To: All SEVIS users
Date: Jan. 28, 2016
Re: Batch Processing Problems
Number: 1601-04

General Information

The Student and Exchange Visitor Program (SEVP) reinstated the use of Address Doctor to validate student addresses submitted in batch when the Student and Exchange Visitor Information System (SEVIS) Release 6.23 was deployed on Dec. 6, 2015. Address Doctor has significantly delayed the processing of batches that contain registration and validation events. Batch users have received SEVIS error code S0030 (Batch not yet processed) when trying to retrieve batches.

To alleviate this problem, beginning on Tuesday, Jan. 12, 2016, SEVP turned off address validation while batches ran at night. For the next six weeks, SEVP will continue to turn off address validation at 9 p.m. ET and turn it back on at 6 a.m. ET. During the day, SEVIS will continue to validate addresses entered using the real-time interface.

Email SEVISTechnicalFeedback@ice.dhs.gov to report any problems with SEVIS functionality.

Comments

To comment on this Broadcast Message, please email SEVP@ice.dhs.gov with "Broadcast Message 1601-04 – Comment" entered in the subject line.

Disclaimer

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