



Illinois Commerce Commission

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NEWS

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ICC Initiates Proceeding to Investigate Rendered Services' Fitness to Hold a License; Holds Initial Status Hearing in Lincoln Towing Case

CHICAGO – On Wednesday, The Illinois Commerce Commission initiated a proceeding to investigate the commercial vehicle relocater license of Rendered Services (Rendered) of Chicago.

Since August 2012, the date Rendered's most recent commercial vehicle relocater's license was renewed, the ICC has issued 373 Administrative Citations against the company. Of these, 140 were been dismissed, 87 resolved with payment, and 11 remain unpaid. There are also 135 pending citations against Rendered, with allegations ranging from improper invoicing and signage of invoices, to relocation of authorized vehicles and overcharging motorists.

The investigation will take place in the form of a fitness hearing, a proceeding which will examine Rendered's relocation towing operations.

Last month, the ICC took similar action against Protective Parking Service Corporation, known as "Lincoln Towing" in the Chicago area. Since July 2015, ICC Police had opened 166 investigations into Lincoln's towing operations. Of those investigations completed to date, 47 were closed, 28 of the investigations resulted in the issuance of a violation, and 7 were closed as a result of the company resolving the matter with the motorist. 92 citations against the company remain pending.

On March 23, the ICC held an initial status hearing regarding Lincoln Towing in which the administrative law judge in the case gave the company until April 8, 2016, to respond to discovery requests from the Commission. ICC Staff will then have until May 9, 2016 to respond to Lincoln's discovery requests. The next hearing in the case, a status and discovery hearing -- not an evidentiary hearing, was set for May 20, 2016 at 10:00 a.m.

A date Rendered Services' initial status hearing and ultimate fitness hearing has not yet been set, but interested parties may visit the ICC's Website for updates at <https://www.icc.illinois.gov/>. Any person wishing to file a complaint against Rendered Services or any other commercial towing company may contact the ICC Police at (847)294-4326.

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About the Illinois Commerce Commission

The Illinois Commerce Commission's mission is to pursue an appropriate balance between the interests of consumers and existing and emerging service providers to ensure the provision of adequate, efficient, reliable, safe and least-cost public utility services. The Commission pursues this mission through three bureaus: The Bureau of External Affairs, which provides educational information on utility issues for consumers, governmental entities and communities and through its Consumer Services Division, resolves customer/utility disputes and develops rules on utility service and consumer protection; the Public Utilities Bureau, which focuses on financial and operational analysis, policy development, public safety and enforcement activities related to electric, natural gas, water, sewer and telecommunications companies; and the Transportation Bureau, which includes trucking insurance and registration, railroad safety, relocation towing, safety towing and household goods moving company enforcement activities. The ICC's five commissioners are appointed by the Governor and approved by the Illinois State Senate for five-year terms.