



DON'T GET HOOKED

Avoid a Predatory Safety Tow

If your car is damaged or disabled and a tow truck suddenly arrives on the scene, BEWARE. Follow these steps to protect yourself from potential scams.

- **Refuse** to let a company tow your vehicle without first verifying that they were called by police or your insurance company.
- **Do NOT** share your insurance information with the tower.
- **Check for signage** on the tow truck. If signage is missing from the side of the truck or doesn't match the paperwork provided do not release your vehicle.
- **Ask for a pre-tow disclosure form** showing rates, storage fees, and the location where your vehicle is being towed to before it is hooked up.
- **Say "NO" to the tow** if the pre-disclosure form is blank.

SAFETY TOWERS AND THE LAW

Safety towers remove damaged and disabled vehicles from public or private property. State law requires safety towers in Cook, DuPage, Kane, Will, and Winnebago counties to be licensed annually with the Illinois Commerce Commission. Federal law preempts the ICC from regulating safety tow rates. ICC Police patrol and conduct surveillance and have the authority to issue administrative citations.

BELIEVE YOU ARE THE VICTIM OF A SCAM?

Complete the back side of the tow bill issued to you; send it to the ICC Police. Complaint forms may also be downloaded at [Safety Relocator \(illinois.gov\)](https://www.illinois.gov/safety-relocator).

ICC Police

9511 W. Harrison St.
Des Plaines, IL 60016

847-294-4326

ICC Police investigate all complaints and will be in contact with you. If they find a violation has occurred, citations may be issued to the tower.