-Jul-2016	ICANN sent 1st compliance notice via email to PP-OiInternetEmpresarial@oi.net.br and fabio.ferragi@oi.net.br . No response received from Registrar.
27-Jul-2016	3-Aug-2016	ICANN sent 2nd compliance notice via email to PP-OiInternetEmpresarial@oi.net.br and fabio.ferragi@oi.net.br . No response received from Registrar.
1-Aug-2016	8-Aug-2016	ICANN re-sent 2nd compliance notice via email to PP-OiInternetEmpresarial@oi.net.br and fabio.ferragi@oi.net.br . No response received from Registrar.
2-Aug-2016	N/A	ICANN called Primary Contact at +55 11 3065 9763. No answer and no ability to leave a message. ICANN spoke with Primary Contact at mobile number [NUMBER REDACTED] and provided complaint details.
2-Aug-2016	8-Aug-2016	ICANN re-sent 2nd compliance notice via email to PP-OiInternetEmpresarial@oi.net.br , fabio.ferragi@oi.net.br and joao.coelho@oi.net.br . No response received from Registrar.
10-Aug-2016	17-Aug-2016	ICANN sent 3rd compliance notice via email to PP-OiInternetEmpresarial@oi.net.br and fabio.ferragi@oi.net.br . No response received from Registrar.
10-Aug-2016	N/A	ICANN sent 3rd compliance notice via fax to +55 11 3065 9956. Fax unsuccessful.
15-Aug-2016	N/A	ICANN called Primary Contact at +55 11 3065 9763 and at mobile number [NUMBER REDACTED]. No answer and no ability to leave a message. ICANN called Registrar Representative at +55 11 3065 9000 and at mobile number [NUMBER REDACTED]. No answer and no ability to leave a message.

Date of Notice	Deadline for Response	Details
19-Aug-2016	N/A	ICANN called Primary Contact at +55 11 3139 9697. No answer and no ability to leave a message. ICANN spoke with Primary Contact at mobile number [NUMBER REDACTED]. Call disconnected. ICANN called Primary Contact at mobile number [NUMBER REDACTED]. No answer and provided complaint details via voicemail.
19-Aug-2016	N/A	ICANN conducted compliance check to determine other areas of compliance.
19-Aug-2016	9-Sep-2016	ICANN issues Notice of Breach to Registrar.
19-Aug-2016	N/A	ICANN sent Notice of Breach via fax to +55 11 3065 9956 and +55 11 3065 9705. Faxes unsuccessful.
19-Aug-2016	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery successful.
19-Aug-2016	N/A	Email from Registrar (mariane.corazza@oi.net.br) insufficient to demonstrate compliance.
22-Aug-2016	9-Sep-2016	ICANN sent follow-up notice via email to mariane.corazza@oi.net.br .
23-Aug-2016	N/A	Email from Registrar (mariane.corazza@oi.net.br) insufficient to demonstrate compliance.
24-Aug-2016	9-Sep-2016	ICANN sent follow-up notice via email to mariane.corazza@oi.net.br . No response received from Registrar.
2-Sep-2016	9-Sep-2016	ICANN sent reminder notice via email to (mariane.corazza@oi.net.br).
8-Sep-2016	N/A	Email from Registrar (mariane.corazza@oi.net.br) insufficient to demonstrate compliance.
8-Sep-2016	9-Sep-2016	ICANN sent follow-up notice via email to mariane.corazza@oi.net.br and renata.palmero@oi.net.br .
9-Sep-2016	N/A	Email from Registrar (mariane.corazza@oi.net.br) insufficient to demonstrate compliance.
9-Sep-2016	23-Sep-2016	ICANN sent follow-up notice via email to mariane.corazza@oi.net.br and renata.palmero@oi.net.br .
9-Sep-2016	N/A	Email from Registrar (mariane.corazza@oi.net.br) insufficient to demonstrate compliance.
12-Sep-2016	23-Sep-2016	ICANN sent follow-up notice via email to mariane.corazza@oi.net.br and renata.palmero@oi.net.br .

Date of Notice	Deadline for Response	Details
22-Sep-2016	N/A	Email from Registrar (mariane.corazza@oi.net.br) insufficient to demonstrate compliance.
22-Sep-2016	3-Oct-2016	ICANN sent follow-up notice via email to mariane.corazza@oi.net.br and renata.palmero@oi.net.br .
23-Sep-2016	N/A	Email from Registrar (mariane.corazza@oi.net.br) insufficient to demonstrate compliance.
6-Oct-2016	N/A	Email from Registrar (marco.piai@oi.net.br) insufficient to demonstrate compliance.
6-Oct-2016	N/A	ICANN sent follow-up notice via email to marco.piai@oi.net.br , mariane.corazza@oi.net.br and renata.palmero@oi.net.br .
7-Oct-2016	14-Oct-2016	ICANN sent follow-up notice via email to marco.piai@oi.net.br , mariane.corazza@oi.net.br and renata.palmero@oi.net.br .
14-Oct-2016	N/A	Email from Registrar (mariane.corazza@oi.net.br) insufficient to demonstrate compliance.
14-Oct-2016	14-Oct-2016	ICANN sent follow-up notice via email to mariane.corazza@oi.net.br .
14-Oct-2016	N/A	Email from Registrar (mariane.corazza@oi.net.br) insufficient to demonstrate compliance.
14-Oct-2016	14-Oct-2016	ICANN sent follow-up notice via email to mariane.corazza@oi.net.br .
14-Oct-2016	N/A	Email from Registrar (mariane.corazza@oi.net.br) insufficient to demonstrate compliance.
17-Oct-2016	11-Jan-2017	ICANN issues Notice of Suspension to Registrar. No response received from Registrar.
17-Oct-2016	N/A	ICANN sent Notice of Suspension via fax to +55 11 3065 9956 and +55 11 3139 5200. Faxes unsuccessful.
17-Oct-2016	N/A	ICANN sent Notice of Suspension via courier to Registrar Primary Contact postal address. Delivery successful.
4-Nov-2016	11-Jan-2017	ICANN sent reminder notice via email to mariane.corazza@oi.net.br . No response received from Registrar.
23-Nov-2016	11-Jan-2017	ICANN sent reminder notice via email to mariane.corazza@oi.net.br . No response received from Registrar.

Date of Notice	Deadline for Response	Details
13-Dec-2016	11-Jan-2017	ICANN sent reminder notice via email to mariane.corazza@oi.net.br . No response received from Registrar.
4-Jan-2017	11-Jan-2017	ICANN sent reminder notice via email to mariane.corazza@oi.net.br . No response received from Registrar.
12-Jan-2017	N/A	To date, the Registrar has not responded to ICANN with the requested information and documentation and the issue remains unresolved.